



Heritage Power LLC
PO Box 5370
McAllen, TX 78502
PUCT # 10251

RENEE ORR
15122 FOREST LODGE DR
HOUSTON, TX 77070

Service at ESI ID #: 1008901049573140710100
15122 FOREST LODGE DR
HOUSTON, TX 77070-1217
RORR1951@GMAIL.COM

Questions or Comments

888-551-0373
888-551-0373
866-579-7400

support@heritagepower.com
heritagepower.com

For Outages / Emergencies Call:
CenterPoint(CNP) 800.332.7143
24 hours a day 7 days a week

Customer Care Hours:
Monday - Friday
8:00 A.M. - 8:00 P.M. CST
Saturday
9:00 A.M. - 2:00 P.M. CST

Excludes Holidays

Automated Payment System:

888-551-0306

Bill Date: 09/14/21 Bill Period - 08/12/21 thru 09/13/21

Table with 5 columns: Previous Balance, New Charges, Payments/Adj., Due Amount, Due Date

Table with 7 columns: Meter, Type, Dates, Current Meter Read, Previous Meter Read, Multiplier, kWh Usage

Payments and Adjustments

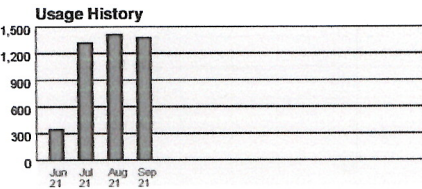
Table showing Previous Balance, Payments and Adjustments, Total Payments/Adjustments

Table showing Current Charges, Electric Service, Total Current Charges, Total Amount Due

Table showing Contract Details, Usage kWh, Avg Rate, Amount

The average price you paid for electricity this month is 10.2¢ per kWh. If you believe this bill is incorrect please contact Heritage Power (PUCT # 10251) at 1-888-551-0373 to dispute the charges. If we fail to resolve the problem to your satisfaction you may file a complaint with the Public Utility Commission of Texas, P.O. BOX 13326, Austin, TX 78711-3326, or call 1-888-782-8477 Toll Free or in Texas call 512-936-7120. Hearing and Speech impaired individuals with text telephones (TTY) may contact the commission at 512-936-7136. You have a contract valid from 06/08/2021 to 06/08/2022.

Largest Bill from Summer 2021



...Please return this portion with your payment ...



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Form containing account information: Acct #: 2104090036, Bill Date: 09/14/21, Bill #: B2109140330, Amount Due: \$140.02, Due by: 09/30/21, Amount Enclosed: \$

Do Not Pay - Auto Credit Card Payment Scheduled on Due Date
[] Check here to donate to Heritage Power Partners Program
Donate [] \$1.00 [] \$5.00 [] \$10.00 [] Other \$



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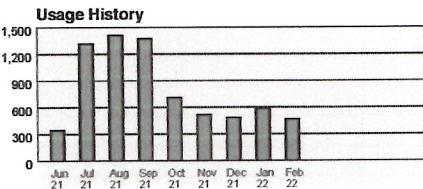
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Advertisement for the Heritage Power app, showing the app icon and a list of convenient features like Make a Payment, Request an Estimate, and Transfer Your Service.



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Bill Date: 02/16/22 Bill Period - 01/14/22 thru 02/15/22

Summary table with columns: Previous Balance (\$62.72), New Charges (\$50.33), Payments/Adj. (-\$62.72), Due Amount (\$50.33), Due Date (03/04/22)

Meter information table with columns: Meter (I92324491), Type (ACT), Dates (01/14 - 02/15), Current Meter Read (48573), Previous Meter Read (48110), Multiplier (1), kWh Usage (463.00)

Payments and Adjustments

Table showing payment history: Previous Balance (\$62.72), Payment on 01/31/22 (-\$62.72), Total Payments/Adjustments (-\$62.72)

Current Charges

Electric Service

Table of current charges: Fixed Energy Charge (463.00 kWh @ 0.05300 = \$24.54), Utility Charges Approved By PUCT (\$25.72), Sales & Gross Receipt Taxes, PUCA Reimb. (\$0.07), Total Current Charges (\$50.33), Total Amount Due (\$50.33)

Contract Details

Table with columns: Contract Details, Usage kWh, Avg Rate, Amount. Shows 01/15/22 - 02/15/22 Fixed Rate (Base : 0.05300) at 463.00 kWh, Avg Rate 0.05300, Amount \$24.54

The average price you paid for electricity this month is 10.9¢ per kWh. If you believe this bill is incorrect please contact Heritage Power (PUCT # 10251) at 1-888-551-0373 to dispute the charges. You have a contract valid from 06/08/2021 to 06/08/2022.

....Please return this portion with your payment

Payment stub form containing account and bill information: Acct #, Bill Date, Bill #, Amount Due (\$50.33), Due by (03/04/22), Amount Enclosed (\$), and a note about auto credit card payment.

Check here to donate to Heritage Power Partners Program. Donate [] \$1.00 [] \$5.00 [] \$10.00 [] Other \$



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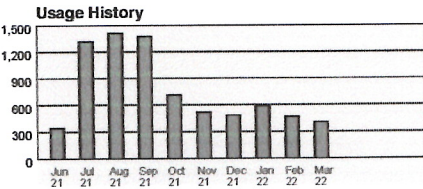
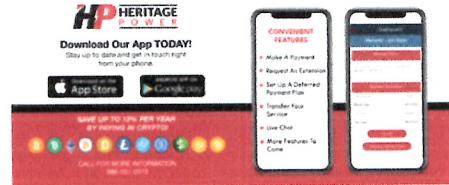
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Acct #: 2104090036 Bill #: B2203170332 Bill Date : 03/17/22

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Service at ESI ID #: 1008901049573140710100
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RORR1951@GMAIL.COM

Bill Date: 03/17/22 Bill Period - 02/15/22 thru 03/16/22

Previous Balance	New Charges	Payments/Adj.	Due Amount	Due Date
\$50.33	\$41.29	-\$50.33	\$41.29	04/04/22

Meter	Type	Dates	Current Meter Read	Previous Meter Read	Multiplier	kWh Usage
192324491	ACT	02/15 - 03/16	48977	48573	1	404.00

Payments and Adjustments

Previous Balance.....	\$50.33
Payments and Adjustments	
Payment on 03/04/22.....	-\$50.33
Total Payments/Adjustments.....	-\$50.33

Current Charges	Qty	Rate	Amount
Electric Service			
Fixed Energy Charge.....	404.00	0.05300	\$21.41
Utility Charges Approved By PUCT.....			\$19.83
Sales & Gross Receipt Taxes			
PUCA Reimb.....			\$0.05
Total Current Charges.....			\$41.29
Total Amount Due.....			\$41.29

Contract Details	Usage kWh	Avg Rate	Amount
02/16/22 - 03/16/22 Fixed Rate (Base : 0.05300)	404.00	0.05300	\$21.41

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....Please return this portion with your payment

Acct #: 2104090036	
Bill Date: 03/17/22	Bill #: B2203170332
Amount Due: \$41.29	Due by: 04/04/22
Amount Enclosed : \$	
Do Not Pay - Auto Credit Card Payment Scheduled on Due Date	

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Donate [] \$1.00 [] \$5.00 [] \$10.00 [] Other \$ _____

2104090036220317033200000041296



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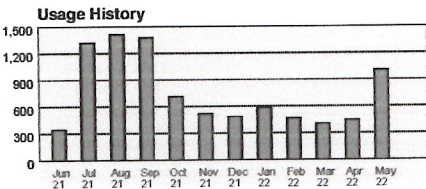
8:00 A.M. - 8:00 P.M. CST

Saturday

9:00 A.M. - 2:00 P.M. CST

Excludes Holidays

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Acct #: 2104090036 Bill #: B2205160248 Bill Date : 05/16/22

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HOUSTON, TX 77070-1217

Bill Date: 05/16/22 Bill Period - 04/14/22 thru 05/13/22

Previous Balance	New Charges	Payments/Adj.	Due Amount	Due Date
\$45.16	\$97.09	-\$45.16	\$97.09	06/01/22

Meter	Type	Dates	Current Meter Read	Previous Meter Read	Multiplier	kWh Usage
192324491	ACT	04/14 - 05/13	50424	49419	1	1,005.00

Payments and Adjustments

Previous Balance.....	\$45.16
Payments and Adjustments	
Payment on 05/02/22.....	-\$45.16
Total Payments/Adjustments.....	-\$45.16

Current Charges	Qty	Rate	Amount
Electric Service			
Fixed Energy Charge.....	1,005.00	0.05300	\$53.27
Utility Charges Approved By PUCT.....			\$43.69
Sales & Gross Receipt Taxes			
PUCA Reimb.....			\$0.13
Total Current Charges.....			\$97.09
Total Amount Due.....			\$97.09

Contract Details	Usage kWh	Avg Rate	Amount
04/15/22 - 05/13/22 Fixed Rate (Base : 0.05300)	1,005.00	0.05300	\$53.27

The average price you paid for electricity this month is 9.6¢ per kWh. If you believe this bill is incorrect please contact Heritage Power (PUCT # 10251) at 1-888-551-0373 to dispute the charges. If we fail to resolve the problem to your satisfaction you may file a complaint with the Public Utility Commission of Texas, P.O. BOX 13326, Austin, TX 78711-3326, or call 1-888-782-8477 Toll Free or in Texas call 512-936-7120. Hearing and Speech impaired individuals with text telephones (TTY) may contact the commission at 512-936-7136. You have a contract valid from 06/08/2021 to 06/08/2022.

Current Bill

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Acct #: 2104090036	
Bill Date: 05/16/22	Bill #: B2205160248
Amount Due: \$97.09	Due by: 06/01/22
Amount Enclosed : \$	
Do Not Pay - Auto Credit Card Payment Scheduled on Due Date	

[] Check here to donate to Heritage Power Partners Program
Donate [] \$1.00 [] \$5.00 [] \$10.00 [] Other \$ _____

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