



December 22, 2020

Scott and Kerri Washburn  
2900 West Dallas Street, Apt 510  
Houston, TX 77019

RE: National Flood Insurance Program (NFIP) Flood Loss History Inquiry 2990051  
Property Location (Address): 5647 Rutherglenn Drive, Houston, TX 77096

Dear Scott and Kerri Washburn:

This is in reference to your request that the National Flood Insurance Program (NFIP) review the loss history for the property address referenced above. You state that you are the current owner (or tenant, if applicable) of the property.

A search of the records of the NFIP does not indicate any paid flood losses have ever been reported for the property location of 5647 Rutherglenn Drive, Houston, TX 77096.

Only closed flood losses paid under an NFIP flood insurance policy are reported. Flood insurance policy and claim data is submitted by the many insurance companies who write flood insurance policies by arrangement with FEMA under the Write Your Own (WYO) program or by the NFIP Direct Servicing Agent. Searches are based on property location and/or policyholder name by location; therefore, a search may fail to reveal policy information or claim data if there is a difference in the entry or reporting of the address or name.

The FEMA website has many resources for anyone interested in more information regarding the NFIP. For additional information please visit the FEMA website at <https://www.fema.gov/national-flood-insurance-program/> as well as <https://www.floodsmart.gov/>. If you have any questions concerning this letter, please contact the NFIP Help Center toll free at (866) 395-7496 or by letter addressed to the National Flood Insurance Program, NFIP Help Center, 3601 Eisenhower Avenue, Suite 500, Alexandria, VA 22304-6426.

Sincerely,  
NFIP Help Center/BJF