

NEW SERVICE REQUIREMENTS:

DEPOSITS: Residential \$175.00 As of 02-01-16
District has the right to increase with cause

Commercial \$200.00 or more

**Deposits....Cash, Check or Money Orders (NO credit/debit cards)
Current (not expired) US Photo ID
MUST have signed Owner's Papers or Lease/Rental Agreement**

HOURS FOR NEW SERVICE: MONDAY THRU THURSDAY
7:30 A.M. THRU 11:00 A.M. &
12:00 P.M. THRU 4:00 P.M.

**** SAME DAY SERVICE TO BE IN BY 2:00 P.M.**

FRIDAY 7:30 A.M. THRU 9:30 A.M.

**** SAME DAY SERVICE TO BE IN BY 9:00 A.M.**

**** WATER TO BE TURNED ON SAME DAY IF TIME AVAILABLE.**

Bacliff MUNICIPAL UTILITY DISTRICT

4302 12TH STREET
BACLIFF, TX 77518

Welcome To Bacliff
Application for Water & Sewer Service
Please Print

Phone: (281) 339-1634
Fax: (281) 339-1073

Residential _____ Commercial _____
House _____ Mobile Home _____ RV _____
Duplex _____

**County Permits are required for incoming Mobile Homes/RV's
to establish water service**

Service Address:

Mailing Address:

Street _____

Street _____
City _____ State _____ Zip _____

Applicant's

Spouse (if Applicable)

Name _____

Name _____

Driver's License # _____

Driver's License # _____

Date of Birth _____

Date of Birth _____

Home Phone # _____

Home Phone # _____

Cell # _____

Cell # _____

Email: _____

Email: _____

Employer _____

Employer _____

Work # _____

Work # _____

Applicant's Status: Owner -Renter -Realtor- Builder

Emergency Contact

Landlord Name: _____

Name _____

Phone # _____

Phone # _____

Date for Start of Service _____

Applicant's Signature _____ **Date** _____

All charges and deposits shall comply with the most current "Rate Order" of the District and are subject to change. Upon notice from the customer, to discontinue service at said address and all prior charges have been paid, the deposit or its remainder shall be refunded by mail at the 1st of the following month, depending on close out date, to the applicant **only**. The District reserves the right to apply the deposit against any unpaid charges for its services.

**** If you or any one living in this household owes the District a past due bill, it must be paid or will be billed.**

Bacliff MUNICIPAL UTILITY DISTRICT

Senior Citizen Late Fee

If the person applying for service is age 60 or over, upon request they are given until the 25 day of the month to pay their bill without late fee penalties. **(MUST BE RESIDENCE)**

Yes, I am at least 60 years of age _____
(Signature)

Confidentiality Option

All customers are eligible for this option. This will keep all personal information, such as address, phone number confidential **only** to applicants.

Yes, for a one-time \$5.00 Fee on my First Bill, I request personal information be kept confidential:

Yes _____ No _____

Donation

After your account has been closed out and your deposit has been applied to your final bill, if your refund is \$10.00 or less would you like to donate it to the Bacliff Vol. Fire Dept. Yes _____ No _____

Automatic Credit Card Payment

Automatic bill payment service is available through credit card drafting a fee of 3% applies.

The Bills are due on the **10th** of each month. After that date, a 10% penalty is added to the bill. If the bill is not paid by the **19th** of the month, service fee of \$20.00 will be added & service **will be turned off for non-payment.** To have service re-instated there is a \$20.00 reconnect fee that must be paid plus all charges in arrears. If after hours service is requested, there will be an additional \$20.00 fee.

All residential and commercial buildings are required to have the property address for the building **posted on the building.** Letters and numbers must be visible from the street. **Before** water service will be connected.

Fire Plugs are absolutely **off limits** to anyone other than **District Employees** and **Bacliff VFD Fireman--**
All others will be Prosecuted.

BACLIFF MUD must have access to water meter at all times. Customers cannot block, park or cover meter in any way.

THE APPLICANT CERTIFIES THAT HE/SHE HAS PERSONALLY EXAMINED THE INFORMATION SUBMITTED WITH THIS APPLICATION AND ATTEST THAT ALL INFORMATION SUBMITTED IS TRUE, ACCURATE AND COMPLETE, AND THAT HE/SHE HAS RECEIVED A COPY OF THE RATE SCHEDULE THAT CONTAINS THE RULES AND REGULATIONS OF THE BACLIFF MUNICIPAL UTILITY DISTRICT.

SIGNATURE: _____ DATE: _____

FOR DISTRICT USE ONLY

Deposit Amount: _____ WO#: _____ Meter# _____

Deposit #: _____ Account #: _____ Reading _____

BACLIFF MUD SERVICE AGREEMENT

- I. PURPOSE: The **Bacliff Municipal Utility District** is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the **Bacliff Municipal Utility District** will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

- II. RESTRICTIONS. The following unacceptable practices are prohibited by State regulations.
 - A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than .25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

- III. SERVICE AGREEMENT. The following are the terms of the service agreement between the **Bacliff Municipal Utility District** and
NAME OF CUSTOMER (the customer).
 - A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
 - B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private

water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.

- C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.
- D. The customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
- E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of the agreement shall be billed to the Customer.

Date _____

Print Name

Customer Signature

ADDENDUM TO APPLICATION FOR WATER AND SEWER

The undersigned customer(s), who is/are applicant(s) for water and sewer services from Bacliff Municipal Utility District represent(s), by his/her/their signature(s) on the document that the rules of Bacliff Municipal Utility District allow one (1) residence of any kind to be connected to one (1) sewer and/or water tap. The undersigned customer(s) represent(s) that he/she/they will not allow any additional connections from any other structure, dwelling, recreational vehicle, mobile home to the District's system.

The undersigned customer(s) further understand that, if this agreement is violated, the District has the right to immediately disconnect the water and/or sewer service, and that the customer(s) will be required to pay additional water and/or sewer tap fees for each additional unit connected to the District's system.

Date

Print Name

Customer Signature

Bacliff MUD

BILLING RULES AND REGULATIONS

BILLS ARE MAILED OUT BY THE LAST WORKING DAY OF EACH MONTH. IF NOT RECEIVED BY THE THIRD OR FOURTH, PLEASE CALL 281-339-1634 OR 281-339-2461.
bacliffmud@comcast.net

BILLS DUE ON THE TENTH OF EACH MONTH

AFTER THE 10TH - **10% LATE PENALTY CHARGED** - NO GRACE PERIOD
CUT-OFF DATE - **20TH OF EACH MONTH**

NOTICE: **WE DO NOT SEND SECOND NOTICES OR KNOCK ON DOORS.**

CUSTOMERS THAT HAVE A DISPUTE OVER THEIR BILL HAVE THE RIGHT TO APPEAR BEFORE THE BOARD, THE 2ND MONDAY OF EACH MONTH. TO MAKE ARRANGEMENTS, PLEASE CONTACT THE OFFICE AT (281) 339-1634.

SERVICE FEE \$20.00 ADDED - IF NOT PAID BY THE 19TH OF EACH MONTH
DISCONNECT FEE - ADDITIONAL \$20.00 / AS OF SEPT. 2013 AFTER HOURS RECONNECT \$20.00
LOCKED METER FEE - \$35.00 / IF METER IS TURNED ON AFTER WE DISCONNECT
PULLED METER FEE - \$50.00

WE HAVE A NIGHT DROP AND DRIVE THRU FOR YOUR CONVENIENCE.

\$1.00 CHARGE PAYING BILL WITHOUT STATEMENT

PAYMENTS RECEIVED BY MAIL ARE CHECKED FOR **POSTMARKS** IN REGARD TO LATE PENALTIES. IF POSTMARKED ON OR BEFORE THE 10TH, NO LATE PENALTY IS CHARGED. IF THE TENTH FALLS ON THE WEEKEND, YOU HAVE UNTIL 4:30 MONDAY TO PAY WITHOUT A LATE PENALTY.

IF THE AMOUNT DUE IS NOT PAID BY THE 10TH, THE COMPUTER WILL AUTOMATICALLY ADD THE LATE PENALTY ON THAT MONTH'S BILL.

AS OF FEBRUARY 1, 2016 MANDATORY GARBAGE PICK-UP BY DECKER DISPOSAL (281) 559-4939
\$16.75 PER MONTH - (*Residential Only*)

UTILITY COMPANIES SERVICING THIS AREA:

RELIANT (ELECTRIC) 713-207-7777
CENTERPOINT (GAS) 713-659-2111
VERIZON (TELEPHONE) 1-800-483-5400

BILL-PAY on-line @ www.bacliffmud.net

AUTOMATED PHONE PAYMENTS @ 281-377-9010

INSTA-PAY with PHONE OR IPAD

3% fee for Credit/Debit cards \$1.00 fee for ACH

NO PAYMENTS MADE AFTER THE 19TH WITHOUT CALLING OFFICE FIRST

It may take up to 3 business days to process your payment.

WATER AND SEWER LINES CAN NOT BE PLACED IN THE SAME TRENCH !!!

Water Lines should be laid with PVC pipe AND you must put a brass gate valve on your side of the water meter. The EPA warns against the use of lead pipes or copper pipes with lead solder being hazardous to health and it is forbidden to be used within the District.

NOTE: BEFORE WATER METER CAN BE INSTALLED OR WATER SERVICE IS STARTED A DEPOSIT MUST BE MADE ON ALL ACCOUNTS. IF A DEPOSIT IS NOT PUT UP AND WATER IS FOUND TO BE USED A \$200.00 or MORE DEPOSIT WILL BE REQUIRED.

RESTAURANTS must install a grease trap to the District's specifications. Check with the District's Superintendent.

INSPECTION: The Superintendent or his assistant shall be given notice when work is completed and ready for inspection. All work **MUST BE LEFT UNCOVERED** and convenient for examination until inspected and approved. The persons laying the lines shall remove and repair any defective material or workmanship when ordered by the District's Superintendent.

RECREATIONAL VEHICLE means motor vehicle primarily designed as living quarters for recreational camping or travel use. Includes: travel trailer, park model, camping trailer, truck camper, and motor home.

NO PERSONS, FIRM, OR ORGANIZATION SHALL CONNECT TO OR ANY WAY TAMPER WITH THE DISTRICT'S MAIN LINES. THE DISTRICT WILL ITSELF EXTEND SERVICES TO THE CUSTOMER'S PROPERTY LINES – easement lines.

STATE LAW FOR DUMPSTERS: The Health District requires dumpsters to be placed on cement slabs and tied into the sewer system as required by the state law for dumpsters at restaurants and grocery stores. A \$10.00 sewer charge per month will be imposed.

NOTE: ANYONE POURING CONCRETE OVER THE DISTRICT'S MAIN WATER AND SEWER LINES OR ENCASING WATER METERS AND A PROBLEM ARISES, IT WILL BE THE RESPONSIBILITY OF THE OWNER TO MAKE LINES AND METER ACCESSIBLE TO THE DISTRICT AT THE OWNER'S EXPENSE.

ANYONE FAILING TO COMPLY WITH THESE REQUIREMENTS IS SUBJECT TO BE FINED UP TO \$200.00 FOR THE VIOLATION. THE DISTRICT ALSO RESERVES THE RIGHT TO REFUSE SERVICE TO ANYONE NOT IN COMPLIANCE WITH THESE RULES AND REGULATIONS.

IF YOU OR ANY ONE LIVING IN THE HOUSEHOLD OWES THE DISTRICT A PAST DUE BILL, IT MUST BE PAID OR WILL BE BILLED.

**** RESIDENTIAL DEPOSITS ARE APPLIED TO FINAL BILL WHEN ACCOUNT IS CLOSED OUT AND THEN, THE DIFFERENCE IS REFUNDED BY MAIL AT THE FIRST OF THE FOLLOWING MONTH, DEPENDING ON CLOSE OUT DATE.**

**** ALL RESIDENTIAL AND COMMERCIAL DEPOSITS REMAIN ON ACCOUNT UNTIL CLOSED OUT. ****
---- AS OF JANUARY 2016 ----