

Subject: Coil Warranty Confirmation:

From: Warranty@AspenMFG.com

To: BESTWAYAC.SERVICES@YAHOO.COM

Date: Wednesday, April 11, 2018, 3:13:12 PM CDT

Thank you for submitting your warranty information. We will review your entry and get back with you soon.

Full Name: JOSE CRUZ

Address1: 4022 TIM ALLEN CT

Address2:

City, State: HOUSTON, TX

ZIP: 77014

Install Date: 2018-11-04

Model Number: CB36C3G175T034

Attention: *The first digit of the "Serial Number" may have been modified for internal purposes, please keep this for your records.*

Serial Number: F-15-00032218

We appreciate your submission and for choosing to do business with us.

Sincerely,

Aspen Manufacturing
www.aspenmfg.com



Air Conditioning & Heating



Thank You and Welcome to Asure!

Contract Issue Date: 04/11/2018

Purchaser: JOSE CRUZ
4022 TIM ALLEN CT
HOUSTON, TX 77014

Thank you from all us at GOODMAN for your recent purchase of Asure Extended Service Plan Coverage on the items listed below. We recommend that you contact your authorized Asure dealer to arrange seasonal maintenance.

PRODUCT INFORMATION

Agreement #(s)	Appliance(s)	Model Number(s)	Serial Number(s)	Starting Date(s)	Expiration Date(s)
ETX000000024072	GAS FURNACES EWFN10L-NT	GME80805CN 10-YR LABOR Non Transferable	1710358365	05/11/2018	05/11/2028

BEFORE YOU CALL FOR SERVICE, REFER TO THE OPERATING INSTRUCTIONS

In the event of equipment failure, contact your Installing Asure Dealer for service.

DEALER: BESTWAY AC SERVICES

OR

To obtain service, please call

1-877-254-4729

or write our Consumer Affairs Department
7401 Security Way • Houston, TX 77040

Important Note: Please keep this Asure Receipt and your Extended Service Agreement in a secure location with your important documents. You will need to present the Agreement for service on your equipment.



Air Conditioning & Heating



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PRODUCT INFORMATION

Agreement #(s)	Appliance(s)	Model Number(s)	Serial Number(s)	Starting Date(s)	Expiration Date(s)
ETX000000024072	GAS FURNACES	GME80805CN	1710358363		
	EFWN10L-NT	10-YR LABOR Non Transferable		05/11/2018	05/11/2028

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BESTWAY A/C SERVICES

Air Conditioning and Heating Services

402 Collins Rd, Richmond, TX 77469
832-373-0802 • 832-798-3525
Email: bestwayac.services@yahoo.com
Licensed TACLA 2691C

NAME: Jose Cruz
ADDRESS: 4022 Tim Allen Ct
CITY, STATE, ZIP: Houston TX 77014
TEL (Hm): _____ CELL: 832 266 7513
EMAIL: Jose.A.Cruz2772@comcast.net



DESCRIPTION	PRICE
-------------	-------

Replace ^{410 A} 3.5 ton 16 seers Condenser	
Replace 3.0 ton 16 seers Condenser.	
Replace 3.5 evaporator	
Replace 3.0 evaporator	
Replace 3.5 Furnace	
Replace 3.0 Furnace	
Replace airducts at attic. \$8.	
Media Filter, Float safety switch.	
Replace all grills.	
Disconnect box, concrete path.	
12 X 10 11	
10 X 6 1111	
8 X 4 1	
14 X 8 11111111	
22 X 8 1	
Plannum	
10 years warranty on Labor & parts.	

I authorized services/work performed on my equipment at my home. Service / work was performed satisfactorily. Therefore Bestway A/C Services and/or technician shall not be liable for any loss, fire, malfunctioning and/or further damages to this equipment hereafter. I understand there is no coverage on drain lines, mold, mildew, etc. by Bestway A/C Services. All parts and equipment remain the property of Bestway A/C Services until invoice is paid in full. I hereby acknowledge the above and is satisfactorily completed of the described work.
The customer is responsible for any legal fees and 40% interest on unpaid parts and labor each month.

SUB TOTAL	
TAX	
TOTAL	11,000

SIGNATURE: [Signature] DL# _____
 PAYMENT TERMS: CASH CHECK VISA M/C AMEX DISC
 EXP. DATE: _____
 # _____
 Statement of work complete: I have inspected the work performed and found it to be complete and to my satisfaction.
 DATE: 04-10-14 TECHNICIAN: Kadihacon
 SIGNATURE: [Signature]

THANK YOU - WE APPRECIATE YOUR BUSINESS

Registration Certificate

Thank you for registering your products with us. We appreciate your business and will work hard to ensure that all of our products will provide you with years of reliable service.

First Name: JOSE
Last Name: CRUZ
Address 1: 4022 TIM ALLEN CT
Address 2:
City: Houston
Country: United States
State: TX
Zip: 77014
Email:
Phone #: 8322667513
Installing Dealer Name: BESTWAY AC SERVICES
Installing Dealer Phone#: 281-741-9135

Serial#: 1710358363
 Model: GME80805CN
 Model Desc: MULTI-POS FURN
 Install Date: 4/11/2018
 Register Date: 4/11/2018

* Registered Standard Coverage			
Coverage Type	Description	Effective Start	End Date
All Parts	10 YEARS PARTS	04/11/2018	04/11/2028
Heat Exchanger	LIFETIME PARTS (HEAT EXCHANGER)	04/11/2018	04/11/2117
Unit Exchange	10 YEAR UNIT REPLACEMENT (HEAT EXCHANGER)	04/11/2018	04/11/2028

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First Name: JOSE
Last Name: CRUZ
Address 1: 4022 TIM ALLEN CT
Address 2:
City: Houston
Country: United States
State: TX
Zip: 77014
Email:
Phone #: 8322667513
Installing Dealer Name: BESTWAY AC SERVICES
Installing Dealer Phone#: 281-741-9135

Serial#: 1707086507

Model: GSX160421

Model Desc: 16 SEER AC, 4 TON

Install Date: 4/11/2018

Register Date: 4/11/2018

* Registered Standard Coverage			
Coverage Type	Description	Effective Start	End Date
All Parts	10 YEARS PARTS	04/11/2018	04/11/2028

Registration Certificate

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First Name: JOSE
Last Name: CRUZ
Address 1: 4022 TIM ALLEN CT
Address 2:
City: Houston
Country: United States
State: TX
Zip: 77014
Email:
Phone #: 8322667513
Installing Dealer Name: BESTWAY AC SERVICES
Installing Dealer Phone#: 281-741-9135

Serial#: 1803333575

Model: GSX16S361

Model Desc: 16 SEER AC, 3T, SOUTHEAST

Install Date: 4/11/2018

Register Date: 4/11/2018

* Registered Standard Coverage			
Coverage Type	Description	Effective Start	End Date
All Parts	10 YEARS PARTS	04/11/2018	04/11/2028

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Installing Dealer Name: BESTWAY AC SERVICES
Installing Dealer Phone#: 281-741-9135

Serial#: 1710358365
 Model: GME80805CN
 Model Desc: MULTI-POS FURN
 Install Date: 4/11/2018
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Unit Exchange	10 YEAR UNIT REPLACEMENT (HEAT EXCHANGER)	04/11/2018	04/11/2028

Subject: Notice:Coil Warranty Approval! Warranty ID#:230106

From: Warranty@AspenMFG.com

To: BESTWAYAC.SERVICES@YAHOO.COM

Date: Wednesday, April 11, 2018 03:16:19 PM CDT

We have approved your warranty registration. Details below.

Full Name: JOSE CRUZ

Address1: 4022 TIM ALLEN CT

Address2:

City, State: HOUSTON, TX

ZIP: 77014

Purchase Date: 2018-04-11

Model Number: CH60A4G000

Serial Number: G1500001917

To view the Terms and Conditions [Click Here](#)

We appreciate your submission and for choosing to do business with us.

Sincerely,

Aspen Manufacturing

www.aspenmfg.com

ASPEN LIMITED WARRANTY

Models Covered: CA, CB, CC, CE, CH, CM, CP, CQ, CR, and CS
Series Evaporator Coils

This certificate is our warranty to the original purchaser and any end user who purchases the warranted product from the original purchaser. This warranty is non-transferrable. **RETAIN THIS CERTIFICATE WITH YOUR VALUABLE DOCUMENTS.**

made during the sixth year, documentation of installation date must accompany the claim.

Coils and coil parts covered by this warranty and found to be defective upon examination at the Aspen factory will, at Aspen's option, be repaired or replaced and returned to the buyer via lowest common carrier or alternatively, Aspen may at its option, grant the buyer a credit for the replacement value of the defective article at the time of the claim. Correction of such defect by 1) credit, or 2) repair or replacement then return via lowest common carrier shall constitute full performance by Aspen of its obligation hereunder.

COMPLETE COIL WARRANTY

Aspen Manufacturing, LLC ("Aspen") warrants to the original registered owner and any end user who purchases the warranted product from the original purchaser ("owner") that CA, CB, CC, CE, CH, CM, CP, CQ, CR, and CS Series Evaporator Coils sold to them shall be of a merchantable quality, free of defects in material or workmanship, under normal use and service for a period of ten (10) years from date of installation NOT to exceed eleven (11) years from date of manufacture. If a claim is made during the eleventh year, documentation of installation date must accompany the claim.

Should you require in-warranty parts under the terms stated above, contact the installing dealer or contractor. Should you be unable to obtain warranty parts through such installing dealer or contractor, contact an Aspen distributor. Warranty parts should be replaced by a qualified local contractor or dealer.

The date of manufacture is coded in the first three digits of the serial number, e.g. D07-00017662 = April 2007. Date codes are as follows: A=January B=February C=March D=April E=May F=June G=July H=August J=September K=October L=November M=December

Every claim on account of Breach of Warranty shall be made to Aspen in writing within the warranty period specified above, otherwise such claim shall be deemed waived. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part. These warranties do not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit.

This warranty applies only if:

- 1) The unit was manufactured April 2007 & beyond.
- 2) The unit is installed in an owner-occupied, single family residence, and,
- 3) The unit is installed in conjunction with a split system air conditioner or heat pump to which it is properly matched by the installer, and,

The unit is properly registered with Aspen within sixty (60) days after the original installation. To register, go to www.aspenmfg.com. Online registration is not required in California or Quebec.

If the above conditions are not met, then the Coil is warranted for a period of five (5) years from date of installation NOT to exceed six (6) years from date of manufacture. If a claim is

EXCLUSIONS

THIS WARRANTY DOES NOT INCLUDE SERVICE OR LABOR CHARGES CONNECTED WITH THE DETERMINATION OR REPLACEMENT OF DEFECTIVE PARTS. ALL LABOR CHARGES ARE THE RESPONSIBILITY OF THE INSTALLING CONTRACTOR FOR THE LENGTH OF HIS GUARANTEE, IF ANY, AND THEREAFTER THE CONSUMER. OUR WARRANTY OBLIGATION IS LIMITED TO THE EXCHANGE OF DEFECTIVE ITEMS AS SPECIFICALLY PROVIDED HEREIN. WE WILL NOT PROVIDE ANY OTHER FORM OF COMPENSATION IN LIEU OF THIS EXCHANGE PROVISION. THE FOREGOING PROVISIONS STATE THE EXCLUSIVE REMEDY FOR ANY

BREACH OF WARRANTY OR ANY OTHER CLAIM IN RESPECT TO THE PRODUCT DESCRIBED ON THE REVERSE SIDE OF THIS CERTIFICATE. THE EXPRESS WARRANTIES CONTAINED HEREIN ARE IN LIEU OF ALL OTHER EXPRESS WARRANTIES. ALL IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THIS EXPRESS WARRANTY. THIS LIMITED WARRANTY GIVES CUSTOMER SPECIFIC LEGAL RIGHTS. CUSTOMER MAY HAVE OTHER RIGHTS DEPENDING ON THE JURISDICTION.

CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR THE BREACH OF ANY WARRANTY WHETHER EXPRESSED OR IMPLIED, INCLUDING TO BUT NOT LIMITED TO EXTRA UTILITY EXPENSES OR LOSSES TO PROPERTY ARISING OUT OF THE FAILURE OF THIS EQUIPMENT TO OPERATE FOR ANY REASON WHATSOEVER ARE EXCLUDED.

Some states do not allow limitations on how long an implied warranty lasts, and/or the exclusion or limitation of incidental or consequential damages, so the above limitation and/or the above exclusion may not apply to you. This warranty does not cover loss or damage due to:

1. The actions, omissions or stability of the independent contractor(s) who install or service this unit.
2. Components or other accessories compatible with the unit.
3. Acts of God
4. Extreme outside temperatures lower than 25 ° or higher than 120°.
5. Installations outside the United States and Canada.
6. Sheet metal parts, expendable supplies such as refrigerants, and repairable coils.
7. Damage or repairs incurred for repairs of start-up refrigerant leaks, since Coils that are not pressurized should not be installed.
8. Damage or repairs associated with a Coil that has been removed from the location where it was originally installed.
9. Damage or repairs required as a consequence of faulty installation or application.
10. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere

(such as salt, chlorine, fluorine, or other damaging chemicals) or other externally damaging conditions.

11. Lack of normal maintenance as described in the installation and operating manual, such as cleaning of the Coils.
12. Parts not supplied or designated by Aspen.
13. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
14. Changes in the appearance of the unit that does not affect its performance.

The costs of refrigerant reclamation, miscellaneous material and labor charges for diagnostics, servicing or replacing parts are not covered. Aspen shall have no liability for expenses incurred for repairs without prior, written authorization from Aspen. No purchaser, distributor, dealer, representative, agent, person, firm or corporation has authority to alter, add to, or modify this warranty, either orally or in writing.

This warranty gives you specific legal rights, and you may also have other rights that may vary from state to state or province to province. For further information about this warranty, contact Aspen at (281) 441-6500 or by mail to 373 Atascocita Road, Humble, TX 77396.

ARBITRATION CLAUSE. IMPORTANT. PLEASE REVIEW THIS ARBITRATION CLAUSE. IT AFFECTS YOUR LEGAL RIGHTS.

1. *Parties:* This arbitration clause affects your rights against Aspen and any of its affiliates or employees or agents, successors, or assigns, all of whom together are referred to below as "we" or "us" for ease of reference.

2. **ARBITRATION REQUIREMENT: EXCEPT AS STATED BELOW, ANY DISPUTE BETWEEN YOU AND ANY OF US SHALL BE DECIDED BY NEUTRAL, BINDING ARBITRATION RATHER THAN IN COURT OR BY JURY TRIAL.** "Dispute" will be given the broadest possible meaning allowable by law. It includes any

dispute, claim, or controversy arising from or relating to your purchase of this heating or air conditioning unit, any warranty upon the unit, or the unit's condition. It also includes determination of the scope or applicability of this Arbitration Clause. The arbitration requirement applies to claims in contract and tort, pursuant to statute, or otherwise.

3. CLASS-ARBITRATION WAIVER: ARBITRATION IS HANDLED ON AN INDIVIDUAL BASIS. IF A DISPUTE IS ARBITRATED, YOU AND WE EXPRESSLY WAIVE ANY RIGHT TO PARTICIPATE AS A CLASS REPRESENTATIVE OR CLASS MEMBER ON ANY CLASS CLAIM YOU MAY HAVE AGAINST US OR WE AGAINST YOU, OR AS A PRIVATE ATTORNEY GENERAL OR IN ANY OTHER REPRESENTATIVE CAPACITY. YOU AND WE ALSO WAIVE ANY RIGHT TO CLASS ARBITRATION OR ANY CONSOLIDATION OF INDIVIDUAL ARBITRATIONS.

4. Discovery and Other Rights: Discovery and rights to appeal in arbitration are generally more limited than in a lawsuit.

This applies to both you and us. Other rights that you or we would have in court may not be available in arbitration.

Please read this Arbitration Clause and consult the rules of the arbitration organizations listed below for more information.

5. SMALL CLAIMS COURT OPTION: YOU MAY CHOOSE TO LITIGATE ANY DISPUTE BETWEEN YOU AND ANY OF US IN SMALL CLAIMS COURT, RATHER THAN IN ARBITRATION, IF THE DISPUTE MEETS ALL REQUIREMENTS TO BE HEARD IN SMALL CLAIMS COURT.

6. Governing Law: For residents of the United States, the procedures and effect of the arbitration will be governed by the Federal Arbitration Act (9 U.S.C. § 1 et seq.) rather than by state law concerning arbitration. For residents of

Canada, the procedures and effect of the arbitration will be governed by the applicable arbitration law of the province in which you purchased your unit. The law governing your substantive warranty rights and other claims will be the law of the state or province in which you purchased your unit. Any court having jurisdiction may enter judgment on the arbitration award.

7. Rules of the Arbitration: If the amount in controversy is less than \$250,000, the arbitration will be decided by a single arbitrator. If the amount in controversy is greater than or equal to \$250,000, the arbitration will be decided by a panel of three arbitrators. The arbitrator(s) will be chosen pursuant to the rules of the administering arbitration organization. United States residents may choose the American Arbitration Association (1633 Broadway, 10th Floor, New York, NY 10019, www.adr.org), JAMS (1920 Main Street, Ste. 300, Irvine, CA 92614, www.jamsadr.com), or, subject to our approval, any other arbitration organization. In addition, Canadian residents may choose the ADR Institute of Canada (234 Eglinton Ave. East, Suite 405, Toronto, Ontario, M4P 1K5, www.amic.org). These organizations' rules can be obtained by contacting the organization or visiting its website. If the chosen arbitration organization's rules conflict with this Arbitration Clause, the provisions of this Arbitration Clause control. The award of the arbitrator(s) shall be final and binding on all parties.

8. Location of the Arbitration Hearing: Unless applicable law provides otherwise, the arbitration hearing for United States residents will be conducted in the federal judicial district in which you reside or, for Canadian residents, in the province in which you reside.

9. Costs of the Arbitration: Each party is responsible for its own attorney, expert, and other fees unless applicable law requires otherwise. Aspen will pay your share of the fees charged by the arbitration organization and arbitrator(s) beyond the first \$200. Where

permissible by law, you may be required to reimburse Aspen for the fees of the arbitration organization and arbitrator(s) in whole or in part by decision of the arbitrator(s) at the discretion of the arbitrator(s).

10. *Survival and Enforceability of this Arbitration Clause:* This Arbitration Clause shall survive the expiration or termination, or any transfer, of the warranty on your unit. If any part of this Arbitration Clause, except waivers of class-action rights, is found to be unenforceable for any reason, the remainder of this clause and the warranty shall remain enforceable. If, in a case in which class-action allegations have been made, the waiver of class-action rights under this warranty is found to be unenforceable with respect to any part of the dispute, the parts of the dispute as to which the waiver of class-action rights have been found unenforceable will be severed and will proceed in court without reference or application of this Arbitration Clause. Any remaining parts will proceed in arbitration.

Aspen Manufacturing, LLC. Effective 01/2016.
Supersedes all previous.

Certificate of Product Ratings

AHRI Certified Reference Number : 200860342

Date : 04-11-2018

Model Status : Active

Old AHRI Reference Number : 5983673

AHRI Type : RCUY-A-CB

Series : GSX16

Outdoor Unit Brand Name : GOODMAN

Outdoor Unit Model Number (Condenser or Single Package) : GSX160421F*

Indoor Unit Model Number (Evaporator and/or Air Handler) : CA*F4961*6D*+TXV

Furnace Model Number : G*E80805C*B*

Region : All (AK, AL, AR, AZ, CA, CO, CT, DC, DE, FL, GA, HI, ID, IL, IA, IN, KS, KY, LA, MA, MD, ME, MI, MN, MO, MS, MT, NC, ND, NE, NH, NJ, NM, NV, NY, OH, OK, OR, PA, RI, SC, SD, TN, TX, UT, VA, VT, WA, WV, WI, WY, U.S. Territories)

Region Note : Central air conditioners manufactured prior to January 1, 2015 are eligible to be installed in all regions until June 30, 2016. Beginning July 1, 2016 central air conditioners can only be installed in region(s) for which they meet the regional efficiency requirement.

The manufacturer of this GOODMAN product is responsible for the rating of this system combination.

Rated as follows in accordance with the latest edition of ANSI/AHRI 210/240 with Addenda 1 and 2, Performance Rating of Unitary Air-Conditioning & Air-Source Heat Pump Equipment and subject to rating accuracy by AHRI-sponsored, independent, third party testing:

Cooling Capacity (A2) - Single or High Stage (95F), btuh : 41000

SEER : 15.50

EER (A2) - Single or High Stage (95F) : 12.50

Condenser

Active Model Status are those that an AHRI Certification Program Participant is currently producing AND selling or offering for sale; OR new models that are being marketed but are not yet being produced. *Production Stopped* Model Status are those that an AHRI Certification Program Participant is no longer producing BUT is still selling or offering for sale. Ratings that are accompanied by WAS indicate an involuntary re-rate. The new published rating is shown along with the previous (i.e. WAS) rating.

DISCLAIMER

AHRI does not endorse the product(s) listed on this Certificate and makes no representations, warranties or guarantees as to, and assumes no responsibility for, the product(s) listed on this Certificate. AHRI expressly disclaims all liability for damages of any kind arising out of the use or performance of the product(s), or the unauthorized alteration of data listed on this Certificate. Certified ratings are valid only for models and configurations listed in the directory at www.ahridirectory.org.

TERMS AND CONDITIONS

This Certificate and its contents are proprietary products of AHRI. This Certificate shall only be used for individual, personal and confidential reference purposes. The contents of this Certificate may not, in whole or in part, be reproduced; copied; disseminated; entered into a computer database; or otherwise utilized, in any form or manner or by any means, except for the user's individual, personal and confidential reference.

CERTIFICATE VERIFICATION

The information for the model cited on this certificate can be verified at www.ahridirectory.org, click on "Verify Certificate" link and enter the AHRI Certified Reference Number and the date on which the certificate was issued, which is listed above, and the Certificate No., which is listed at bottom right.

©2018 Air-Conditioning, Heating, and Refrigeration Institute

AHRI
AIR-CONDITIONING, HEATING,
& REFRIGERATION INSTITUTE

we make life better™

CERTIFICATE NO.:

131679556268768904



Certificate of Product Ratings

AHRI Certified Reference Number : 200818074

Date : 04-11-2018

Model Status : Active

Old AHRI Reference Number : 5753045

AHRI Type : RCU-A-C

Series : GSX16

Condenser

Outdoor Unit Brand Name : GOODMAN

Outdoor Unit Model Number (Condenser or Single Package) : GSX160421F*

Indoor Unit Model Number (Evaporator and/or Air Handler) : CA*F4860*6D*+EEP+TXV

Region : All (AK, AL, AR, AZ, CA, CO, CT, DC, DE, FL, GA, HI, ID, IL, IA, IN, KS, KY, LA, MA, MD, ME, MI, MN, MO, MS, MT, NC, ND, NE, NH, NJ, NM, NV, NY, OH, OK, OR, PA, RI, SC, SD, TN, TX, UT, VA, VT, WA, WV, WI, WY, U.S. Territories)

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Cooling Capacity (A2) - Single or High Stage (95F), btuh : 42000

SEER : 14.50

EER (A2) - Single or High Stage (95F) : 12.20

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CERTIFICATE VERIFICATION

The information for the model cited on this certificate can be verified at www.ahrirectory.org, click on "Verify Certificate" link and enter the AHRI Certified Reference Number and the date on which the certificate was issued, which is listed above, and the Certificate No., which is listed at bottom right.

©2018 Air-Conditioning, Heating, and Refrigeration Institute



we make life better™

CERTIFICATE NO.:

131679555720951745

ASPEN LIMITED WARRANTY

Models Covered: CA, CB, CC, CE, CH, CM, CP, CQ, CR, and CS
Series Evaporator Coils

This certificate is the original purchaser and any end user of the warranted product from the original purchaser. This warranty is non-transferrable. **RETAIN THIS CERTIFICATE WITH YOUR VALUABLE DOCUMENTS.**

aspen coil

made during the sixth year, documentation of installation date must accompany the claim.

Coils and coil parts covered by this warranty and found to be defective upon examination at the Aspen factory will, at Aspen's option, be repaired or replaced and returned to the buyer via lowest common carrier or alternatively, Aspen may at its option, grant the buyer a credit for the replacement value of the defective article at the time of the claim. Correction of such defect by 1) credit, or 2) repair or replacement then return via lowest common carrier shall constitute full performance by Aspen of its obligation hereunder.

COMPLETE COIL WARRANTY

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This warranty applies only if:

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- 2) The unit is installed in an owner-occupied, single family residence, and,
- 3) The unit is installed in conjunction with a split system air conditioner or heat pump to which it is properly matched by the installer, and,

The unit is properly registered with Aspen within sixty (60) days after the original installation. To register, go to www.aspenmfg.com. Online registration is not required in California or Quebec.

EXCLUSIONS

THIS WARRANTY DOES NOT INCLUDE SERVICE OR LABOR CHARGES CONNECTED WITH THE DETERMINATION OR REPLACEMENT OF DEFECTIVE PARTS. ALL LABOR CHARGES ARE THE RESPONSIBILITY OF THE INSTALLING CONTRACTOR FOR THE LENGTH OF HIS GUARANTEE, IF ANY, AND THEREAFTER THE CONSUMER. OUR WARRANTY OBLIGATION IS LIMITED TO THE EXCHANGE OF DEFECTIVE ITEMS AS SPECIFICALLY PROVIDED HEREIN. WE WILL NOT PROVIDE ANY OTHER FORM OF COMPENSATION IN LIEU OF THIS EXCHANGE PROVISION. THE FOREGOING PROVISIONS STATE THE EXCLUSIVE REMEDY FOR ANY

If the above conditions are not met, then the Coil is warranted for a period of five (5) years from date of installation NOT to exceed six (6) years from date of manufacture. If a claim is

BREACH OF WARRANTY OR ANY OTHER CLAIM IN RESPECT TO THE PRODUCT DESCRIBED ON THE REVERSE SIDE OF THIS CERTIFICATE. THE EXPRESS WARRANTIES CONTAINED HEREIN ARE IN LIEU OF ALL OTHER EXPRESS WARRANTIES. ALL IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THIS EXPRESS WARRANTY. THIS LIMITED WARRANTY GIVES CUSTOMER SPECIFIC LEGAL RIGHTS. CUSTOMER MAY HAVE OTHER RIGHTS DEPENDING ON THE JURISDICTION.

CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR THE BREACH OF ANY WARRANTY WHETHER EXPRESSED OR IMPLIED, INCLUDING TO BUT NOT LIMITED TO EXTRA UTILITY EXPENSES OR LOSSES TO PROPERTY ARISING OUT OF THE FAILURE OF THIS EQUIPMENT TO OPERATE FOR ANY REASON WHATSOEVER ARE EXCLUDED.

Some states do not allow limitations on how long an implied warranty lasts, and/or the exclusion or limitation of incidental or consequential damages, so the above limitation and/or the above exclusion may not apply to you. This warranty does not cover loss or damage due to:

1. The actions, omissions or stability of the independent contractor(s) who install or service this unit.
2. Components or other accessories compatible with the unit.
3. Acts of God
4. Extreme outside temperatures lower than 25 ° or higher than 120°.
5. Installations outside the United States and Canada.
6. Sheet metal parts, expendable supplies such as refrigerants, and repairable coils.
7. Damage or repairs incurred for repairs of start-up refrigerant leaks, since Coils that are not pressurized should not be installed.
8. Damage or repairs associated with a Coil that has been removed from the location where it was originally installed.
9. Damage or repairs required as a consequence of faulty installation or application.
10. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere

(such as salt, chlorine, fluorine, or other damaging chemicals) or other externally damaging conditions.

11. Lack of normal maintenance as described in the installation and operating manual, such as cleaning of the Coils.
12. Parts not supplied or designated by Aspen.
13. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
14. Changes in the appearance of the unit that does not affect its performance.

The costs of refrigerant reclamation, miscellaneous material and labor charges for diagnostics, servicing or replacing parts are not covered. Aspen shall have no liability for expenses incurred for repairs without prior, written authorization from Aspen. No purchaser, distributor, dealer, representative, agent, person, firm or corporation has authority to alter, add to, or modify this warranty, either orally or in writing.

This warranty gives you specific legal rights, and you may also have other rights that may vary from state to state or province to province. For further information about this warranty, contact Aspen at (281) 441-6500 or by mail to 373 Atascocita Road, Humble, TX 77396.

ARBITRATION CLAUSE. IMPORTANT. PLEASE REVIEW THIS ARBITRATION CLAUSE. IT AFFECTS YOUR LEGAL RIGHTS.

1. *Parties:* This arbitration clause affects your rights against Aspen and any of its affiliates or employees or agents, successors, or assigns, all of whom together are referred to below as "we" or "us" for ease of reference.

2. ARBITRATION REQUIREMENT: EXCEPT AS STATED BELOW, ANY DISPUTE BETWEEN YOU AND ANY OF US SHALL BE DECIDED BY NEUTRAL, BINDING ARBITRATION RATHER THAN IN COURT OR BY JURY TRIAL. "Dispute" will be given the broadest possible meaning allowable by law. It includes any

dispute, claim, or controversy arising from or relating to your purchase of this heating or air conditioning unit, any warranty upon the unit, or the unit's condition. It also includes determination of the scope or applicability of this Arbitration Clause. The arbitration requirement applies to claims in contract and tort, pursuant to statute, or otherwise.

3. CLASS-ARBITRATION WAIVER: ARBITRATION IS HANDLED ON AN INDIVIDUAL BASIS. IF A DISPUTE IS ARBITRATED, YOU AND WE EXPRESSLY WAIVE ANY RIGHT TO PARTICIPATE AS A CLASS REPRESENTATIVE OR CLASS MEMBER ON ANY CLASS CLAIM YOU MAY HAVE AGAINST US OR WE AGAINST YOU, OR AS A PRIVATE ATTORNEY GENERAL OR IN ANY OTHER REPRESENTATIVE CAPACITY. YOU AND WE ALSO WAIVE ANY RIGHT TO CLASS ARBITRATION OR ANY CONSOLIDATION OF INDIVIDUAL ARBITRATIONS.

4. Discovery and Other Rights: Discovery and rights to appeal in arbitration are generally more limited than in a lawsuit.

This applies to both you and us. Other rights that you or we would have in court may not be available in arbitration.

Please read this Arbitration Clause and consult the rules of the arbitration organizations listed below for more information.

5. SMALL CLAIMS COURT OPTION: YOU MAY CHOOSE TO LITIGATE ANY DISPUTE BETWEEN YOU AND ANY OF US IN SMALL CLAIMS COURT, RATHER THAN IN ARBITRATION, IF THE DISPUTE MEETS ALL REQUIREMENTS TO BE HEARD IN SMALL CLAIMS COURT.

6. Governing Law: For residents of the United States, the procedures and effect of the arbitration will be governed by the Federal Arbitration Act (9 U.S.C. § 1 et seq.) rather than by state law concerning arbitration. For residents of

Canada, the procedures and effect of the arbitration will be governed by the applicable arbitration law of the province in which you purchased your unit. The law governing your substantive warranty rights and other claims will be the law of the state or province in which you purchased your unit. Any court having jurisdiction may enter judgment on the arbitration award.

7. Rules of the Arbitration: If the amount in controversy is less than \$250,000, the arbitration will be decided by a single arbitrator. If the amount in controversy is greater than or equal to \$250,000, the arbitration will be decided by a panel of three arbitrators. The arbitrator(s) will be chosen pursuant to the rules of the administering arbitration organization. United States residents may choose the American Arbitration Association (1633 Broadway, 10th Floor, New York, NY 10019, www.adr.org), JAMS (1920 Main Street, Ste. 300, Irvine, CA 92614, www.jamsadr.com), or, subject to our approval, any other arbitration organization. In addition, Canadian residents may choose the ADR Institute of Canada (234 Eglinton Ave. East, Suite 405, Toronto, Ontario, M4P 1K5, www.amic.org). These organizations' rules can be obtained by contacting the organization or visiting its website. If the chosen arbitration organization's rules conflict with this Arbitration Clause, the provisions of this Arbitration Clause control. The award of the arbitrator(s) shall be final and binding on all parties.

8. Location of the Arbitration Hearing: Unless applicable law provides otherwise, the arbitration hearing for United States residents will be conducted in the federal judicial district in which you reside or, for Canadian residents, in the province in which you reside.

9. Costs of the Arbitration: Each party is responsible for its own attorney, expert, and other fees unless applicable law requires otherwise. Aspen will pay your share of the fees charged by the arbitration organization and arbitrator(s) beyond the first \$200. Where

permissible by law, you may be required to reimburse Aspen for the fees of the arbitration organization and arbitrator(s) in whole or in part by decision of the arbitrator(s) at the discretion of the arbitrator(s).

10. *Survival and Enforceability of this Arbitration Clause:* This Arbitration Clause shall survive the expiration or termination, or any transfer, of the warranty on your unit. If any part of this Arbitration Clause, except waivers of class-action rights, is found to be unenforceable for any reason, the remainder of this clause and the warranty shall remain enforceable. If, in a case in which class-action allegations have been made, the waiver of class-action rights under this warranty is found to be unenforceable with respect to any part of the dispute, the parts of the dispute as to which the waiver of class-action rights have been found unenforceable will be severed and will proceed in court without reference or application of this Arbitration Clause. Any remaining parts will proceed in arbitration.

Aspen Manufacturing, LLC. Effective 01/2016.
Supersedes all previous.



Certificate of Product Ratings

AHRI Certified Reference Number : 5012618

Date : 04-11-2018

Model Status : Active

Brand Name : GOODMAN

Model Number : GME80805CNB*

Rated as follows in accordance with Department of Energy (DOE) furnace test procedures as published in the latest edition of the Code of Federal Regulations, 10 CFR Part 430

AFUE, (%) : 80.0

Output Heating Capacity (MBTUH) : 64

The following data is for reference only and is not certified by AHRI

Input Rating (MBTUH) : 80

Ef (MMBTU/yr) : 78.3

Eae including Eso(kWh/yr) : 462

PE (watts) : 66

Lowboy : NO

Mobile Home? : NO

Single Package Unit : NO

Electronic Ignition : YES

Electro-Mechanical Vent Damper(s) : NO

Power Combustion or Power Vent : YES

Condensing Type : NO

Direct Vent : NO

Electrically Efficient : YES

Electronically Commutated Motor (ECM) : YES

Configuration : Horizontal, Upflow

Fuel Type : Natural Gas, Propane Gas

Footnote1 : This furnace is equipped with an Electronically Commutated Motor (ECM)



*"Active" Model Status are those that an AHRI Certification Program Participant is currently producing AND selling or offering for sale; OR new models that are being marketed but are not yet being produced."Production Stopped" Model Status are those that an AHRI Certification Program Participant is no longer producing BUT is still selling or offering for sale.
Ratings that are accompanied by WAS indicate an involuntary re-rate. The new published rating is shown along with the previous (i.e. WAS) rating.

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Furnace

Certificate of Product Ratings

AHRI Certified Reference Number : 5012618

Date : 04-11-2018

Model Status : Active

Brand Name : GOODMAN

Model Number : GME80805CNB*

Rated as follows in accordance with Department of Energy (DOE) furnace test procedures as published in the latest edition of the Code of Federal Regulations, 10 CFR Part 430

AFUE, (%) : 80.0

Output Heating Capacity (MBTUH) : 64

The following data is for reference only and is not certified by AHRI

Input Rating (MBTUH) : 80

Ef (MMBTU/yr) : 78.3

Eae including Eso(kWh/yr) : 462

PE (watts) : 66

Lowboy : NO

Mobile Home? : NO

Single Package Unit : NO

Electronic Ignition : YES

Electro-Mechanical Vent Damper(s) : NO

Power Combustion or Power Vent : YES

Condensing Type : NO

Direct Vent : NO

Electrically Efficient : YES

Electronically Commutated Motor (ECM) : YES

Configuration : Horizontal, Upflow

Fuel Type : Natural Gas, Propane Gas

Footnote1 : This furnace is equipped with an Electronically Commutated Motor (ECM)

Active Model Status are those that an AHRI Certification Program Participant is currently producing AND selling or offering for sale; OR new models that are being marketed but are not yet being produced.*Production Stopped* Model Status are those that an AHRI Certification Program Participant is no longer producing BUT is still selling or offering for sale.
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Certificate of Product Ratings



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BESTWAY A/C SERVICES

14130 Westheimer Rd #B
Houston, TX 77077
(281) 741-9135

HOUSTON TX 773
16 APR 2018 PM 9 L



FR. TED HESBURGH
PENNSYLVANIA USA

Jose. A. Cruz
4022 Tim Allen Ct.
Houston Tx 77014



77014-187422



Thank You and Welcome to Asure!

Contract Issue Date: 04/11/2018

Purchaser: JOSE CRUZ
4022 TIM ALLEN CT
HOUSTON, TX 77014

Thank you from all us at GOODMAN for your recent purchase of Asure Extended Service Plan Coverage on the items listed below. We recommend that you contact your authorized Asure dealer to arrange seasonal maintenance.

PRODUCT INFORMATION

Agreement #(s)	Appliance(s)	Model Number(s)	Serial Number(s)	Starting Date(s)	Expiration Date(s)
ETX000000024072	CONDENSERS	GSX160421	1707086507		
	EWAC10L-NT	10-YEAR LABOR NON TRANSFERABLE		05/11/2018	05/11/2028

BEFORE YOU CALL FOR SERVICE, REFER TO THE OPERATING INSTRUCTIONS

In the event of equipment failure, contact your Installing Asure Dealer for service.

DEALER: BESTWAY AC SERVICES

OR

To obtain service, please call

1-877-254-4729

or write our Consumer Affairs Department
7401 Security Way • Houston, TX 77040

Important Note: Please keep this Asure Receipt and your Extended Service Agreement in a secure location with your important documents. You will need to present the Agreement for service on your equipment.



Thank You and Welcome to Asure!

Contract Issue Date: 04/11/2018

Purchaser: JOSE CRUZ
4022 TIM ALLEN CT
HOUSTON, TX 77014

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PRODUCT INFORMATION

Agreement #(s)	Appliance(s)	Model Number(s)	Serial Number(s)	Starting Date(s)	Expiration Date(s)
ETX000000024072	GAS FURNACES	GME80805CN	1710358363		
	EWFN10L-NT	10-YR LABOR Non Transferable		05/11/2018	05/11/2028

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HOUSTON, TX 77014

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Agreement #(s)	Appliance(s)	Model Number(s)	Serial Number(s)	Starting Date(s)	Expiration Date(s)
ETX000000024072	GAS FURNACES EWFN10L-NT	GME80805CN 10-YR LABOR Non Transferable	1710358365	05/11/2018	05/11/2028

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Thank You and Welcome to Asure!

Contract Issue Date: 04/11/2018

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HOUSTON, TX 77014

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PRODUCT INFORMATION

Agreement #(s)	Appliance(s)	Model Number(s)	Serial Number(s)	Starting Date(s)	Expiration Date(s)
ETX000000024072	CONDENSERS EWAC10L-NT	GSX16S361 10-YEAR LABOR NON TRANSFERABLE	1803333575	05/11/2018	05/11/2028

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DEALER: BESTWAY AC SERVICES

OR

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HOUSTON, TX 77014

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PRODUCT INFORMATION

Agreement #(s)	Appliance(s)	Model Number(s)	Serial Number(s)	Starting Date(s)	Expiration Date(s)
ETX000000024072	COILS	CB36C3G175T034	F15-00032218		
	EW3COIL	10-YEAR LABOR Aspen		05/11/2018	05/11/2028

BEFORE YOU CALL FOR SERVICE, REFER TO THE OPERATING INSTRUCTIONS

In the event of equipment failure, contact your Installing Asure Dealer for service.

DEALER: BESTWAY AC SERVICES

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To obtain service, please call

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Air Conditioning & Heating



Thank You and Welcome to Asure!

Contract Issue Date: 04/11/2018

Purchaser:

JOSE CRUZ

4022 TIM ALLEN CT

HOUSTON, TX 77014

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PRODUCT INFORMATION

Agreement #(s)	Appliance(s)	Model Number(s)	Serial Number(s)	Starting Date(s)	Expiration Date(s)
ETX000000024072	COILS	CH60A4G-000	G15-00001917		
	EW3COIL	10-YEAR LABOR Aspen		05/11/2018	05/11/2028

BEFORE YOU CALL FOR SERVICE, REFER TO THE OPERATING INSTRUCTIONS

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DEALER: BESTWAY AC SERVICES

OR

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A/C FILTER 20X25X4

2 UNITS LOCATED AT ATTIC







