

ALLIED FOUNDATION SPECIALISTS, INC. CONTRACT FOR SERVICES

Date: 3/20/18

Jason Crider

Owner or agent authorized to contract on behalf of owner ("Owner")
Address of Owner:

Street: 2511 Village Oak Dr
City, St., Zip: Katy, TX 77493
Work Tel: _____
Home Tel: _____
Cell Phone: _____
Fax: _____
Email: _____

<u>Recommended Repair Plan: (SEE ADDENDUM A)</u>			
<input type="checkbox"/> Driven Concrete Pier	<u>28</u> Exterior	___ Interior	<u>28</u> Total Piers
<input type="checkbox"/> Pile Guard Pier	___ Exterior	___ Interior	___ Total Piers
<input type="checkbox"/> Concrete Breakouts:	___		
<input type="checkbox"/> Tunneling:	___		Linear Feet
<input type="checkbox"/> Mud Pumping:	___		Cubic Yards
<input type="checkbox"/> Hydrostatic Pressure Test:	___		
<input type="checkbox"/> Previous Work Adjustments:	___		

Special Provisions: _____

Allied Foundation Specialist, Inc. ("Allied") enters into this agreement on this 30 day of March, 2018 with Owner to provide labor, equipment, and/or materials for the work described on the attached Addendum "A" to the foundation of the property located at: Stone Az Able (the "Residence").

Any work to be performed beyond the scope of the work must be in writing and signed by Owner and Allied. The agreed estimated price for the work is \$ 6,700. Owner agrees to pay the agreed price as follows:
\$ _____ at the time work begins and \$ 6,700 upon completion.

REPRESENTATIONS

Owner represents that he/she is the legal owner of the herein above described residence (the "Residence") Owner represents that Owner has the legal authority to enter into this agreement.

SCOPE OF THE WORK

1. The Scope of the Work is set forth in the attached Addendum A. All work will be completed in substantial accordance with the Scope of the Work. The Scope of the Work is not intended to be an exclusive remedy concerning the current or future need for additional work in other areas related with the foundation or Residence. A long term plan for providing ideal soil moisture conditions must be maintained, including maintaining positive drainage away from the foundation with proper grading, controlling large tree root growth, and maintaining a functional sewer system that is not leaking under the foundation.
2. The stabilization or stopping of foundation settlement can and may reverse the damage already done to the foundation and structure and can and may create new damages by movement or lack of movement. In performing the foundation repair, the foundation will need to be adjusted to return the foundation to a feasible level. The movement of the foundation frequently causes cracks, separation, and other damages to the structure, the interior, and the exterior, which cannot be avoided. **By signing this agreement, the Owner represents and warrants that they understand that such items could occur and that the Owner will hold Allied harmless and indemnify Allied if any claims are brought against Allied relating to such items, and that these damages are the sole responsibility of the Owner.**
3. The material used in the installation of the driven concrete piers shall be 6,500 psi concrete at 28 days. Access holes in the slab, walks, porches or driveways created by Allied will be patched with concrete, concrete patches will not match in color. When interior piers are included in the repair plan, contractor will break through floors and patch concrete slab upon completion, Home owner is responsible for repairs or replacement of floor coverings (carpet, tile, etc...). Owner is responsible for all flooring, interior and exterior. **Access by tunneling is an additional charge. The cost for access by tunneling for warranty work is NOT covered by Warranty.**
4. **Owners Responsibilities:** If the property is subject to any easements, covenants or other legal encumbrances that could affect installation or the work to be performed, Owner agrees to give written notice to Allied identifying the extent and location of the easements, covenants or other legal encumbrances, prior to commencement of the work to be performed. You agree to facilitate the location of underground/ overhead utility lines, identify your property lines, ensure that construction areas are free of preexisting hazards, to grant Allied access to construction areas during working hours, and to keep unattended minors and pets out of the construction areas at all times while the work is in progress. **Allied will call the proper agency for the utility lines to be located. Any line not properly located is not the responsibility of Allied. Owner is responsible for clearly marking existence of sprinkler systems, septic, electrical, water wells, phone, or data that is not part of the main service line to the structure.**
5. **Owner agrees to furnish** all necessary water and electricity during times work is being performed. Allied has no obligation to repair or to replace any pre-existing damage whether it is exposed, concealed, or buried, to the foundation, structure, floors, plumbing, electrical wiring, furniture, fixtures, furnishings, or personal property absolutely and regardless of when or where said damages occurs. If damage occurs due to Allied's negligence, Allied is obligated to make adequate repairs that make the Owner whole again, not new replacement, nor new construction.
6. **Plumbing:** Owner is responsible for water and gas lines unless damages to same are directly caused by Allied digging into a pipe. **Pre-existing plumbing of any kind, deteriorated pipes, and any broken plumbing caused by lifting and leveling of the foundation are the home owners' responsibility to repair in a timely manner without regard to when or where said damage occurs.**
7. **Incidentals:** It is understood and agreed that in order to perform the above described work, sheetrock, wallpaper, tile, brick and mortar, stucco, roofing, windows, doors, door frames, driveways, sidewalks, attached porches or other rigid materials may very likely crack, bulge, pull apart, tear, break, skew, stick, stretch and wrinkle. Therefore, Allied will not be liable for, and the above estimated work does not include, redecorating, repairing, electrical work, or replacement of any materials not specified in this contract. **Any such damages or repairs are the sole responsibility and liability of Owner.** It is also understood and agreed that Allied will temporarily remove plants and shrubs that obstruct the installation area, to the extent reasonably possible, all plants and shrubs will be replanted; however, **Allied does not guarantee longevity and cannot be held responsible for landscaping of yard.**
8. **Insurance:** Allied Foundation maintains liability insurance and worker's compensation for customer's protection.

LIMITED LIFETIME WARRANTY

A. ALLIED ISSUES A LIMITED LIFETIME TRANSFERRABLE WARRANTY FOR WORK PERFORMED. IF FUTURE SETTLEMENT OCCURS AND CAN BE CORRECTED BY ADJUSTING ALLIED'S EXISTING PIERS, ADJUSTMENTS WILL BE PERFORMED AT NO COST TO THE OWNER OR FUTURE OWNER PROVIDED THAT ALL PROVISIONS OF THIS AGREEMENT HAVE BEEN MET. Access for warranty adjustments will be performed as per original contract and conditions. It is highly recommended that all plumbing be tested after foundation repair is completed, sewer leaks do void warranty.

ALLIED FOUNDATION SPECIALISTS, INC. CONTRACT FOR SERVICES

A Sample Warranty is attached hereto as Addendum B. THE WARRANTY IS SUBJECT TO THE CONDITIONS AND LIMITATIONS CONTAINED THEREIN. There is no warranty given unless all amounts are paid in full when due and owing. This includes any amounts that may be due and owing under any supplement, addition, or modification of this contract. The lifetime fully transferable warranty shall be null and void under any of the following conditions:

- I. IF THE STRUCTURE SUFFERS FIRE, FLOOD OR STORM DAMAGES TO A SUBSTANTIAL DEGREE WHICH WOULD AFFECT LOADS ON THE FOUNDATION. **FLOOD DAMAGE SHALL INCLUDE WATER OR SEWER LEAKS UNDER OR ADJACENT TO THE FOUNDATION.**
- II. IF THE STRUCTURE IS ALTERED OR MODIFIED, OR IF ADDITIONS ARE MADE TO IT WHICH WOULD AFFECT LOADS ON THE FOUNDATION OR ALTER ACCESS TO LOCATIONS OF ORIGINAL PIER INSTALLATION, WITHOUT PRIOR WRITTEN APPROVAL OF ALLIED.
- III. IF THE FOUNDATION HAS BEEN CONSTRUCTED OF SUBSTANDARD MATERIAL OR IS OF INADEQUATE STRUCTURAL STRENGTH TO PROPERLY TRANSFER THE LOAD IMPOSED BY UNDERPINNING, THERE CAN AND MAY BE AN ADJUSTMENT IN THE CONTRACT PRICE AND/OR WARRANTY, ALLIED WILL NOTIFY OWNER IF THIS CONDITION EXISTS AS SOON AS PRACTICABLE.
- IV. IF THERE IS REPAIR OR WORK DONE TO ANY PIERS ALLIED INSTALLED BY ANYONE OTHER THAN ALLIED.
- V. THERE IS NO WARRANTY FOR ANY PART OF THE FOUNDATION WHERE PIERS HAVE NOT BEEN INSTALLED BY ALLIED.

B. ALLIED DOES NOT WARRANT ANY PART OF THE FOUNDATION NOT ADDRESSED BY ALLIED OR PRESENTS AS NORMAL (LEVEL), OWNER ACCEPTS THOSE PARTS OF THE FOUNDATION AS IS AND ALLIED DOES NOT WARRANT ITS FUTURE VIABILITY. **Any adjustment pursuant to warranty will be made to only the area of the repair outlined by this contract** at no expense to the owner of the structure so long as all provisions of the agreement are met. There is no warranty on mud pumping/void filling. There is no warranty on tunneling.

C. MOLD, LEAD OR OTHER CONTAMINANTS

Allied and Owner expressly agree that Allied and its employees, officers, directors, shareholders, affiliates, and agents shall not be liable for damages or costs of any type and Owner shall hold harmless and indemnify Allied from any and all claims or causes of action, including negligence, arising in any way from exposure to or the presence, release, growth or origin of any microorganism, organic or inorganic containment including, but not limited to, mold, mildew, fungus, yeast, allergens, infectious agents, wet or dry rot, rust or lead occurring in any ways as a result of the services provided and work performed.

Allied is not responsible for water intrusion from patched concrete or any portion of the slab. Owner understands and agrees that all concrete patches should be sealed with concrete sealant by Owner before any coverings are replaced. Allied does not seal such patches.

D. CHANGES AND CHANGE ORDERS

Allied may perform additional work if it is the subject of a Change Order, and may be subject to additional charges. Any changes to the scope of work, i.e., a substitution of materials or an expansion or contraction of the Scope of Work, will require Owner and Allied to first sign a written Change Order that will become part of this agreement. Any Change Order must be clear in Scope and specify any additional payment that may be required. Following discovery of previously undisclosed/unidentified legal encumbrances on premises, building/zoning code violations, or hidden/unforeseen physical/hazardous conditions or material changes in "Work Scope" conditions, Allied may immediately ask for a Change Order or discontinue installations and terminate this Agreement without further obligations to you. If Owner does not agree to the changes and costs outlined in the Change Order, Allied may refund monies paid less cost of materials and labor incurred, and this Agreement shall be of no force and effect, and Warranty shall be void. If an Engineer or third party is employed by Owner, all cost and liability associated with the third party evaluation and recommendations shall be the sole responsibility of Owner and may require a Change Order.

E. LIMITS OF LIABILITY

Owner agrees, to the fullest extent permitted by law, that Allied's liability for any and all claims, losses, costs, damages of any nature whatsoever shall be limited to and will not exceed the total paid by Owner to Allied on this project. Such claims and causes include, but are not limited to negligence, strict liability, and breach of contract or warranty. Allied shall not be liable for any inherent, consequential, special, exemplary, or resulting damages regardless of whether the claim is based on warranty, contract, statutory remedy, negligence or tort. Owner understands and agrees Allied's liability for work performed shall be limited to the correction of any materials and workmanship as set forth in this agreement. If it is determined that damage was caused by Allied's negligence, Allied's liability is limited to making adequate repairs. Allied shall not be liable for the cost of new replacement or new construction. Both Owner and Allied hereby waive any claims against the other for lost use, lost profit, lost revenue, indirect, incidental or consequential and/or exemplary damages relating to the installation, materials, or services of Allied or authorized services provider to this agreement. To the extent Owner's state does not allow the exclusion or limitation of incidental or consequential damages, this section shall only apply to the extent permitted by law.

ARBITRATION

In the event that Allied and the Owner cannot agree that the settlement has been controlled in the portion of the foundation underpinned by Allied Foundation, the Owner may retain a mutually agreed upon registered professional Engineer of Texas, engaged solely in the private practice of his profession, at the sole expense of the owner to act as mediator to attempt to resolve any disagreement. Notwithstanding any provision in this agreement to the contrary, any dispute, controversy, or lawsuit between any of the parties to this agreement about any matter arising out of this agreement and warranties shall be resolved by mandatory and binding arbitration pursuant to the arbitration laws in this state and in accordance with this agreement and the rules of the American Arbitration Association (AAA). Parties may arbitrate with an agreed upon arbitrator. If unable to agree, binding arbitration shall be administered by AAA. All costs shall be divided equally among the parties.

This agreement is subject to Chapter 27 of the Texas Property Code. The provisions of that chapter may affect your right to recover damages from the performance of this agreement. If you have a complaint concerning a construction defect arising from the performance of this agreement and that defect has not been corrected through existing warranty service, you must provide notice regarding the defect to Allied by certified mail, not later than the 60th day before the date you file suit in a court of law. If requested by Allied, you must provide an opportunity to inspect & cure the defect pursuant to Section 27.004 of the Texas Property Code.

CANCELLATION

OWNER MAY CANCEL THIS AGREEMENT WITHOUT PENALTY OR OBLIGATION BY DELIVERING WRITTEN NOTICE TO ALLIED BY MIDNIGHT ON THE THIRD BUSINESS DAY AFTER SIGNING THIS AGREEMENT.

This contract will be construed under the laws of the state of Texas, without regard to choice-of-law rules of any jurisdiction. The parties agree to Harris County as jurisdiction.

Owner also promises to pay court costs and other costs and attorney's fees if this contract is placed in the hands of an attorney to collect or enforce the terms of the contract. Owner will pay Allied these expenses on demand at the place for payment or such a place designated. These expenses will become part of this contract and enforceable as such.

BY SIGNING BELOW, YOU CONFIRM THAT YOU HAVE READ AND UNDERSTAND THE TERMS OF THIS AGREEMENT AND THAT YOU WILL ABIDE BY THE TERMS AND CONDITIONS AS SET FORTH HEREIN, THAT THEY ARE SATISFACTORY, AND THAT YOU AUTHORIZE ALLIED TO PERFORM WORK AS SPECIFIED IN THIS AGREEMENT. This agreement contains all the terms and conditions agreed upon by the parties and no other representations, warranties, or agreements expressed or implied, shall vary the terms of this agreement and may not be changed except by an instrument in writing and signed by both parties.

IT IS SO AGREED,

Agent for Allied Foundation Specialists, Inc.

Owner (Printed name): Jason C. Coker

Name: Ali Poza

Signature: [Signature]

Title: _____

Date Signed: 3-20-18

Signature: [Signature]

Subject to the limitations and exclusions below, Window World ("Company") warrants to the original purchaser/property owner ("Owner") and, if any, Owner's immediate transferee, excluding all other subsequent transferees, that any basic window installed by the Company is free from defects in material and workmanship for as long as the Owner or Owner's immediate transferee resides in the home in which the windows are installed.
 Vinyl Parts Warranty - That under normal use, the vinyl components of the window will not blister, peel, rot or corrode.



Window and Patio Door Contract
Locations:

10540 Bissonnet St., Suite 150
Houston, TX 77099

Complete Job? Y / N Remaining # of Windows? 2

Name: Andy H. [unclear] Email: _____ Primary #: 750-260-6123
 Address: 2511 Village Park Customer ID #: 220778 Secondary #: _____
 City: _____ State: _____ Zip Code: 77099 Other #: _____

Windows			
QTY	Double Hung	AMT	TOTAL
	Series Model #		
	6000 DH Fusion Weld 0501	\$245	
<u>10</u>	4000 DH Fusion Weld 3001	\$225	<u>2250</u>
(Standard White-Color Windows)			
	Other Styles		
<u>4</u>	Picture Window 3004	\$359	<u>1436</u>
<u>1</u>	2 Lite Slider 3002	\$359	<u>359</u>
	3 Lite Slider 3003	\$520	
	Casement / Awning	\$389	
	Series 6000 Upcharge - Add	\$25	
	Special Shape W/ Operating Sash	\$559	
	Specialty Windows		

Options		
QTY		AMT TOTAL
	Extruded Aluminium Half Screen	Incl.
	Extruded Aluminum Full Screen	\$22
	Double Locks (> 29" wide)	Incl.
	Argon Gas	\$21
	Foam Insulation Wrap	\$15
	Foam Filled Frame	\$25
	Beige Color	\$37
	Clay Color	\$52
	Wood Grain - Inside Surface	\$90
	SolarZone Elite Low-E-Glass	\$65
	Tempered Glass Sq Ft	\$7/Sq ft
<u>41</u>	Obscure Glass (Rain / Std.)	<u>287</u>
	Lifetime Glass Break Warranty	\$39
	Nail Fin	\$10
	Oriel/Cottage Style 60/40	\$26
<u>8</u>	Colonial / Contoured Grids	<u>208</u>
	Exterior Color	\$195
	Specialty Window Options	



Our windows carry the Good Housekeeping seal of approval, and carry an AMMA Gold label certification, ensuring our window system is of highest quality. All of our windows have double strength and DP rated glass.



PRE 1978 BUILT HOMES (Federal Lead Containment Law)
My home was built in the year _____ Initials: _____

DOORS			
QTY		AMT	TOTAL
	Vinyl Rolling Door 6' 6406 (2p)	\$1,023	
	Vinyl Rolling Door 8' 6408 (2p)	\$1,231	
	Vinyl Rolling Door 9' 6409 (3p)	\$1,555	
	Vinyl Rolling Door 12' 6412 (4p)	\$2,029	
	5" Rail (per panel)	\$90	
	7" Rail / French (per panel)	\$180	
	8' Height (per panel)	\$90	
	SolarZone Low-E Elite (per panel)	\$90	
	Colonial Grids (per panel)	\$60	
	Beige (per panel)	\$75	
	Clay (per panel)	\$95	
	Integrated Mini Blinds		

Additional Labor Charges		
QTY		AMT TOTAL
	Remove Storm Window	\$10
<u>15</u>	Window Removal	<u>\$30</u>
	Remove Steel Window	\$50
	Remove Aluminum In Stucco	\$90
	Install Mullion for multi-unit	\$30
	Structural Mullion for multi-unit	\$90
	Custom Jamb/Sill Cutback	\$80
	Install Exterior Capping	\$125
	Install Vinyl Int/Ext Trim	\$40
<u>15</u>	Repair Sill OR Jamb	<u>\$25 / Ft</u>
<u>5</u>	2nd Story Charge	<u>\$10</u>
	Bay Window Finish & Trim	\$300
<u>12</u>	Header Flashing	<u>\$12</u>
<u>3</u>	Clear Story	<u>\$36</u>
<u>1</u>	Maintenance Agreement	<u>\$298</u>

Window World agrees to install windows and doors as noted above and on the attached order form and to perform other services as specified above for the price quoted on this form. No other promises, expressed or implied, are made except those expressed in writing on this agreement.
 If Window World seeks legal counsel to enforce obligations under this contract, Customer agrees to pay reasonable attorneys fees and costs.

The buyer is responsible for:
 - Securing permits, unless noted on the contract.
 - Removal and re-installation of any existing security system, burglar bars, A/C units, window coverings, and/or obstructions prior to installation.
 Additional charges for removing items are at the following rates: A/C Unit-\$50; Curtains/Blinds-\$25/Window; Furniture-\$10/Item; Shutters-\$50 each.

NOTICE OF CANCELLATION
 You the buyer may cancel this transaction at any time prior to midnight of the third business day after the date of this transaction. Notice of cancellation must be in writing postmarked no later than midnight of the following third business day.

INITIALS: _____

INITIALS: _____

THIS IS A CUSTOM ORDER NOT FOR RESALE!

Windows that are unclaimed after 12 months will be deemed abandoned and will remain property of Window World.

No extra work if not in writing!



Customer Agrees to the terms of payment as follows:

Total List Price	\$ <u>7372</u>
Administrative & Setup Fee	\$ <u>100.00</u>
Permit Fee	\$ _____
Windstorm Area Fee (\$200)	\$ _____
Total Amount	\$ <u>7472</u>
Custom Order Deposit 50%	\$ <u>3736</u>
Balance Paid to Installer upon Completion	\$ <u>3736</u>
Amt Financed	\$ _____
Contribute to St. Jude	\$ _____



VISA AMEX M/C DISC # Exp. Date Sec. Code

Emp. # _____ Estimator _____ Date _____ Owner _____ Date _____
 Window World of Baton Rouge, LLC d/b/a Window World, World of Windows
 White Copy - Office Yellow Copy - Estimator Pink Copy - Customer
 Form # HOU-WC-1102 Revised 7/25/2019

Window World

All Inclusive Transferable Lifetime Warranty

Subject to the limitations and exclusions below, Window World ("Company") warrants to the original purchaser/property owner ("Owner") and, if any, Owner's immediate transferee, excluding all other subsequent transferees, that any basic window installed by the Company is free from defects in material and workmanship for as long as the Owner or Owner's immediate transferee resides in the home in which the windows are installed.

Vinyl Parts Warranty - That under normal use, the vinyl components of the window will not blister, peel, rot or corrode.

Mechanical Parts Warranty - That all mechanical parts (lock, vent locks, balances) are warranted to be free from manufactured defects in material and workmanship. Replacement parts will be supplied at no charge.

Insulated Glass Warranty - The sealed insulated glass unit is warranted against defects resulting in material obstruction of vision from film formation caused by dust or moisture in the dead air space of the sealed unit for the life of the window. If the glass unit fails, the Company will provide the Owner with a replacement insulated glass unit at no extra charge.

Glass Breakage Warranty* - The Company will provide the Owner with a replacement insulated glass unit in the event of accidental glass breakage. Exclusion listed below apply.

*Optional if denoted on the contract

Labor Warranty - All labor necessary to correct any item covered by this warranty will be provided at no extra charge by the Company.

Transferable Warranty - This warranty may be transferred to the Owner's immediate transferee provided the transferee notifies the Company, in writing, at the address below, within 30 days of the property's transfer date. The correspondence must include a transfer fee of \$50, the original Owner's name and address, transferee's name and address and the Window World location responsible for the installation. Please send warranty transfer requests to: Window World, 118 Shaver Street, N. Wilkesboro, NC 28659.

General Limitations and Exclusions

1. Acts of God (hurricanes, tornados, flood, etc.), acts of war, riots, fire, modifications and vandalism are not covered by this warranty.
2. Color variance may occur between replacement parts and weathered original material.
3. Labor warranty does not transfer to Owner's transferee.
4. This warranty is exclusively for windows and patio doors installed by the Company. Any additional products, such as entry doors and storm doors, installed by the Company, in conjunction with the window and/or patio door contract will carry the warranty provided by their manufacturer.
5. Caulking - To seal window frame or trim package against water and/or air filtration, caulking may be necessary on some installations. Caulking maintenance is the responsibility of the homeowner. It is not considered part of the product and is not covered under the warranty.
6. Condensation - On windows and patio doors, condensation may occur as the natural result of humidity within a home or changes in interior/exterior temperature. It does not indicate a product defect. The warranty covers neither condensation, nor frost, nor freezing from condensation on the windows or patio doors.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

WARRANTY COVERAGE BEGINS WITH PROJECT COMPLETION AND FINAL PAYMENT.

Installation Warranty

This INSTALLATION WARRANTY covers defects in the workmanship and materials for a period of **two years** from the date of substantial completion. During the warranty period, should your Window World windows, doors or siding fail to perform according to our specifications due to improper original installation, we will bring the workmanship up to our professional standards, at no cost to you.

The INSTALLATION WARRANTY does not extend to labor/services performed by anyone other than the original authorized installer, nor to the installation or repair of any finishing or other materials that have been applied to or adjacent to the product after the initial installation. This warranty does not cover problems that result from abuse, accident, misuse or problems arise from natural disaster.

The INSTALLATION WARRANTY guarantees the following items:

- All work will be performed in a good and workmanlike manner
- All material used on your install will be new and of high quality
- That all work will conform to requirements of the contract documents
- All materials (caulking, trim, capping, and window foam) used to install Windows, Siding, or Doors will be applied in a professional manner to industry standards

I acknowledge that I have read the above warranty and understand.

_____ Initial

WAIVER OF MAINTENANCE AGREEMENT

I hereby certify that the terms and conditions of the Maintenance Agreement offered by the seller have been fully explained to me. I understand that by declining to elect this service at this time in no way voids my two (2) year installation warranty.

_____ Customer Signature

_____ Date

APPLICABLE WARRANTY PERIODS:

TEN (10) YEAR LIMITED PARTS WARRANTY applies to the following Manufacturer's single-phase heating & cooling models and component parts installed in residential* (not commercial) applications, except for certain models whose applicable warranty periods are listed below under "EXCEPTIONS":

Condensing Units: (-)A17****C. When matched with Manufacturer's specified air handler or indoor coil
Heat Pumps: (-)P17. When matched with Manufacturer's specified air handler or indoor coil

FIVE (5) YEAR LIMITED PARTS WARRANTY applies to the following Manufacturer's single- and three-phase heating & cooling models and component parts installed in residential* (not commercial) applications, except for certain models whose applicable warranty periods are listed below under "EXCEPTIONS":

Air Handlers: RBHP, RHAI, RHBL, RH1P, RH1Q, RH1T, RH2T, RH1V, RF1P, RF1T, RHXT, RHXP
Coils: RCFH, RCHL, RCFA, RCFL, RCFM, RCFN, RCQD, RCF

Condensing Units: RA13, RA14, RA16, (-)A17****N

Heat Pumps: RP14, RP15, (-)P16

Gas Furnaces: R96T, R96P, R95T, R95P, R92T, R92P, R801V, R801S, R801P, R801C, R801T, R802P, R802T

EXCEPTIONS:

TEN (10) YEAR CONDITIONAL UNIT REPLACEMENT WARRANTY FOR MODELS: (-)A17****C, (-)P17. In addition to the Limited Parts Warranty, a Ten (10) Year Conditional Unit Replacement Warranty applies to the noted models only, for the Manufacturer to provide a replacement model (if an exact replacement is not available, an equivalent unit or credit will be provided) to the original purchaser if the compressor fails during the first ten (10) years, AND if the following conditions are satisfied:

- a) covered condensing units must be installed with a new air handler from the Manufacturer OR an indoor coil and gas furnace from the Manufacturer, AND is properly matched as specified by AHRI published ratings; AND
- b) covered heat pumps must be installed with a new air handler from the Manufacturer OR an indoor coil and gas furnace from the Manufacturer, AND is properly matched as specified by AHRI published rating; AND
- c) system is installed with designated control board(s) from the Manufacturer AND
- d) unit is installed in an owner occupied single family dwelling only, is still owned by the original purchaser; in the original installation location; AND
- e) warranty is registered with the Manufacturer within 90 days of original installation or closing of your residence. Product registration is available online at www.RegisterMyUnit.com. Please refer to the Limited Warranty Coverage and Exclusions on the reverse side of this warranty card for additional information.

TEN (10) YEAR CONDITIONAL LIMITED PARTS WARRANTY FOR MODELS: RA13, RA14, RA16, (-)A17****N, RP14, RP15, (-)P16, R96T, R96P, R95T, R95P, R92T, R92P, R801V, R801S, R801P, R801T, R801C, R802P, R802T. A Ten (10) Year Conditional Limited Parts Warranty applies to the noted models only, if the following conditions are satisfied:

- a) unit is installed in a residential* application; is still owned by the original purchaser; in the original installation location; AND
- b) warranty is registered with the Manufacturer within 90 days of original installation or closing of the purchase of your residence. Product registration is available online at www.RegisterMyUnit.com. Please refer to the Limited Warranty Coverage and Exclusions on the reverse side of this warranty card for additional information.

TEN (10) YEAR CONDITIONAL PARTS WARRANTY FOR MODELS: RCFH, RCFL, RCFN, RCQD, RCF. A Ten (10) Year Conditional Parts Warranty applies to the noted models only, if the following conditions are satisfied:

- a) unit is installed and properly matched with an outdoor unit from the Manufacturer, as specified by the Manufacturer and AHRI published ratings; AND
- b) unit is installed in a residential* application; is still owned by the original purchaser; in the original installation location; AND
- c) warranty is registered with the Manufacturer within 90 days of original installation or closing of the purchase of your residence. Product registration is available online at www.RegisterMyUnit.com. Please refer to the Limited Warranty Coverage and Exclusions on the reverse side of this warranty card for additional information.

TEN (10) YEAR CONDITIONAL PARTS WARRANTY FOR MODELS: RBHP, RHAI, RHBL, RH1P, RH1Q, RH1T, RH2T, RH1V, RF1P, RF1T, RHXT, RHXP. A Ten (10) Year Conditional Parts Warranty applies to the noted models only, if the following conditions are satisfied:

- a) unit is installed in a residential* application; is still owned by the original purchaser; in the original installation location; AND
- b) warranty is registered with the Manufacturer within 90 days of original installation or closing of the purchase of your residence. Product registration is available online at www.RegisterMyUnit.com. Please refer to the Limited Warranty Coverage and Exclusions on the reverse side of this warranty card for additional information.

HEAT EXCHANGER:

LIMITED LIFETIME HEAT EXCHANGER WARRANTY FOR MODELS: R96T, R96P, R95T, R95P, R92T, R802P, R802T. The Manufacturer warrants the primary heat exchanger and the secondary heat exchanger (condensing coil) to the original purchaser for his or her lifetime, provided the furnace is installed and used in the original purchaser's principal residence, subject to proof of purchase and such installation. For any subsequent owner (or the original purchaser where the above lifetime limited warranty conditions are not met or cease being met), or if the furnace is not installed in a residential* application, the Manufacturer's warranty on the primary heat exchanger and the secondary heat exchanger (condensing coil) is covered for an Applicable Warranty Period of Twenty (20) Years after the Effective Date.

TWENTY (20) YEAR LIMITED HEAT EXCHANGER WARRANTY FOR MODELS: R92P, R801V, R801P, R801T, R801C, R801S. The Applicable Warranty Period is Twenty (20) Years after the Effective Date for the models noted, that are installed in residential* applications.

If the furnace is not installed in a residential* application, the Manufacturer's warranty on the primary and secondary heat exchanger is covered for an Applicable Warranty Period of Ten (10) years after the effective date.

The Applicable Warranty Period is Five (5) Years after the Effective Date for compressors in all three-phase models, and all single-phase models installed in commercial applications.

OTHER PRODUCTS:

The Applicable Warranty Period is One (1) Year after the Effective Date for any other products, including commercial equipment** and single-phase equipment installed in commercial applications.

COMPLETE THE FOLLOWING INFORMATION.

KEEP THIS WARRANTY FOR YOUR RECORDS - DO NOT MAIL!

Owner Name: _____

Owner Address: _____

City/State (Province) Postal Code: _____

Date of Original Installation: _____

Installing Contractor Company Name: _____

Installing Contractor Telephone: _____

Installing Contractor Address: _____

City/State (Province) Postal Code: _____

Model Number: _____

Serial Number: _____

*Residential Application is defined as any single-family dwelling, which includes apartments, condominiums, duplexes and homes.

**Commercial Equipment is defined as three-phase equipment, except three-phase equipment below 5 tons that is installed in a residential application.

KEEP THIS WARRANTY FOR YOUR RECORDS - REGISTER YOUR PRODUCT ONLINE AT www.RegisterMyUnit.com

POLAR EXPRESS

A/C & Heating
 2011 Holly Manor Ct.
 Katy, TX 77493
 281.794.4434
 TACL# B00028337E

Estimate Warranty Service Order

CC# _____
 EXP Date _____ Auth. Code _____
 Cash _____ Check _____ Ck# _____
 DL# _____

Invoice # **27182**

Date: _____ Time Sched.: _____
 Call Type: _____ Truck# _____
 Tech: _____
 Dispatched By: _____

Last Name Amey First Name _____
 Address 2511 Village Oak Unit# _____
 City Katy TX 77493 Zip _____ Map _____
 Phone 740-360-0609

HVAC Service			
LL Press	#	# CST	°f °f
LL Temp			°f °f
Subcooling			°f °f
SL Temp			°f °f
SL press	#	# EST	°f °f
Superheat			°f °f
Cond Outlet Temp			°f °f
Cond Ambient Temp			°f °f
Cond Heat Rise			°f °f
Return Air Temp			°f °f
Supply Air Temp			°f °f
Delta T Across Evap			°f °f
High Voltage In			/
High Voltage Out			/
Low Voltage In			/
Low Voltage Out			/
Load Cap Test (SCIR)			/

Qty.	Description	Price
	- Est For New 4ton	
	Roud Air Handler with	
	- 15kw Heat kit	
	- drain pan w/ float switch	
	- Supply plenum	
	- Coils w/ dampers	
	- 3/8 Filter drier	
	- 84 piston	
	- piping insulation	
	- Full R22 Fill	
Total \$3200.00		

Heat Service Check	
Inspect ducts and grills	
Check all safety switches/devices	
Check thermostat operation	
Check blower assembly	
Inspect heat exchanger	
Test for Co (carbon monoxide) leaks	
Check burner assembly	
Check float switch & drain pans	
Check condensate drain lines	
Replace standard filters (if available)	
Test for natural gas leaks	
Check motor amp draw	

IN	OUT	TRAVEL	REG.	O.T.	HOURS
MAKE	MODEL	SERIAL#	- Confirmed leak in Evaporator		
MAKE	MODEL	SERIAL#	Coil		
MAKE	MODEL	SERIAL#			
MAKE	MODEL	SERIAL#	* 10yr parts & Evap Coil warranty		
MAKE	MODEL	SERIAL#	* 2yr Labor warranty		
MAKE	MODEL	SERIAL#			

Total Summary	
PM Check	
Flat Rate Repair	
Flat Rate Install	
Estimate	
Air Balance	
Material	
labor	
Sub Total	
Tax	
Total	\$3200.00

Department of Licensing and Regulation
 P.O. Box 12157 • Austin, Texas 78711 • 1.800.803.9202
 www.tdrl.texas.gov • cs.air.conditioning@tdrl.texas.gov

Authorization To Perform Work Quoted

I have authority to order work as outlined above and do hereby give my consent for Polar Express and/or their representatives to commence said installation, repairs and/or augmentation to my existing system. I understand that seller shall retain title to all equipment and parts furnished until final payment is made. If payment is not made as agreed, seller can remove said equipment and/or parts at seller's expense. Any damage resulting from removal shall not be the responsibility of the seller.

Signature _____ Date _____

Work Completion And Limited Warranty

I accept that all repair work and/or installation has been completed to my satisfaction.
LIMITED WARRANTY:
 All material, equipment and parts are warranted by the manufacturer or supplier's written warranties only. All labor performed by Polar Express and/or its representatives is warranted for thirty (30) days or as otherwise indicated in writing. Polar Express makes no other warranties, expressed or implied, and its agents or technicians are not authorized to make any such warranties on behalf of Polar Express.

Signature _____ Date _____