



Christopher Skidmore unit 87
Claim #:
SERVPRO® Job #:

Job Summary

Customer and Job Information

Customer Name:	Christopher Skidmore unit 87	Insurance / Client:	
Claim / PO Number:		Policy / WO Number:	
Servpro Job Number:		Customer Phone:	
Job Address 1:	304 litchfield ln	Customer Email:	
Job Address 2:	87		
City, State, Zip:	Houston, TX 77024		

Timestamps

Loss Received:	9/17/2017 8:32 AM (CDT)	Customer Called:	9/17/2017 8:32 AM (CDT)
Date of Loss:	9/17/2017 8:31 AM (CDT)	Arrival on Site:	9/17/2017 8:34 AM (CDT)
Drying Complete:	9/20/2017 8:58 AM (CDT)		

Loss Information

Type of Loss:	Water	Cause of Loss:	
Structure Type:	Residential	Property Type:	Unknown
Electricity Available:	Unknown	Year Structure Built:	

Franchise Information

Name: North Richland Hills
Address: 2369 Pecan Ct.
Fort Worth, TX 76117
Phone: (817) 589-1499

Additional Loss Information

Category of Water:	3	Class of Water:	2
Days to Achieve Dry Standard:	3.02	Total Affected SF:	749.5
Drying Zones:	1		



Equipment

Placement Count by Day and Type

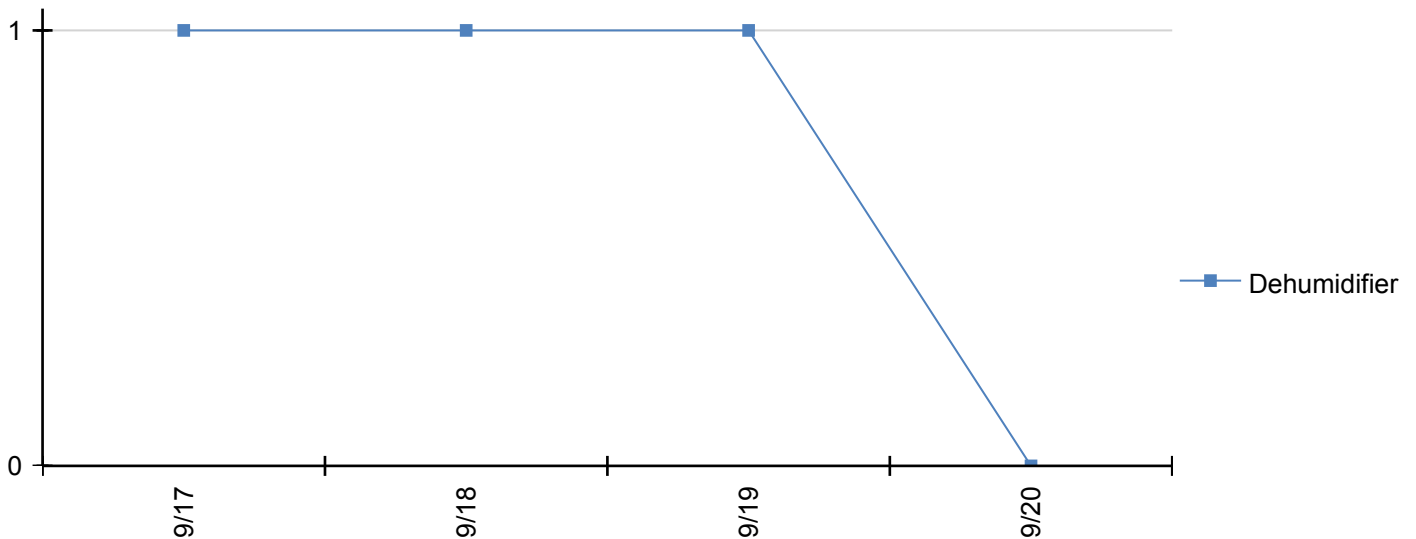
Day	9/17	9/18	9/19	9/20	Total
Dehumidifier	1	1	1	0	3
Total	1	1	1	0	3

Usage Summary

Equipment Type	Room	Equipment Model	Asset Number	Placed	Removed	Total Days*	Total Hours*
Dehumidifier	Living Room	7000XLI	NRH192	9/17/2017 8:34 AM	9/20/2017 8:58 AM	3.02	72.5
	Total					3.02	72.5
Total						3.02	72.5

* Equipment Calculations are based on the difference between the "Removed Timestamp" and the "Placed Timestamp" for each piece of equipment. In the event that a piece of equipment has not yet been removed from the job, then the "Report Run Timestamp" will be used for calculations. Hours are calculated by multiplying the days by 24.

Usage Chart





Diary Notes

Timestamp	Subject/Note
9/17/2017 8:32 AM (CDT)	Customer Initial Contact
9/18/2017 8:33 AM (CDT)	Loss Notes
9/18/2017 8:33 AM (CDT)	Initial Call
9/18/2017 8:35 AM (CDT)	Zone 1 - Zone Water Class Override storm event
9/18/2017 8:44 AM (CDT)	Equipment Validation Exception (Zone 1) We are only placing 1 of our extra lrg dehus and we are placing 16 of the contractors airmovers as requested in our scope of work since we are only drying studs
9/18/2017 8:46 AM (CDT)	HVAC turned off HVAC turned off for Visit 1
9/18/2017 4:02 PM (CDT)	HVAC turned off HVAC turned off for Visit 2
9/22/2017 8:59 AM (CDT)	HVAC turned off HVAC turned off for Visit 3



Zone Composition and Validation

Zone 1

Water Category:	3	Water Class:	2*
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Dehu Min Capacity Required:	138 PPD	Air Movers Requirement Method:	Square Feet
Dehu Actual Capacity Placed:	130 PPD	Air Movers Required:	16 - 18
Dehumidifiers Placed:	1	Air Movers Placed:	0
See Job Diary Notes		One or more rooms is not in range. See diary note for explanation and see detail in the section below.	

*Zone's recommended water class has been overridden – see diary note for explanation.

Zone 1 Cubic Footage, Floor Linear Footage and Total Affected Square Footage

Room Name	Cubic Footage		Floor Linear Footage			Total Affected Square Footage		
	Total Room	Offsets Insets	Affected	Offsets Insets	Missing Spaces	Affected	Offsets Insets	Missing Spaces
Bathroom	147.69	0.00	0.00	0.00	0.00	55.50	0.00	0.00
Closet 1	186.45	0.00	0.00	0.00	0.00	68.50	0.00	0.00
Closet 2	59.63	0.00	0.00	0.00	0.00	38.00	0.00	0.00
Dining Room	1,481.85	0.00	0.00	0.00	0.00	161.00	0.00	0.00
Entry hallway	848.49	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Kitchen	858.31	0.00	0.00	0.00	0.00	119.00	0.00	0.00
Laundry room	242.49	0.00	0.00	0.00	0.00	84.00	0.00	0.00
Living Room	3,030.32	0.00	0.00	0.00	0.00	223.50	0.00	0.00
Total	6,855.23	0.00	0.00	0.00	0.00	749.50	0.00	0.00

Zone 1 Affected Surfaces % and Equipment Placements for Validation

Room Name	Total	Floor	Walls	Ceiling	Air Movers	Dehus	Air Movers Recommended
Bathroom	31 %	0 %	39 %	0 %	0	0	2
Closet 1	31 %	0 %	39 %	0 %	0	0	2
Closet 2	34 %	0 %	39 %	0 %	0	0	2
Dining Room	20 %	0 %	34 %	0 %	0	0	3
Entry hallway	0 %	0 %	0 %	0 %	0	0	0
Kitchen	22 %	0 %	34 %	0 %	0	0	2 - 3
Laundry room	35 %	0 %	45 %	0 %	0	0	2
Living Room	17 %	0 %	34 %	0 %	0	1	3 - 4
Total	24 %	0 %	33 %	0 %	0	1	16 - 18



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Zone 1 Floor, Walls and Ceiling Square Footage

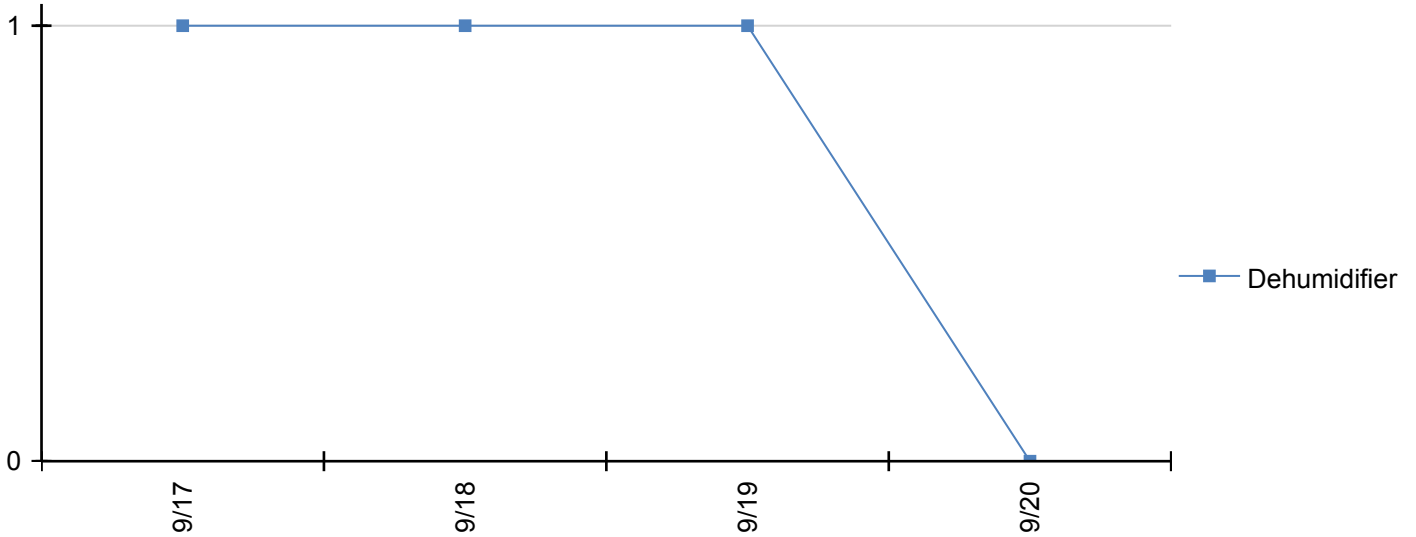
Room Name	Floor Square Footage			Wall Square Footage			Ceiling Square Footage		
	Affected	Offsets Insets	Missing Spaces	Affected	Offsets Insets	Missing Spaces	Affected	Offsets Insets	Missing Spaces
Bathroom	0.00	0.00	0.00	55.50	0.00	0.00	0.00	0.00	0.00
Closet 1	0.00	0.00	0.00	68.50	0.00	0.00	0.00	0.00	0.00
Closet 2	0.00	0.00	0.00	38.00	0.00	0.00	0.00	0.00	0.00
Dining Room	0.00	0.00	0.00	161.00	0.00	0.00	0.00	0.00	0.00
Entry hallway	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Kitchen	0.00	0.00	0.00	119.00	0.00	0.00	0.00	0.00	0.00
Laundry room	0.00	0.00	0.00	84.00	0.00	0.00	0.00	0.00	0.00
Living Room	0.00	0.00	0.00	223.50	0.00	0.00	0.00	0.00	0.00
Total	0.00	0.00	0.00	749.50	0.00	0.00	0.00	0.00	0.00



Drawings

Zone Equipment Usage

Zone 1 Equipment Usage



Date	Room	Air Mover Count	Dehu Model	Dehu Rating	Asset No	Dehu Hour Counter
9/17/2017 8:34 AM Tech: We	Living Room	0	7000XLI	130 PPD	NRH192	0
			1	130 PPD		0
9/18/2017 4:00 PM Tech: We	Living Room	0	7000XLI	130 PPD	NRH192	0
			1	130 PPD		0



Monitoring

Key

Blue	= GPP Equal To OR Above 65 on Day 2
Blue	= RH Equal To OR Above 40 on Day 2
Gray	= GPP Not Making Progress(Not Decreasing Daily)
Purple	= Zone Temp Outside Optimal Range for Equip (68 to 90)
Red	= Negative Grains Depression
Yellow	= Low or Zero Grains Depression

Atmospheric & Dehumidifier Readings

Zone 1

Atmospheric Readings	Outside			Unaffected			HVAC			Zone 1		
	Temp	RH%	GPP	Temp	RH%	GPP	Temp	RH%	GPP	Temp	RH%	GPP
9/17/2017 8:34 AM Tech: We	82.0	58.0	94	72.0	28.0	32				75.0	47.0	60
9/18/2017 4:00 PM Tech: We	88.0	65.0	129	75.0	25.0	32				83.0	18.0	30
9/19/2017												
9/20/2017 8:58 AM Tech: We	88.0	63.0	125	75.0	24.0	31				84.0	15.0	26

Dehumidifier Readings	7000XLI NRH192				
	Temp	RH%	GPP	GDEP	Hrs
9/17/2017 8:34 AM Tech: We	100.0	16.0	45	15	0
9/18/2017 4:00 PM Tech: We	101.0	4.0	12	18	0
9/19/2017					
9/20/2017 8:58 AM Tech: We	101.0	5.0	14	12	0



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Moisture Content Readings

Zone 1

Room	Material	%/Pts	Goal	9/17 8:34a We	9/18 4:00p We	9/19	9/20 8:58a We
Bathroom	Wood - Framing/Stud	Pts	14	99	45		14
Closet 1	Wood - Framing/Stud	Pts	14	99	30		14
Closet 2	Wood - Framing/Stud	Pts	14	99	32		14
Dining Room	Wood - Framing/Stud	Pts	14	99	24		14
Entry hallway	Wood - Framing/Stud	Pts	14	99	37		14
Kitchen	Wood - Framing/Stud	Pts	14	99	33		14
Laundry room	Wood - Framing/Stud	Pts	14	99	43		14
Living Room	Wood - Framing/Stud	Pts	14	99	20		14