

# APPLY FOR NEW SERVICE

To apply for new service or service at an existing location, please download, complete and submit this form to our Customer Service office via email, fax, or mail. Please note that this is a two-page application. *Required fields are marked with an asterisk (\*).*

## Applicant Information (All Applicants Must include copy of Driver's License and Sign this Form)

Applicant Name: \* \_\_\_\_\_  
Mailing Address: \* \_\_\_\_\_  
City: \* \_\_\_\_\_ State: \* \_\_\_\_\_ Zip Code: \* \_\_\_\_\_  
Home Phone: \* \_\_\_\_\_ Cell Phone (if Primary phone number\*): \_\_\_\_\_  
Email Address: \_\_\_\_\_ Social Security Number or Federal Tax ID: \* \_\_\_\_\_  
Name of additional person authorized to make changes to this account: \_\_\_\_\_  
Email Address: \_\_\_\_\_ Social Security Number or Federal Tax ID: \* \_\_\_\_\_  
Home Phone: \* \_\_\_\_\_ Cell Phone (if Primary phone number\*): \_\_\_\_\_

## Service Address

*Note: Some regions require a supplemental grinder pump agreement.*

Street Address: \* \_\_\_\_\_  
City: \* \_\_\_\_\_ State: \* \_\_\_\_\_ Zip Code: \* \_\_\_\_\_  
County: \* \_\_\_\_\_ Region: \* \_\_\_\_\_  
Block: \_\_\_\_\_ Lot: \_\_\_\_\_ Acreage: \_\_\_\_\_  
Have you previously had service with the Utility?  Yes  No  
If yes, provide service address below: \_\_\_\_\_

Date service is needed: \* *Note: The Utility requires 48 hours' notice in order to schedule meter reads. The service date must not fall on a weekend and must not be more than 90 days in the future.* \_\_\_\_\_  
Month Day Year

## Requested Services\*

*Note: At least one service must be checked.*

- |   |   |
|---|---|
| <input type="checkbox"/> Gas at an existing location                          | <input type="checkbox"/> Gas at a new location                          |
| <input type="checkbox"/> Water at an existing location                        | <input type="checkbox"/> Water at a new location                        |
| <input type="checkbox"/> Wastewater at an existing location                   | <input type="checkbox"/> Wastewater at a new location                   |
| <input type="checkbox"/> Wastewater at an existing location with grinder pump | <input type="checkbox"/> Wastewater at a new location with grinder pump |
| <input type="checkbox"/> Temporary service – fire hydrant meter               | <input type="checkbox"/> Extension of service to unserved area          |

*Note: Grinder pump purchase, maintenance and repair are the responsibility of the customer.*

## Additional Information

Customer Type: \* *Select one only.*  Residential  Commercial  Government  
Applicant is: \* *Select one only.*  Owner  Tenant  
Meter Size: \*  5/8"  1"  Other (please specify) \_\_\_\_\_  
Is this a new connection? \*  Yes  No  
Do you have any special service needs?  Pool  Fire sprinkler  Irrigation  Other

- Corix Utilities (Texas) recommends that customers install a pressure reducing valve (PRV) on their side of the meter to protect the customer's plumbing in the event of high pressures in the water system and a customer shut off valve to shut off the water on their side if needed, (example if there is a water leak inside the home to shut off the water immediately). This is not required to obtain service.
- I acknowledge by submitting this agreement that upon accepting service I will be subject to the terms and conditions of retail water and/or wastewater services as contained in the Tariff Rate Schedule. I further acknowledge and agree that the terms and conditions of retail water and/or wastewater service contained in the Tariff Rate Schedule shall constitute a contract between The Utility and me and may be enforced as such.
- We or our agents may call by telephone and/or contact you using any contact information you provided regarding your account. You agree that we may place telephone calls using an automatic telephone dialing system/announcing device/an artificial or prerecorded voice. You agree that we may make such calls to a mobile telephone or other similar device. You agree that we may, for training purposes or to evaluate the quality of our service, listen to and record phone conversations you have with us.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

**Corix Utilities (Texas) Retail Service Agreement**

- I. **PURPOSE:** Corix Utilities (Texas) is responsible for protecting the drinking water supply from contamination or pollution which could result from improper system construction or configuration on the retail connection owner's side of the meter. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The public water system enforces these restrictions to ensure the public health and welfare. Each retail customer must sign this agreement before Corix Utilities (Texas) will begin service. In addition, when service to an existing retail connection has been suspended or terminated, the water system will not re-establish service unless it has a copy of this agreement signed by the current Customer.
  
- II. **RESTRICTIONS:** The following unacceptable practices are prohibited by State regulations.
  - A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
  - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device (RPZ).
  - C. No connection which allows water to be returned to the public drinking water supply is permitted.
  - D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
  - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
  
- III. **SERVICE AGREEMENT:** The following are the terms of the service agreement between Corix Utilities (Texas) and the customer.
  - A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
  - B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating any new water service, when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities.
  - C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.
  - D. The Customer shall immediately remove or adequately isolate any potential cross-connection or other potential contamination hazards on their premises.
  - E. The Customer shall, at its expense, properly install, test, and maintain any backflow prevention required by the Water System or PRV. A PRV located on the Customer's side of the water meter is recommended by the Water System for all connections. Copies of all testing and maintenance records shall be provided to the Water System upon request.
  
- IV. **ENFORCEMENT:** If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any and all expenses associated with the enforcement of this agreement shall be billed to the Customer.

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**Customer Signature**

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**Date**

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**Customer Signature**

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**Date**