

Mr. Kevin Dalahite
2009 Terrace Lane
Baytown, TX 77520

Dear Mr. Dalahite:

I know your home is important to you. I would like to thank you personally for entrusting me, my crew and Olshan Foundation Solutions with the repairs to your home. It is my goal to install a quality product, in a safe and timely manner and to ensure we meet your expectations.

I will accomplish this by committing to you:

- I will be available to answer any questions you have during the repair process.
- I will do an initial inspection of the area to be repaired.
- I will protect your property to the best of my ability and ask for your help in the relocating of any items in our work area.
- I will be recording job site information to ensure the high quality of service.
- I will do a final walk through, upon completion of our work, to ensure we have put back any items moved and have left your home in a clean condition.

For more than 80 years my company has been earning the trust of homeowners like you by providing the highest quality repairs combined with exceptional service.

Again, thank you for trusting your home to Olshan. I look forward to making you one more of our over 50,000 satisfied customers.

Sincerely ,

GILBERTO GIL
Your Crew Supervisor

713-505-5369

P.S. Please don't forget our referral program which pays you \$100 for every customer you refer that we do work for. Great companies depend on great customers like you.

Olshan Foundation Repair of Houston,
 LLC
 Houston, TX 77092

Sales Order

Date	S.O. No.
3/28/2016	2016-0162

Name / Address
Kevin Dalahite 2009 Terrace Ln. Baytown, TX 77520

Ship To
Kevin Dalahite 2009 Terrace Ln. Baytown, TX 77520

P.O. No.	Rep
2016-0162	MS

Item	Description	Ordered
SPP-WSA	Simple Pressed Piling- Service Agreement	16
SPPI-WSA	Simple Pressed Piling-Interior Service Agreement	2
EP	ENGINEER'S REPORT AND PERMIT	1
PER	PERMIT FEE	1
PLTA	AFTER-JOB PLUMBING TEST	1
PLTN	Plumbing Tunneling	16
PLPR	PLUMBING REPAIRS	1
<i>1ST HALF.</i>		
Total		\$15,972.00