

DOCUMENTS

- [Service Agreement](#)
- [Welcome Packet](#)
- [Water Quality Drinking Report](#)

RATES

RESIDENTIAL WATER RATES

0-3,000 gallons	\$24.75
3,001-8,000 gallons	\$2.75 /1000 gallons
8,001-15,000 gallons	\$3.00 /1000 gallons
15,001+ gallons	\$3.50 /1000 gallons

RESIDENTIAL SEWER \$24.75 /Month

GARBAGE

Garbage is provided through the HOA.

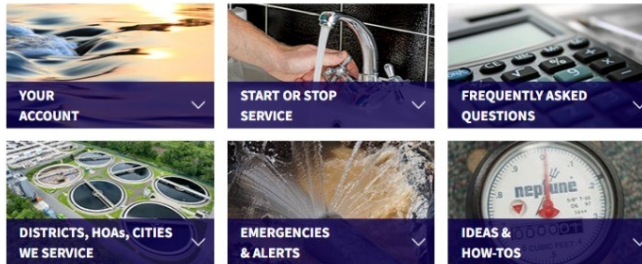
FEES

Application Fee \$35

Owner Deposit \$75

Tenant Deposit \$200

- If your bill is paid after the due date on bill, you will be subject to a late fee.
- If a check payment is returned unpaid by your bank you will be subject to a returned item fee.
- If a delinquent letter is issued due to delinquency, you may be subject to a delinquent letter fee.
- If a delinquent tag is issued you may be subject to a delinquent tag fee.
- If turned off for nonpayment, you will be subject to a reconnect fee and may be subject to an additional deposit.
- If a request is made for service to be temporarily disconnected you will be subject to a fee to resume service.



Contact Us

CUSTOMER SERVICE

(281) 579-4500

EMAIL:

MUDCustomerService@Inframark.com

HOURS OF OPERATION (Closed for Major Holidays):

MON-FRI 8:00 AM – 5:00 PM (CST)

24/7 SERVICES FOR EMERGENCIES AND AFTER-HOUR ASSISTANCE

(281) 398-8211, 1-800-990-0608

HOURS OF OPERATION: 24/7

Payment Options

Online: PayMyInframarkBill.com

QR Readers “InstaPay” (Credit/Debit Card or Electronic Check)

In-Person: Checks, Money Order or Cashier’s Check **ONLY**

Phone: (281) 579-4500 (Select Option 1)

Mail-In:

Address the envelope and form of payment to your MUD District
P.O. BOX 684000
Houston, TX 77268

Check Free Payment Option

CheckFreePay.com to find a location near you. Scroll to bottom of page to enter your zip code.(must have copy of your bill)

Auto Draft (please click on “PAY MY BILL” at the top of page to register your account)

*Credit/Debit Card payments, convenience fee of 3% of payment amount

*Electronic Check, convenience fee of \$1.00

*There is a 24 hr. waiting period to initiate electronic payments for districts requiring startup fee payment prior to service

Payment Locations

Katy Office

2002 West Grand Parkway North
Katy, TX 77449
Office Hours: 8:00 AM – 5:00 PM (CST)
(Payment lobby and payment drop box located on the Northside of the building)

Austin Office

Please visit your district’s page for the nearest office location.

Paseo Del Este

13034 Eastlake Blvd., Ste. D-E
El Paso, TX 79928
Office Hours: 8:00 AM – 5:00 PM (MT)

North Texas Office

9550 Helms Trail, Ste. 800
Forney, TX 75126

