

MLS Showing Instructions

Electronic Door Lock/Lockbox Description

Main Street Renewal (MSR) homes use either a Rently lockbox or Oaks Bluetooth lock, which uses a specific code to provide entry to the home. If you have any questions, contact Main Street Renewal by calling 321-684-6322 or emailing houstonleasing@msrenewal.com.

Electronic Door Lock/Lockbox Instruction

Registration/First Time Calling from a New Mobile Device

1. Dial (888) 889-8357 from your mobile device that needs to be registered. **Do not call** the number on the sign under the box as that is for prospective renters.
2. When prompted, dial **80969#**. Do not provide this code to clients as this is for agents only.
3. Next, dial the Rently Serial Number and dial **#**. This is found on the top of the lockbox.
4. When you are ready to leave the home or property, please be sure to secure the home or property.

Calling from a Registered Mobile Device

1. Dial (888) 889-8357.
2. Dial **1#** if you need access to a lockbox for the MSR market that your mobile device is registered with.
 - a. If you need to access a lockbox for a different MSR market, dial **2#** and follow the instructions for [Registration/First Time Calling from a New Mobile Device](#).

Application Process

Qualification requirements, application information and our pet policy are available on our official website. Applications must be submitted through our official website at <https://www.msrenewal.com>.

- Main Street Renewal only accepts applications through the online portal
- All prospects may apply online at <https://www.msrenewal.com>. Use the provided link within the listing to open the home information on the MSR website and left click on Apply Now.
- While there are no applicable sections on the application for an agent, please advise your client to specify that they used an agent during the application process.
- Alternatively, an agent may email us at houstonleasing@msrenewal.com with the name of the client and that their application has been submitted.

Broker/Agent FAQ

- What is the standard commission rate?
 - The commission is on the MLS listing, one time charge not to exceed one month rent and paid within 30 days after the resident's move-in date.
- What document is required for payment?
 - Real estate agents and brokers must provide their completed and signed Form W-9 and it must be dated with the same year as the move-in date. Please complete the information on the [Commission Request](#) form or submit an invoice with all the information required to pay your commission. For questions regarding your invoice, please call (321) 684-6322.