

## WELCOME TO HARRIS COUNTY MUNICIPAL UTILITY DISTRICT 361

Welcome,

You have moved into the Harris County Municipal Utility District 361 (HC MUD 361) this provides your water, sewage and trash. M. Marlon Ivy & Associate (MMIA) is the operator and management company for your district.

If you have any maintenance, billing or other concerns regarding your services, please contact 281-651-1618. This number is also available 24 hours a day for emergencies.

<b>Mailing Address:</b>	<b>Physical Address:</b>	<b>Fax Number:</b> 281-651-9933
P.O Box 9	19333 Haude Road	<b>Website (payments and inquiries):</b> <a href="http://www.mmia.co">www.mmia.co</a>
Spring, Texas 77383	Spring, Texas 77388	<b>District Website (general district info):</b> <a href="http://www.hcmud361.org">www.hcmud361.org</a>

Your monthly bill will come out on the 22<sup>nd</sup> of every month and will be due the 13<sup>th</sup> of the following month. Payment will need to be in the office by the 13<sup>th</sup> to avoid late penalties. Please note we do bill in the arrears, so you will not receive your first bill for 4-6 weeks.

### **Your water/ sewer rates are as follows:**

#### **Water:**

Up to 10,000 gallons of usage: \$19.91

10,000 – 15,000 gallons used will be an additional \$1.50 per 1,000 gallons

15,000 – 20,000 gallons used will be an additional \$2.00 per 1,000 gallons

Over 20,000 gallons used will be an additional \$3.00 per 1,000 gallons

**Sewer (which includes trash):** Monthly flat rate: \$25.91

#### **Surface Water:**

\$1.17 per 1,000 gallons

This fee is imposed by the City of Houston Groundwater Reduction Plan which your district resides in; this fee is imposed upon the district which is then passed through to its customers based upon your monthly water usage.

**Fire Fee:** Monthly flat rate: \$15.00

#### **Trash Services:**

For requesting a trashcan or any other questions, please call Best Trash, 281-313-2378.

Trash will be picked up on both Monday and Thursday, recycling will be picked up on Mondays.

**Below are additional fees imposed by your district shall they need to be applied:** If your water is to be terminated, additional fees will apply to have services restored, the fees include: \$50 reconnect fee, \$75 additional deposit, \$10 delinquent letter fee, \$10 door hanger fee (as well as any other amounts on your account – current and past due balances).

If a check is returned a \$30 returned check fee will be applied to the account as well as the amount of the check.

## Service Agreement

- I. **PURPOSE.** The HARRIS COUNTY MUD 361 (hereinafter referred to as the district) is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper plumbing practices. The purpose of this Service Agreement is to notify each customer of the plumbing restrictions to ensure the public health and welfare. Each customer must sign this agreement before the district will begin service. In addition, when service to an existing connection has been suspended or terminated, the district will not re-establish service unless it has a signed copy of this agreement.
- II. **PLUMBING RESTRICTIONS.** The following unacceptable plumbing practices are prohibited by State regulations.
- A. No direct connection between the public drinking water supply and a potential source of contamination shall be allowed unless it has been isolated from the public water supply by either an air-gap or appropriate backflow prevention device.
  - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
  - C. No connection, which allows water to be returned to the public drinking water supply, is permitted.
  - D. No pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection, which provides water for human use.
  - E. No solder of flux, which contains more than 0.2% lead, can be used for the installation or repair of plumbing at any connection, which provides water for human use.

**SERVICE AGREEMENT.** The following are the terms of the Service Agreement between the District and (the "Customer") \_\_\_\_\_,

- F. The District will maintain a copy of this agreement as long as the Customer and/or the premises are connected to the District's water system.
  - G. The Customer shall allow his property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the District or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the District's normal business hours.
  - H. The District shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice, which has been identified during the initial inspection or the periodic re-inspection.
  - I. The Customer shall immediately correct any unacceptable plumbing practice on his premises.
  - J. The Customer shall, at his expense, properly install, test and maintain any backflow prevention device required by the District. Copies of all testing and maintenance shall be provided to the District.
- III. **ENFORCEMENT.** If the Customer fails to comply with the terms of this Service Agreement, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this Service Agreement shall be billed to the Customer.

If you would like your information made public, please check the box. Otherwise, the District will maintain your privacy.

CUSTOMER'S SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

SERVICE ADDRESS: \_\_\_\_\_

**\*\*\*\* PLEASE VERIFY THE ADDRESS BEFORE SIGNING \*\*\*\***

***Make sure all faucets are off & closed. We are not liable if house floods.***