



# BUYING A SOLAR HOME

## THIS HOME IS POWERED BY THE SUN

### EASY AND AFFORDABLE HOME SOLAR

Sunrun is the nation's leading home solar service provider. We own, monitor and maintain the solar system on this home. This solar home:

- Frees you from future utility rate increases
- Features full solar service: monitoring, repairs and insurance
- Gives you control over the cost of your electricity

### ABOUT SUNRUN

Sunrun believes that everyone has the right to take control of their electric bill. We offer homeowners a new way to go solar—we sell solar power, not solar panels. Since a solar system is already installed on the roof, all you need to know is we charge a low rate for the power it produces. With Sunrun, you receive 20 years of top-notch service that includes system monitoring, insurance and repairs at no charge, as well as a production guarantee. You also get access to our expert team of Customer Care associates. Today, Sunrun is the nation's leading home solar service provider, powering over 60,000 homes across 12 states.

*"Solar adds attractiveness to our home for the future. We decrease our electric bill, and of course there's that emotional connection to feel like you're part of a solution rather than the problem."*

*–The Deeds Family, Ewa Beach, HI  
Sunrun customer since 2011*



## SIMPLE STEPS TO SOLAR

### PURCHASING A SUNRUN HOME

You'll assume the remainder of a 20-year agreement to purchase reasonably priced solar electricity from Sunrun. A Sunrun Service Transfer Specialist will walk you through the following steps and answer any questions or concerns you may have along the way.

**STEP 1:** Review Sunrun Agreement

**STEP 2:** Sign Service Transfer Form

**STEP 3:** Submit credit application

**STEP 4:** Provide proof of sale document

### SUNRUN SOLAR SERVICE – LOW UPFRONT

Sunrun Solar Service is the simplest and most affordable way to power your home with solar power. You will pay a monthly bill to Sunrun for your solar electricity and a separate bill to your utility for connection to the electric grid, and for any electricity you use above what the solar system produces. Your total electric expense should be less than what you would pay without solar. Sunrun takes complete care of every system. We'll identify any issues and do our best to fix them before you are aware of a problem.

## SUNRUN CUSTOMER CARE



### WE'RE HERE TO KEEP THINGS SIMPLE

If you choose to purchase this home, or have questions about the Service Transfer process, please contact us. Sunrun's Customer Care department has a dedicated Service Transfer team that makes the transition to solar simple and hassle-free. They are located in our San Francisco headquarters and available by phone and email during business hours. Our team has successfully transferred over a thousand solar agreements, and has a 98.5% success rate.<sup>1</sup>

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