Si Environmental, LLC.

The Board of Directors for **HARRIS COUNTY MUD 412** has selected Si Environmental, LLC ("Si Enviro") to be the Operator of your District's water system effective **March 27**, 2022. USW Utility Group has sent around April 1, 2022, and will start billing customers with a monthly Due Date of the May 20, 2022. We expect the transition to be transparent to the customers, but due to the account number, remittance address, and contact information changes we ask for your patience in advance.

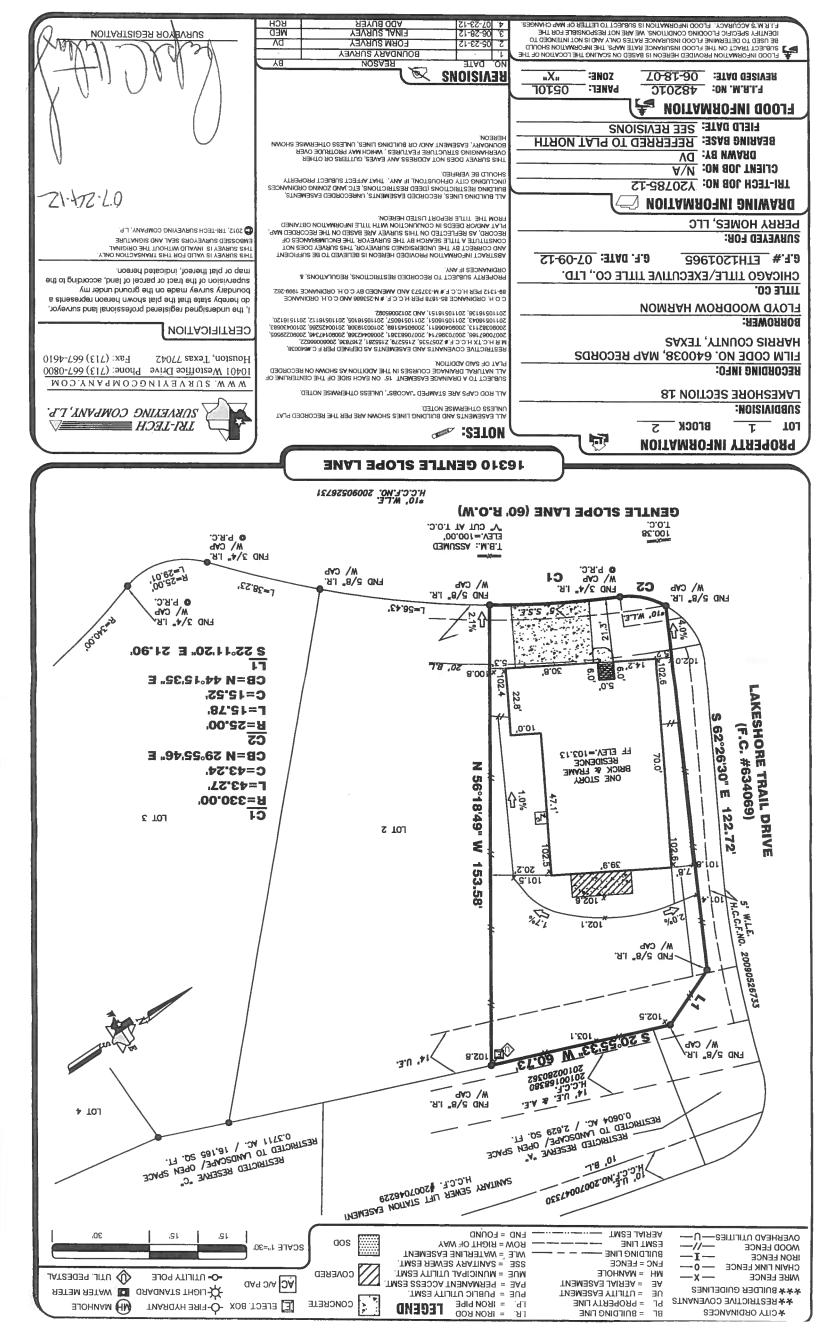
Si Enviro takes great pride in our vision and experience to ensure all of your water utility service needs are met with enthusiasm and pride. Our goal is to ensure we provide the highest level of satisfaction in the industry.

After the first complete Billing Cycle by Si Environmental you will be able to view your **Billing History**, **Payment History** and **Pay Your Bill** using your credit card (Visa, MasterCard, Discover or American Express) or electronic check. We provide an online experience that is absolutely secure and convenient. More details about these new payment options as well as others are enclosed. We invite you to visit our website at www.sienv.com.

If you utilize online bill pay please make the following changes upon receipt of your first bill from Si Environmental (April 2022 billing due on May 20, 2022): Update Account Number Update Remittance Address *If these changes are not made, your payment may not arrive or may be delayed*

New Remittance Address PO Box 4824 PO uston, TX 77210-4824 Si Enviro Office Location Si Environmental, LLC 6420 Reading Road Rosenberg, TX 77471 Customer Care - (832) 490-1600 24/7 Emergency Repair - (832) 490-1601

Enclosed you will also find a **Payment Options Sheet** and a **How to Read Your Bill Insert**. Please do not hesitate to give Customer Care a call (832) 490-1600 or email us at <u>CustomerCare@sienv.com</u> with any questions and/or concerns. We are excited and look forward to serving you!



Lakeshore Community Association, Inc PO Box 803555

Dallas, TX 75380-3555

Floyd Harmon

16310 GENTLE SLOPE LN

HOUSTON, TX 77044

STATEMENT

Statement Date06/28/2022Account NumberR0733810L0584323Check Digit0Community IDLKSHOREProperty Address16310 Gentle Slope Ln
Houston, TX 77044

Access your account at **www.ciranet.com/residentportal** or via **CiraMobile**, available in the Apple App Store for iOS and Google Play Store for Android. Create a customer service request via email at realservice@ciramail.com or contact us via phone toll-free at 866-473-2573 or 866-4-REALSERVICE.

Date	Document No	Description	Charges	Payments	Balance
01/01/2022	RAS-2022A-3627962-392	Annual Assessment for 2022	\$924.00		\$924.00
02/24/2022	1625179	Payment Received - Thank You.		\$924.00	\$0.00

THANK YOU FOR YOUR BUSINESS!

If you have already made your payment, please disregard this notice.



eCheck payments are free of charge, but the bank charges a processing fee of \$14.95 for a credit card payment.

Amount Due: \$0.00

igvee Please tear off and return with your payment. igvee

Account No. R0733810L0584323

Floyd Harmon 16310 GENTLE SLOPE LN HOUSTON, TX 77044

Make check payable to:

Lakeshore Community Association, Inc

C/O RealManage 2633 McKinney Ave #130-502 Dallas, TX 75204-2581 _____