



# BUYING A SOLAR HOME

## THIS HOME IS POWERED BY THE SUN

### EASY AND AFFORDABLE HOME SOLAR

Sunrun is the nation's leading home solar service provider. We own, monitor and maintain the solar system on this home. This solar home:

- Frees you from future utility rate increases
- Features full solar service: monitoring, repairs and insurance
- Gives you control over the cost of your electricity

### ABOUT SUNRUN

Sunrun believes that everyone has the right to take control of their electric bill. We offer homeowners a new way to go solar—we sell solar power, not solar panels. With Sunrun, you receive 20 years of top-notch service that includes system monitoring, insurance and repairs at no charge, as well as a production guarantee. You also get access to our expert team of Customer Care associates. Today, Sunrun is the nation's leading home solar service provider, powering over 60,000 homes across 12 states.

*"Solar adds attractiveness to our home for the future. We decrease our electric bill, and of course there's that emotional connection to feel like you're part of a solution rather than the problem."*

*–The Deeds Family, Ewa Beach, HI  
Sunrun customer since 2011*



## SIMPLE STEPS TO SOLAR

### PURCHASING A SUNRUN HOME

You'll assume the remainder of a 20-year agreement to continue prepaid Sunrun Solar Service. A Sunrun Service Transfer Specialist will walk you through the following steps and answer any questions or concerns you may have along the way.

**STEP 1:** Review Sunrun Agreement

**STEP 2:** Sign Service Transfer Form

**STEP 3:** Provide proof of sale document

### SUNRUN SOLAR SERVICE – PREPAID

Sunrun Solar Service is the simplest and most affordable way to get home solar power service. Your solar electricity has been prepaid, so you will never see a solar bill from Sunrun. You will still pay a bill to your utility for connection to the electric grid, and for any electricity you use above what the solar system produces. Sunrun takes complete care of every system. We'll identify any issues and do our best to fix them before you are aware of a problem.

## SUNRUN CUSTOMER CARE



### WE'RE HERE TO KEEP THINGS SIMPLE

If you choose to purchase this home, or have questions about the Service Transfer process, please contact us. Sunrun's Customer Care department has a dedicated Service Transfer team that makes the transition to solar simple and hassle-free. They are located in our San Francisco headquarters and available by phone and email during business hours. Our team has successfully transferred over a thousand solar agreements, and has a 98.5% success rate.<sup>1</sup>

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