

# FAQ

1. What type of material are the plumbing pipes made of. PVC or PEX?  
-PEX, the plumbing was installed by Serres & Son Plumbing Services
2. Were there any frozen pipes or damage during the freeze earlier this year?  
-The only frozen pipe was the outside hydrant that was a PVC riser installed on the North East corner of the house, which is now cut-off at ground level. No other pipes froze and there was no damage inside the house.
3. Has there been any water standing on the property during any of the floods since they purchased the property?  
-No, we have not noticed any standing water after any of the heavy rains; any puddles that formed have drained within a short period of time after any rain.
4. Does the stream flood during heavy rains?  
-The stream on the back of the property will come up close to the edge of the property after a heavy rain and will take some time to go down, but we have never noticed the stream rise onto the property.
5. What is the range of the electric bill?  
-The highest bill we have had was \$188 and the lowest was \$66 with an average of \$133 over the past year.
6. Do the washer, dryer and refrigerator stay?  
-yes
7. Is cell and internet service available. What co.'s provide these services?  
-We use AT&T, but I've heard Verizon is used by other people in the community. Being inside with all the metal made cell service spotty, which is why we installed the Cell-Fi Go-X signal booster which has been great and we can convey. It is currently set up for AT&T but you can use the app that comes with it to change carriers. For the internet we use an AT&T hotspot because it only costs us \$20 on our cell phone plan and has usually been adequate for streaming. I've read from posts in the Nextdoor App from Rolling Hills residents that WireStar has been the fastest and most reliable service but may require installing a tower. Rise broadband is also good if they can get "line of site" from their tower which is located in Prairie View. Other providers that are used in the neighborhood according to the posts include Hughesnet and Viasat.