



Roto-Rooter Services Company
 Remittance Address:
 5672 Collections Center Drive
 Chicago, IL 60693

JIMMY MALITZ MPL # 18592
 ALL CALLS ANSWERED & DISPATCHED
 FROM 1003 OAK CREEK DRIVE

INVOICE DATE	P.O. NUMBER
4/20/18	011279
INVOICE NUMBER	SERVICE DATE
04520171232	4/09/18

Bill to:

Service Address:

DREW BRAMLETT
 1710 WESTMERE CT
 HOUSTON, TX 770774943

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 1710 WESTMERE CT
 HOUSTON, TX 770774943

JOB CODE	DESCRIPTION OF SERVICE PERFORMED	GUARANTEE
0407	Repair by the open-cut hand-dig process designated underground pipeline with new pipe and fittings from 2 predetermined points. All work is done in accordance with local plumbing code and OSHA regulations.	FIVE YEARS

Billing Questions?

Call 713-934-8208
 or email MONICA.GONZALES@RRSC.COM

LABOR	\$	1,214.13
PARTS	\$	110.32
OTHER	\$	7,014.55
PRODUCTS	\$	61.00

Need Service?

Call **1-800-GET-ROTO** (438-7686) 24 Hours a Day, 365 Days a Year

INVOICE AMOUNT \$ 8,400.00

NO OVERTIME CHARGES FOR NIGHTS, WEEKENDS OR HOLIDAYS!

TERMS: Net 10 days

TOTAL DUE \$ 8,400.00

Thank you for choosing Roto-Rooter!

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INVOICE NUMBER	TOTAL DUE
04520171232	\$8,400.00

Method of Payment:

- Check # _____
 Master Card VISA Discover Am Ex

Card # _____

Expiration Date _____

Authorized Signature _____

Remit to:

Roto-Rooter Services Company
 5672 Collections Center Drive
 Chicago, IL 60693



(Please return stub with payment)





SAVE THIS INVOICE FOR YOUR GUARANTEE

SEE BINDING TERMS ON REVERSE

Roto-Rooter Services Company
Remit to: 5672 Collections Center Drive, Chicago IL 60693-0056
For Service Please Call 1-800-GET-ROTO (438-7686)
General (281) 509-9713 • FAX (281) 260-0413
3403 North Sam Houston Pkwy. West, Ste. 400, Houston TX 77086
Jimmy Malitz, MPL #18592
Texas State Board of Plumbing Examiners, 929 East 41st St., PO
Box 4200, Austin TX 78765 • (800) 845-6584

DATE OF SERVICE: 4/11/18
LOCATION: HOUSTON
SERVICE TECHNICIAN'S NAME: Corner #0622
INVOICE NO.: 45-20171232

CUSTOMER NAME: Drew Bramlett
BILLING ADDRESS: 1710 Westmore CT
CITY: Houston
STATE/PROVINCE: TX
ZIP/POSTAL: 77077
CUSTOMER CLASS: RESIDENTIAL
FEDERAL I.D.#: 42-0499300

WORK ORDER AUTHORIZATION I authorize the services indicated and agree to pay the amounts specified. I have read and agree to the terms on the reverse side, including the limits on Roto-Rooter's responsibility specified in those terms.

(SIGNATURE) [Signature] (PRINT NAME) Andrew Bramlett

Table with 2 columns: REPAIR CODE, ESTIMATE AND DESCRIPTION OF WORK TO BE PERFORMED. Includes handwritten entry: Reroute kitchen gas water line and bathroom to main sewer line. 5 year warranty.

ADJUSTMENTS/CHANGES IN WORK TO BE PERFORMED
RESIDENTIAL GUARANTEE: Main/Branch Lines 6 months, Toilet Auger 7 days, Plumbing Repair 6 months, Plumbing Replacement 1 year, Extended Guarantee 1 year.
COMMERCIAL GUARANTEE: Main/Branch Lines 30 days, Toilet Auger 24 hours, Plumbing Repair 90 days, Plumbing Replacement 90 days.
PAYMENT: CASH, CHECK NO., CREDIT CARD, NET 10 DAYS. OVER 30 DAYS = LATE CHARGE OF 1 1/2% PER MONTH.

COMPLETION I acknowledge completion of the above described work which has been done to my complete satisfaction.
(SIGNATURE) [Signature]
(PRINT NAME) Andrew Bramlett
LABOR \$ 13.96
LABOR TAX \$
PARTS \$
DISCOUNT \$ 556.
TOTAL \$ 8406.

SUGGESTIONS FOR REPAIR / REPLACEMENT table with columns: ITEM, LOCATION, ESTIMATED COST, YOU SAVE TODAY.

FROM O/S OR TRUCK table with columns: VENDOR, PART #, QTY USED, T/OS, PARTS USAGE (DESCRIPTION, TOTAL COST, SELL PRICE).

TOTALS: 45-317028
(CLERK'S SIGNATURE) [Signature]
OFFICE COPY
INVT-BR-TC1-3(8/17)



EXCAVATION PROPOSAL

Date 4-11-18
 Ticket No. 45-20171232

Roto-Rooter Services Company
 For Service Please Call 1-800-GET-ROTO (438-7686)
 General (281) 509-9713 • Fax (281) 260-0413
 3403 North Sam Houston Pkwy. West, Ste. 400, Houston TX 77086
 Jimmy Malitz, MPL #18592
 Texas State Board of Plumbing Examiners, 929 East 41st St., PO Box 4200
 Austin TX 78765 • (800) 845-6584

Proposal Submitted To		Work To Be Performed At	
Name <u>Drew Bramlett</u>	Name	Name	Name
Street <u>1710 Westmere Ct</u>	Street	Street	Street
City <u>Houston</u>	City	City	City
State <u>Texas</u> ZIP <u>77077</u>	State	State	ZIP
Telephone Number	Telephone Number	Telephone Number	Telephone Number
<p>Roto-Rooter hereby proposes to furnish all the materials and to perform all the labor necessary for the completion of: (Include make and model of materials and necessary labor and state anticipated contingencies that would materially alter the estimated completion date.)</p> <p><u>Re-route kitchen and washer line and half bathroom toilet drain and lavatory sink line to main sewer line about 98 feet - ALSO 11 feet tunnel re-pipe toilet, lavatory sink and washer line. will have to stub out kitchen drain through brick wall and remove dry wall. Not responsible for dry wall. will have to broken up 23 feet of concrete and put back. will replace all piping with sch 40 PVC. 5 year warranty.</u></p>			
			\$13,961.00
			- 5,561.00
			\$8,400.00

- Roto-Rooter will perform the work described above and supply all required materials for the sum of \$ _____ . Customer will make payment as follows:
 - _____ % of the cost (\$ _____) upon execution of this Agreement.
 - _____ % of the cost (\$ _____) upon the start of the work.
 - Balance of the cost upon completion of the job.
- The approximate starting date is _____ , and the approximate substantial completion date is _____. Neither date is guaranteed. Unexpected conditions or problems could cause delays. A definite completion date is not of the essence.
- Roto-Rooter guarantees that all materials will be as specified above and that all work will be completed according to standard practice and in a good, workmanlike manner.
- Customer will provide all necessary easements and rights of way. Unless specifically stated otherwise above, (a) Roto-Rooter is not responsible for the removal of trees, sprinkler systems, underground and above ground fencing, rocks, sidewalks or driveways, or the repair of streets, sidewalks and the like, (b) Roto-Rooter will back fill and grade the excavated area to ground level and mound it to allow for settlement, and (c) Customer is responsible for all landscaping repairs or replacements required following completion of the job. Roto-Rooter is not responsible for damage resulting from poor weather.
- If we cannot video or inspect the complete sewer line, we will give you a price to repair the section that we believe is causing the restriction. After we have uncovered that area, we will attempt to inspect the rest of the sewer line. If additional work needs to be done, or a complete sewer line replacement is required, we will propose a price to properly complete the work. The price for the additional work may be significantly higher than the original proposal. If you decide not to proceed with additional work we propose, you will permit us to complete our work and back fill any excavation.
- If deviation from the work described above is required or customer requests additional or different work be performed, the parties will agree on an additional charge and sign a new written work description before Roto-Rooter begins the new work.
- THE TERMS AND CONDITIONS ON THE REVERSE SIDE OF THIS PROPOSAL WILL BE BINDING ON THE PARTIES.
- This proposal may be withdrawn by Roto-Rooter if not accepted within _____ days. This proposal constitutes the entire agreement between the parties, and no modifications will be valid unless in writing and signed by both parties.

Customer Initials
AB

Respectfully submitted:
 Technician Signature Jimmy Malitz Printed Name/Technician Number Jimmy Malitz Date 4-11-18

ACCEPTANCE OF PROPOSAL
 I authorize the services indicated and agree to pay the amounts specified. I have read and agree to the terms, including the limits of Roto-Rooter's responsibility specified in those terms. I acknowledge that under paragraph 2(b) of those terms, if Roto-Rooter equipment gets stuck in a pipe, I may be responsible for the cost of removing that equipment, including any required excavation.

Customer Signature [Signature] Printed Name ANDREW BRAMLETT Date 11-APR-18



VIDEO INSPECTION OF SEWER LINE AND RECOMMENDED SERVICE OR REPAIR

Date 4-11-18
Ticket No. 45-20171232

Roto-Rooter Services Company
For Service Please Call 1-800-GET-ROTO (438-7686)
General (281) 509-9713 • Fax (281) 260-0413
3403 North Sam Houston Pkwy. West, Ste. 400, Houston TX 77086
Jimmy Malitz, MPL #18592
Texas State Board of Plumbing Examiners, 929 East 41st St., PO Box 4200
Austin TX 78765 - (800) 845-6584

Customer Drew Bramlett Address 1710 Westmere CT

Roto-Rooter has attempted to inspect your sewer line with a video camera, and you acknowledge the following (please initial the box that applies):

Customer Initials (One Only)
X
X
ATB

- We were unable to inspect the line by camera because of obstructions, sewage or water in the line.
- We were able to inspect the line by camera, and we showed you a video feed evidencing the problem(s) noted below.

REVIEW

- Complete Collapse - The pipe has collapsed and cannot be cleaned or opened through mechanical methods.
- Broken, Cracked or Corroded - The pipe has deteriorated and/or broken, causing partial collapse(s) in the line and restricting flow.
- Bellied Pipe - A section of pipe has sunk due to ground or soil conditions, creating a valley or dip in the pipe that restricts flow and collects paper and waste.
- Leaking Joints - The seals between pipes have broken, disconnected or corroded, allowing waste water to escape into the areas surrounding the pipe.
- Blockages - Grease buildup or a foreign object is restricting or prohibiting proper flow and/or performance of the line.
- Punctured Pipe - A foreign object has perforated the sewer line.
- Root Infiltration - Tree or shrub roots have invaded the sewer line.

Comments: _____

SOLUTION

Customer Initials (One Only)

X
ATB

- Cable or Jet Sewer Line - Roto-Rooter will clean the line either with a mechanical blade and cable or a high-pressure water jet. **PLEASE NOTE:** This is a temporary solution and will not address the underlying problem with the pipe. There is high likelihood that the line will back up again in the future. When that will happen cannot be determined at this time.
- Spot Repair - Roto-Rooter will repair or replace a section of the sewer line. We will jet clean (when appropriate) and video the remainder of the line. If we discover problems in other parts of the line during this work, we will notify you, and at your request, provide a proposal and cost estimate for any additional required work.
- Full Line Replacement - Roto-Rooter will replace the sewer line between two (2) agreed-upon points using one of the following methods:

Comments: _____

METHOD

- Open Trench - The existing line will be excavated, removed and replaced with new pipe and clean-out. The trench will be backfilled above grade to allow for settling.
- Pipe Lining (if permitted by local authority) - A new pipe sleeve will be installed inside the problem line. Minimal excavation may be required for this method.
- Pipe Bursting (if permitted by local authority) - A new pipe will be pulled through the existing pipe. Some excavation may be necessary for this method.

Comments: Reroute kitchen, washer line and toilet and lavatory sink

Technical Signature _____ Printed Name/Technician Number Bertram Sorocik Date 4-11-18

I have discussed all solution options with Roto-Rooter. I have initialed the solution I prefer above for addressing this problem.

Customer Signature _____ Printed Name _____ Date 4-11-18