

2/10/2015

Melissa Flories
4414 Gardendale
Houston, TX 77092

Dear Melissa Flories,

Thank you for entrusting Olshan Foundation Solutions to repair your home. I hope that our work exceeded your expectations. You will be receiving a customer experience survey in the next few weeks. Please take a few minutes to tell us about your experience with our company. We truly value your input.

Enclosed you will find the Warranty Certificate for the work performed. Please keep the Warranty Certificate and all paperwork related to the work performed at your home with your important papers. If the time comes to sell your home, please refer to these documents noting the conditions of transfer.

I also want to take this opportunity to encourage you to participate in our referral program. For every customer you refer that subsequently uses us to work on their home we will give you a \$100 gift card. If your friends and neighbors require our services in the future and we have exceeded your expectations we would like to reward you for your confidence in us.

Please feel free to contact us if you ever have any questions. I appreciate your trust in us and look forward to rewarding you for your referrals. Thank you again.

Sincerely,



Chris Cates
General Manager

Request for Warranty Transfer

(Must be completed prior to the sales of the property)

To facilitate the transfer of your Olshan Warranty to any new owner it is important to notify the buyer of repairs performed on the property and include the conditions of warranty transfer as part of your Seller's Disclosure. Olshan can assess the repairs covered by this warranty in advance of the sale and assessments are good for 90 days.

Installation Date: 1/9/2015 Certificate#: 30016673

Transfer Request Date: _____ Purchase Date: _____

Current Owner Name: Melissa Flories

Current Owner's Phone#: _____

Current Owner's Email: _____

New Owner's Name: _____

New Owner's Phone#: _____

New Owner's Email: _____

Address of Installation: 4414 Gardendale, Houston, TX 77092

Upon satisfaction of the following conditions, the warranty will be transferred by Owner to a subsequent purchaser of the Property. Representation of the Warranty to prospective buyers must disclose these conditions of transfer:

- 1) Owner must provide Contractor an Olshan Request for Warranty Transfer signed by both the New Owner and Prior Owner **prior to the sale/purchase** of the Property.
- 2) At Contractor's discretion, Contractor must be permitted access to the property to assess the repairs covered by this Warranty to determine if any intervening situations (see Warranty Terms and Provisions) have occurred that must be corrected prior to transfer or that may have voided the warranty.
- 3) Contractor must be paid a \$100 transfer fee
- 4) The terms, conditions and provisions of the contract and warranty must be provided to new Owner

Upon satisfaction of the foregoing conditions and contractor's approval of the repair of any intervening situations identified by the assessment, a written Confirmation of Transfer will be provided to the New Owner by contractor.
Failure to comply with all of these requirements within 90 days of the sale/purchase will result in the warranty being voided.

The **New Owner must provide the following** items and is acknowledging receipt of these items by signing below:

- 1) A copy of the original contract for the work performed with Terms and Conditions
- 2) A copy of the scope of Work showing the areas repaired
- 3) A copy of the Warranty certificate with Terms and Provisions

Contractor and Owner agree that any dispute or lawsuit arising out of this Agreement and Warranties shall be resolved by mandatory and binding arbitration pursuant to the arbitration laws in accordance with this agreement and the rules of the American Arbitration Association (AAA). Parties may arbitrate with an agreed upon arbitrator. If unable to agree, binding arbitration shall be administered by AAA. All costs shall be divided equally among the parties

Signature of former Property Owner _____ Date _____ Signature of New Property Owner _____ Date _____

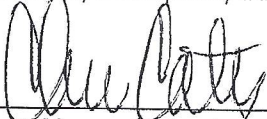


CABLELOCK ST PLUS LIFETIME FOUNDATION WARRANTY

This certifies that the CABLE LOCK ST PLUS SYSTEM OF REPAIR has been installed on the property at :

4414 Gardendale, Houston, TX 77092

If any adjustments are required during the Warranty Period due to settling, Olshan will adjust all areas previously underpinned by Olshan without cost to the owner, subject to the Cable Lock ST Warranty Terms and Provisions. This Warranty is completely transferable to any and all future owners of this home subject to "Conditions of Transfer".



 Manager's Signature

Effective Date: 1/9/2015

CABLE LOCK ST PLUS WARRANTY TERMS AND PROVISIONS

IMPORTANT FACTS CONCERNING YOUR WARRANTY:

Soil conditions in this area are such that some future shifting of the soil may occur, particularly during periods of extended dry weather, which may result in new or additional settling. Therefore, we do not guarantee that the structure will not experience additional movement. This warranty provides that Olshan will re-raise or adjust settled areas where the work has been installed with no cost for materials or labor to make the adjustment. Our warranty does not include adding additional underpinning in other areas. If a building is partially underpinned, settlement may occur in areas not underpinned by Olshan such as the remainder of the perimeter and/or the interior of the building. Adjustments required due to movement in these other areas are not covered by our warranty and may require additional repairs at owner's cost. If the work performed was a partial underpinning of the structure, then the remaining structure may move independently of the underpinned area creating a greater differential than if the entire structure was underpinned or no underpinning was done.

THIS WARRANTY EXCLUDES ALL OF THE FOLLOWING:

- All costs for Removal and Replacement of collateral structural or cosmetic components, including but not limited to floors, wall coverings, windows, decks, landscaping, or tunneling required to access our prior work.
- All damage caused by catastrophic occurrences and acts of God including, but not limited to earthquakes, floods, hurricanes, tornadoes, war, terrorism, fire, sink holes or mud slides.
- All work done by another party in areas where Contractor's work was performed. If work is performed on an area warranted by Contractor without Contractor's prior written approval, ALL WARRANTY for the repair is VOIDED.
- Any movement of the foundation not due to settlement such as "Heave" or "horizontal movement". "Heave" is defined as the swelling of the soils resulting in differential uplift of the structure and "horizontal movement" may be caused by soil erosion, creep and or slough of the soils. These conditions may be caused by excess moisture from plumbing leaks, poor drainage (surface and subsurface), flooding, rising water table, trees or their removal, or other causes. Maintaining proper drainage, plumbing and landscaping is the responsibility of the owner.
- All costs of redecorating, repairing or replacing of any materials or items not specifically incorporated in the product installed per the agreement. By example, it is possible that more stress fractures may develop and damage may result such as, but not limited to, sheetrock, wall plaster, tile, wooden members, roof, or other rigid materials and these items are not covered.

TRANSFERRING WARRANTY:

Upon satisfaction of the following conditions, the Warranty will be transferred by Owner to a subsequent purchaser of the Property. Representation of the Warranty to prospective buyers must disclose these conditions. Conditions for transfer: (1) Owner must provide Contractor an Olshan Request For Warranty Transfer form signed by both the New Owner and Prior Owner prior to the sale/purchase of the Property; (2) At Contractor's discretion, Contractor must be permitted access to the property to perform a limited assessment of the prior repairs covered by this warranty to determine if any intervening situations have occurred that must be corrected prior to transfer or that may have voided the warranty; (3) Contractor must be paid a \$100 transfer fee, and (4) the terms, conditions and provisions of the contract and warranty must be provided to new Owner. Upon satisfaction of the foregoing conditions and Contractor's approval of the repair of any intervening situations identified by the assessment, a written Confirmation of Transfer will be provided to New Owner by Contractor. Failure to comply with all of these requirements within 90 days of the sale/purchase will result in the warranty being voided.

Brick, Rock Or Cladding Cracks

Movement, weathering and freeze damage will often times create cracking in the brick veneer or mortar that will allow passage of moisture into the vulnerable wall material. Because this will often lead to deterioration of wood members, it is advisable to seal these cracks with a urethane, mortar or caulk that will prohibit weathering problems. Where obvious structural problems are visible such a lateral displacement of veneer, lateral shields or other retainers will be required to prevent additional movement damage.

Vent Covers

The original purpose of vent covers is to provide adequate circulation of air under the floor of a pier and beam foundation so that moisture will not build up and cause deterioration of wood members. Although coverage of these vents will save money in reducing heating bills, it will often provide the unwanted environment for wood rot. Therefore, it is not advised that these covers be utilized unless other means of air circulation are available such as a subfloor vent fan(s).

Recent revelations of houses where the growth of bacteria was so invasive and so deadly that the houses could not be salvaged, have led to a new examination of detection and prevention of such growth.

Animal Damage

Dogs, skunks, armadillos, snakes etc. will many times burrow under a slab or pier and beam foundation. This will undermine the bearing soil and may provide entry for water that was not possible prior to the excavation. Therefore, it is necessary to back fill the segment and/or place an impenetrable shield to

prevent further entry. It is also important to restore positive drainage to prevent foundation moisture instability.

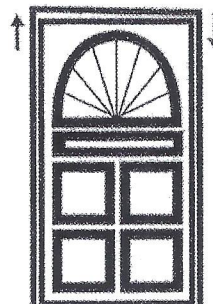
Termite Damage

Wood should not touch the ground at any place near a foundation. This will only invite termites and provide avenues for their passage to more appetizing segments of the structure. Therefore, the homeowner should take care to avoid laying, placing or constructing wood that engages the ground. This includes removal of any wood pieces that may exist in the crawl space of a pier and beam foundation. When you add moisture to wood on the ground, you provide a perfect environment for growth of termites and other wood eating insects.

Interior Doors

It is a known fact that most slab-on-grade foundations will move differentially, which can cause misalignment of interior doors. Therefore, some flexibility in the fit of the doors will reduce the inconvenience of this movement.

Interior doors should have a minimum 1/8" to 3/16" clearance between the top and side with the frame. This will allow some seasonal movement prior to sticking. It is also a good idea to provide adequate clearance off the carpet or floor to further buffer movement and allow for different heights of carpet and/or flooring.



**Foundation Repair Association • www.foundationrepair.org
Dallas: (214) 350-0093 • San Antonio: (512) 993-1114 • Houston: (713) 827-1546**



PUBLIC WORKS AND ENGINEERING DEPARTMENT
Planning and Development Services Division
Code Enforcement

Confirm Add Inspection

Project Information

Project Number: 15007379

Description: RESIDENTIAL PLUMBING PERMIT
Address: 4414 GARDENDALE DR

Your Inspection Request has been Scheduled.
Your Confirmation Number Is: 04250015
Inspection Information

12 PLUMBING PERMIT			
Pending Inspection			
Inspection(s) scheduled for the following date: 01/30/2015			
Type	Description	Status	Select
12f	plumbing final	pending inspection	<input checked="" type="checkbox"/>

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