

Billing Address

Eugene Roberts

AirCon Service Company 16628 Sea Lark Rd Houston, Texas 77062 Invoice 33904 Invoice Date 7/22/2015 Completed Date 7/17/2015 Customer PO

> Job Address Roberts, Eugene 718 Silverpines Houston, TX 77062

718 Silverpines Houston, TX 77062

Description of Work

Install Lennox	3T/16S 2	2 stage	condenser	and	air	handler
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equip ready @ lennox

Price includes Icomfort tstat, 2 yr labor warranty

Must register equipment for full manufacturer warranties **pulled permit**

7-22-15 installed complete system kas

HC WAIT

Task #	Description	Quantity	Your Price	Your Total
Imported Service	replace heat kit<10kw	1.00	\$0.00	\$0.00
Imported Service	iComfort Thermostat	1.00	\$0.00	\$0.00
•	Lennox iComfort T-stat			
Imported Service	pan 32x60	1.00	\$0.00	\$0.00
Imported Service	Plenum (any size)	1.00	\$0.00	\$0.00
Imported Service	Ultralight pad for condensors	1.00	\$0.00	\$0.00
mported Service LennoxCBX32MV-24/30 A/H 16s		1.00	\$6,848.60	\$6,848.60
Imported Service	Discount-2 piece	1.00	\$-400.00	\$-400.00
Imported Service	Discount- New Customer	1.00	\$-684.86	\$-684.86
Imported Service	Discount additional adjustments	1.00	\$-1,278.04	\$-1,278.04
Imported Service	Condenser Kit	1.00	\$0.00	\$0.00
Imported Service	Air Handler VSB Kit	1.00	\$0.00	\$0.00
Imported Service	Permit Fee	1.00	\$0.00	\$0.00
•	Permit Fee			
Imported Service	On Site	7.53	\$0.00	\$0.00
Imported Service	EnRoute - OnSite Travel	1.02	\$0.00	\$0.00
Imported Service	EnRoute - OnSite Travel	1.02	\$0.00	\$0.00
Imported Service	Lennox 16s 3 ton XC16 Cond.	1.00	\$4,314.30	\$4,314.30

Paid On	Type	Memo	Amount
7/22/2015	Applied Payment for AR		\$8,800.00

Potential Savings \$0.00

Sub-Total	\$8,800.00		
Tax	\$0.00		
Total Due	\$8,800.00		
Payment	\$8,800.00		

Balance Due \$0.00

WORK AUTHORIZATION: I, the undersigned, am owner/authorized representative/tenant of the premises at which the work above is being done. I hereby authorize you to perform the above recommendation, and to use such labor and materials as you deem advisable. Unless prior-authorization for billing, payment for all work is due upon completion (C.O.D). A \$10.00 BILLING CHARGE is due thereafter. An office billing charge and/or finance charge of 1.75% per month (21% per annum) will be added after 10 days past due. I agree to pay reasonable attorney's fees, court costs and collection fees in the event of legal action. I have read this contract, including the terms and conditions, and agree to be bound by all the terms contained herein. All old parts will be removed from premises and discarded, unless otherwise specified herein.

ACCEPTANCE OF WORK PERFORMED:

I acknowledge satisfactory completion of the work previously authorized and that the premises have been left in satisfactory condition. In the event that collection efforts are initiated against me, I shall pay for all associated fees as well as all costs of collection fees and reasonable attorney fees. I agree that the \$8,800.00 is the price I have agreed to pay.

Dear Customer,

Thank you for calling us for your service needs. Your business is appreciated. Efficient, dependable service requires far more than just a technician, tools and parts. Quality service involves substantial investment of time, money and equipment. Unlike servicing a vehicle, we must travel to your door which involves truck mileage as well as the technician's travel time. Here are some of the items which contribute to superior service:

- An experienced customer service representative to receive calls and get the facts. 1
- + A qualified dispatcher to relay calls to the nearest service technician and schedule stops for efficient operation.
- A parts department with a large working inventory of back-up parts to eliminate costly delays in servicing your equipment.
- Trucks with a large working inventory of parts plus expensive tools and test equipment for prompt repairs.
- Trained service technicians to diagnose the problem quickly, make the repairs promptly and * keep your costs reasonable.

We would appreciate hearing from you if you have any problems or suggestions.

Thank you for choosing us today!



TERMS AND CONDITIONS

RESPONSIBILITIES OF CUSTOMER:

Customer represents that, except as described in the request for service, all plumbing, heating, air conditioning, electrical, and drain systems are in good repair and condition and agrees to hold Seller harmless for the discovery of defective conditions, including but not limited to the following: 1. Improper or faulty plumbing 4. Lines that are settled or broken 7. Improperly charged systems

- 5. Existing illegal conditions
- 2. Rusted or defective pipes 3. Acids in the drain system
- 6. Defective roofing
- 8. Faulty air movement
- 9. Electrical defects
- 10. Improper or faulty electrical 11. Improper voltage by power company

RESPONSIBILITIES OF SELLER:

Seller shall do all work in a competent, workmanlike manner. Seller is not responsible for any existing illegal conditions.

LIMITED WARRANTY:

Proud member of the:

Company warrants its work to be free from defects in material and workmanship for the warranty period of ninety (90) days from completion unless otherwise stated in writing on the face hereof. All drain stoppages are warranted for a period of thirty (30) days from the completion unless otherwise stated in writing on the face hereof. All warranties are void if payment is not made when due. Warranties extend only to the customer and are not transferable. If a defect in materials or workmanship covered by this warranty occurs, Seller will, with reasonable promptness during normal working hours, remedy the defect. In no event shall Seller be held liable for water or other damage caused by any delay in remedying a defect. To obtain warranty performance, notify Seller of any defect or claim for breach at the address and telephone number on the face hereof.

EXCLUSIONS and LIMITATIONS:

CUSTOMER'S RIGHT TO REPAIR AND REPLACEMENT ARE CUSTOMER EXCLUSIVE REMEDIES. SELLER SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Seller is not responsible for the following which are excluded from the coverage of this limited warranty:

- Defective conditions listed under the above "Responsibilities of Customer." 1.
- Work performed by or materials installed by others not in this agreement. 2.
- Defects and failures from mistreatment or neglect or otherwise not caused by defect in Seller's materials or workmanship. 3.
- 4. Mold development or mold detection of any kind.

"THE LIMITED WARRANTY STATED ABOVE IS THE ONLY WARRANTY SELLER MAKES. SELLER MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE FOR GOOD SOLD, OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED."

PROTECTION OF CUSTOMER'S PROPERTY:

Customer agrees to remove or protect any personal property, inside and out, including but not limited to carpets, rugs, shrubs and planting, and Seller shall not be responsible for said items. Nor shall Seller be held responsible for the natural consequences of Seller's work which may cause damage to improvements to real property including, but not limited to, curbs, sidewalks, walks, driveways, garages, patios, lawns, shrubs, sprinkler systems, wallpaper, drywall, stucco, tile, cabinets and other appurtenances to the residence or real property.

Seller shall not be held responsible for damage to personal property, real property or any improvements to real property caused by persons delivering materials or equipment, or keeping gates and doors closed for children and animals.

ENTIRE AGREEMENT:

This is the entire agreement. The parties are not bound by any oral expression or representation by any agent purporting to act on their behalf, or by any commitment, or arrangement herein. The agreement binds jointly and severally all signing as Customer, their heirs, representations, successors and assigns. Seller will not provide an itemized breakdown of materials and labor.

WARRANTIES, AND LIMITATIONS OF WARRANTIES:

No warranty, expressed or implied, is provided for any existing systems or appliances. Any alterations, additions or repairs made by others unless authorized or agreed upon by Seller, will be cause to terminate Seller's obligation under this contract.

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