Del Webb

THE WOODLANDS®

DWTW Homeowners Assoc Lodge Front Desk832-225-1149woodfrontdesk@ccmcnet.com
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- Questions or concerns about Irrigation, Landscape, Streets, Sidewalks, Lodge, Sport Courts, Community Gates, Call Box, Lakes and Fountains
- Questions or concerns about Land Development, Home Construction (street parking, debris, lot mowing etc.)
- Deed Restrictions and Exterior home modification requests (ARC Request)
- Annual Assessments and Account Information
- Questions or concerns regarding to Clubs, Groups, Activities
- After hours emergencies related to Association owned common areas 1-800-274-3165

<u>Community Manager</u> Mindy Zapien Mzapien@ccmcnet.com

<u>Lifestyle Director</u> Danielle Levesque Dlevesque@ccmcnet.com Administrative Coordinator
Jennifer Miller
Imiller@ccmcnet.com

<u>Del Webb® Customer Care Department</u> (Warranty Concerns/Questions related to your home.)

Warranty

- After Hours Emergency Assistance Line: 1-866-785-8346
- CustomerServiceHouston@pultegroup.com

Service Ticket Request Link

https://ww.pulte.com/service-request

Warranty Information

• https://www.pulte.com/-/media/Static-Picturepark-Assests/Pulte/Pulte-National-Warranty.ashx

Aqua Water

Waste Management/Bulk Trash Pick Up

- Monday through Friday from 8 A.M. to 5:00 P.M. https://www.wm.com/us/customer-support

<u>Centerpoint</u>

- Report light outages, and light pole damages: https://slo.centerpointenergy.com/customerslo.aspx

Please visit the DWTW Community website at www.livedelwebbthewoodlands.com

Your Community Website

https://www.delwebb.com/

You may have heard about this exciting communication tool that we offer to enhance your Del Webb lifestyle. It can be accessed from any computer as long as you have an internet connection. The website provides information about community news, events and activities, documents, group and club information and so much more. Remember that the website is updated daily so be sure to check back frequently. Much of the information is available without having to log in, but certain sections are reserved for residents only (i.e. Resident Directory, group/club pages and directories, etc).

Here is how to access the community website:

- Go to https://www.delwebb.com/
- If you don't already have a username/password, click "Register" in the Login section (top right)
- Fill out the required information and confirmation will be emailed to you

If you experience trouble while logging onto the website, please contact the Lodge front desk at 832-225-1149.



Emergencies Related to Association owned buildings and common areas please call 1-800-274-3165. Poison Control: 1-800-222-1222

"THE WOODLANDS is registered in the U.S. Patent and Trademark Office and is a trademark of The Woodlands Land Development Company, L.P., used under license." Community Not Part of The Woodlands Township. This community is not located within the boundaries of The Woodlands Township and receives no services, programs, facilities or amenities that are provided to residents of The Woodlands Township. THE COMMUNITY IS NOT AFFILIATED WITH THE WOODLANDS TOWNSHIP, THE WOODLANDS LAND DEVELOPMENT COMPANY, L.P. OR THE HOWARD HUGHES CORPORATION OR ANY OF THEIR AFFILIATES.

The Lodge Hours of Operation

Monday through Thursday: 6:00 AM-9:00 PM

Friday: 6:00 AM-10:00 PM

Saturday: 8:00 AM-9:00 PM

Sunday: 11:00 AM-6:00 PM

Community Association Office Hours of Operation

Monday through Friday 8:00 AM-4:30 PM

Fitness Center hours of Operation

Open during The Lodge Hours of Operation

The fitness room and locker rooms are available 24 hours a day with a valid Resident ID badge. The remainder of the building, including the indoor pool, is available only during The Lodge Hours of Operation. Please do not attempt to enter these areas after the building is closed. These areas are locked.

Guests:

- Limit of 6 guests per household, per day.
- Guests must have a waiver on file before using facilities
- Guests must sign in each time they visit The Lodge
- > Residents must remain with guests at all times. Guests may not use facilities without resident present.

Swim Rules for Children

- > Children under the age of nineteen (19), including infants, may only access the pool areas during designated hours.
- > Children under the age of nineteen (19) are prohibited from using the spas.
- > Children under the age of four (4) are required to wear swim diapers.

Pool Hours for Children

Labor Day Until Memorial Day

(Use of Indoor Pool Only)

- ➤ M-F 3:00 PM-5:00 PM
- > Sa 11:00 AM- 2:00 PM
- Su 1:00 PM-4:00 PM

Memorial Day until Labor Day

(Use of Outdoor Pool Only)

- M-F 2:00 PM-5:00 PM
- > Sa 11:00 AM- 2:00 PM
- ➤ Su 1:00 PM- 4:00 PM



HAVE QUESTIONS: Our Customer Service Dena

Our Customer Service Department is here to help:



E-mail us: cssatex@wm.com
Find us online: www.wm.com

Del Webb the Woodlands Garbage Collection Service Guidelines

COLLECTION DAY: FRIDAY

Please be sure your waste cart is placed by the curb by 7:00 AM on collection day.

Waste Management furnishes each homeowner a 96-gallon poly cart, with a GREEN lid, for the collection of household garbage, grass clippings, leaves, branches and tree trimmings. Collection shall be limited to the waste cart and shall be placed at the curb.

Important! For the safety and protection of our employees and equipment, we require that branches and tree trimmings be no greater than three inches (3") in diameter and be cut, tied and bundled in four-foot (4') lengths weighing no more than forty to fifty pounds (40-50 lbs.).

BULK TRASH COLLECTION

Two (2) items on first Tuesday of each month

Acceptable items include moving boxes (please break them down and bundle them), old furniture, and appliances.

Please note! WM can no longer dispose of CFC refrigerant containing items (i.e., refrigerators, freezers, etc.) without certification that the Freon has been properly removed and recycled, pursuant to current Federal law.

UNACCEPTABLE ITEMS

Gasoline & Oil (cans/filters)

Vehicle Tires

Large Pieces of Metal

Electronic Waste (i.e. Televisions/Computer monitors)

Construction Debris (i.e. paint & carpet)

HOLIDAYS

NEW YEAR'S DAY

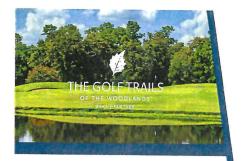
THANKSGIVING DAY

CHRISTMAS DAY

*if an observed holiday falls on a regular scheduled service day, a service day will be assigned for waste collection and recycling will be collected on the next scheduled service day.



THINK GREEN:



golf at more than 300 clubs when traveling.

Del Webb[®] THE WOODLANDS[®]



When you join The Golf Trails of The Woodlands and Lake Windcrest, you'll enjoy countless amenities, 54 holes of golf, fun events year-round, new menus, recent golf improvements and so much more. Plus, with ClubCorp's industry-leading membership program, enjoy 50% off* à la carte dining at both clubs, access to more than 12 clubs in Houston, and free*

GOLF TRAILS OF THE WOODLANDS MEMBERSHIP

CATEGORY MONTHLY DUES*

UNLIMITED O.N.E.

Full family unlimited golf and social access every day at The Golf Trails of The Woodlands and Lake Windcrest, plus swim, fitness and spa access at The Woodlands Resort & Conference Center. Includes O.N.E. - My Club. My Community. My World. Golf at your Home Clubs, free green and cart fees.

ASSOCIATE O.N.E \$265

Full family social benefits and clubhouse access at The Golf Trails of The Woodlands and Lake Windcrest, plus swim, fitness and spa access at The Woodlands Resort & Conference Center. Includes O.N.E. - My Club. My Community. My World. Golf at your Home Clubs: \$11 green fee on weekdays, \$13 green fee on weekends and \$19 cart fee every day.

LAKE WINDCREST MEMBERSHIP

CATEGORY MONTHLY DUES*

LAKE WINDCREST UNLIMITED O.N.E.

\$361

\$524

Full family unlimited golf and social access every day at Lake Windcrest. Includes O.N.E. - My Club. My Community. My World. Golf at your Home Clubs, free* green and cart fees.

LAKE WINDCREST UNLIMITED

\$310

Play golf at Lake Windcrest anytime with free* green and cart fees.

Contact us today to learn more about special incentives and promotions available exclusively for Del Webb Residents!

Terry Nelson, Membership Director | 281.726.4293 | terry.nelson@clubcorp.com Mitchell Putnam, Membership Director | 281.253.8371 | mitchell.putnam@clubcorp.com



inual range fee of \$99 applies. Food and beverage monthly inhimum of \$10 applies. Benefits are subject to the benefit terms and conditions, which may be found on clubcorpretwork com. Membership is confingent on successful completion of the Club's enrollment process. Other restrictions and exclusions apply. See Club for details. 40 Club Corp USA, Inc. All rights reserved. 0518 MR

