

CHOOSE PEACE OF MIND COVERAGE...

HOME WARRANTY PLAN | TEXAS



By Fidelity National Home Warranty

13 MONTHS OF COVERAGE

NEW

Protect your home.

Issued, administered and underwritten by: Fidelity National Home Warranty

WHAT IS THE CRES ADVANTAGE HOME WARRANTY?



CO-CODE 12H244

We've got You Covered.

1-800-TO-COVER (800-862-6837)

FIDELITY NATIONAL HOME WARRANTY



homewarranty.com

A FIDELITY NATIONAL FINANCIAL, INC. COMPANY



CRES TEXAS BROCHURE

# Enjoy the peace of mind that comes with a home warranty protection plan from Fidelity National Home Warranty

Fidelity National Home Warranty helps manage and protect your home expenses with protection plans that cover major systems and appliances. Whether you are a home buyer or home seller, a home warranty is a very affordable way to protect your most valuable asset! It is the type of investment that pays for itself. There is simply no substitute.



## HOME BUYER

Provides budget protection for home buyers at a time when unexpected repair bills are usually least affordable. The benefits include:

- ◆ Budget/cash flow protection on unexpected repairs
- ◆ Convenience of one call, one small service fee
- ◆ Most major systems and appliances covered under the standard plan
- ◆ Provides ongoing home protection—eligible for renewal year after year!

## SELLER

Offers protection against costly repairs to sellers while the home is listed until after the close of sale. In addition, homes listed with a home warranty are more attractive to potential buyers, and may sell faster and closer to the asking price.

- ◆ Value added incentive to attract buyers
- ◆ Minimal cost—premium not paid until closing
- ◆ Budget/cash flow protection on unexpected repairs
- ◆ Reduced after sale worries

## CONTACT

### APPLY FOR COVERAGE:

**Online:**  
[www.homewarranty.com](http://www.homewarranty.com)

**Phone:** 1-800-TO-COVER  
(1-800-862-6837)

**Fax:** 1-800-308-1460

**Mail:** FNHW  
P.O. Box 51121  
Los Angeles, CA  
90051-5419

### REQUEST SERVICE:

**Online:**  
[www.homewarranty.com](http://www.homewarranty.com)

**Phone:** 1-800-308-1420  
Requests received  
24 hours a day—7 days  
a week

Texas Home Warranty Plan  
[homewarranty.com](http://homewarranty.com)  
1-800-TO-COVER





# How It Works:

When an appliance or major system in your home needs repair, you can count on us to get it fixed so you can get on with your life. Requesting service is quick and easy.



Sign in online or call FNHW to request service



A Preferred Service Provider schedules an appointment with you



Once approved, your service request is resolved



Life resumes

## WHAT YOU COULD PAY WITHOUT A HOME WARRANTY

	Repair	Replace
Plumbing	\$475	\$2,080
Heating System	\$775	\$4,010
Cooling System	\$950	\$3,650
Water Heater	\$595	\$1,625
Electrical	\$405	\$2,075
Oven/Range/Cooktop	\$885	\$3,225
Refrigerator	\$795	\$3,025

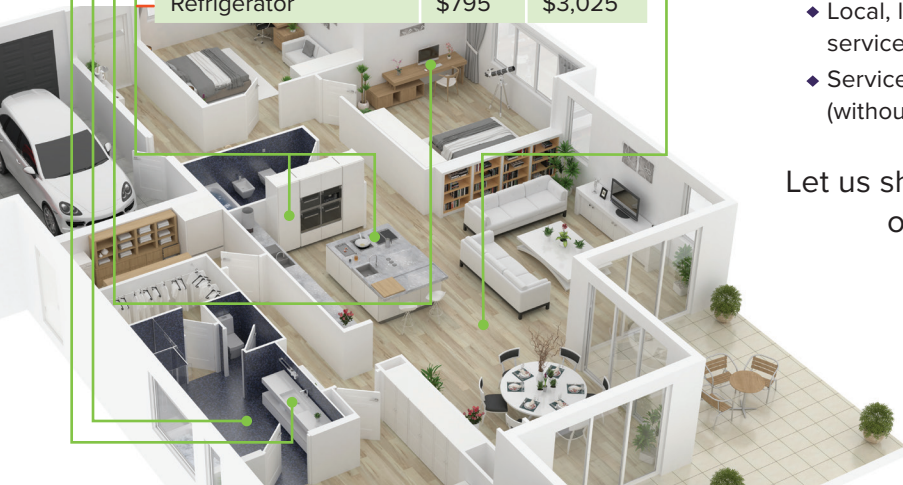
## Why should you choose Fidelity National Home Warranty?

Let's face it—all home warranty companies offer similar coverage, at a similar cost. What you won't find everywhere is a proven commitment to personalized customer service. With Fidelity National Home Warranty, you can count on:

- ◆ Protection Plans and options that work best for your home and your budget
- ◆ Local, licensed, insured, dependable and pre-screened service providers
- ◆ Service work is warranted for the same malfunction (without an additional Service Trade Call Fee) for 30 days.

Let us show you the difference that comes from our dedication to serving our customers.

Fidelity National Home Warranty pays an advertising fee to CRES to market its qualified home warranty products to the general public. The purchase of a home warranty is optional or can be purchased from other home warranty providers.



# Buyer's Standard Coverage

**Contract Holder:** Please refer to your contract for specific coverage, exclusions, and limitations.

## PLUMBING SYSTEM

**Covered:** Garbage disposal • instant hot water dispenser • repair of leaks and breaks in water, waste, vent, or gas lines within the perimeter of the main foundation of the home or garage • shower or tub valves (replaced with chrome builder grade standard) • angle stops • gate valves • waste and stop valves • toilet tanks, bowls, and working mechanisms (replacement toilets will be white builder grade standard) • wax ring seals • permanently installed sump pumps (ground water only) • built-in jetted bathtub motor pump assemblies • pressure regulators • pop-up assemblies.

**Not Covered:** Shower towers/panels • multi-head and multi-valve shower systems • Roman tub/deck mounted valves or faucets • bathtubs • sinks • shower enclosures and base pans • washer boxes • caulking and grouting • filters • toilet seats and lids • flow restrictions in fresh water lines • saunas • steam rooms • bidets • bathtub jet plumbing • indoor/outdoor sprinkler or fire suppression systems • booster pumps • conditions of electrolysis • remote or Wi-Fi enabled components • repiping of home. Unless an upgrade is purchased or included in your contract: showerheads • shower arms • fixtures • faucets/pot fillers • shower/tub diverters • basket strainers • hose bibs • plumbing hub/manifold • sewage ejector or grinder pumps • septic tanks • water softener/reverse osmosis filtration systems.

**Limits:** FNHW will provide access through unobstructed interior walls, ceilings, floors, concrete slabs, and the like, for diagnosis and repair of inaccessible and/or concrete-encased plumbing pipe leaks within the main foundation of the home and garage, and return all access openings to a rough finish, subject to a combined aggregate of \$500 maximum per contract term unless an upgrade is purchased or included in your contract. FNHW is not responsible for trim, texture, paint, wallpaper, tile, carpet, or the like.

## PLUMBING STOPPAGES

**Covered:** Clearing of sewer line and mainline stoppages with standard sewer cable to 125 feet from point of access at existing ground level cleanout, including hydro jetting if stoppage is unable to be cleared with cable. Clearing of branch drain line stoppages in sink, tub, shower drains, and toilets with standard sewer cable from point of access, including existing accessible cleanout, p-trap, drain, or overflow access point.

**Not Covered:** Stoppages and/or collapse of water, drain, or gas lines due to foreign objects • cost to locate or install drain line cleanouts • access to drain lines from roof vent. Unless an upgrade is purchased or included in your contract: clearing of stoppages due to root intrusion, including the cost to install a ground level cleanout, removal of toilets or other access, as necessary to clear root intrusion.

## WATER HEATER (GAS OR ELECTRIC)

**Covered:** All parts and components that affect operation including tankless water heaters, lowboy units, and recirculating pumps. FNHW will replace with a unit that meets federally mandated energy efficiency requirements.

**Not Covered:** Solar units and/or components • holding tanks • expansion tanks • flues and vents • customized sheet metal • noise without a related malfunction.

**Limits:** The access, diagnosis, repair, and replacement of: a) heat pump/hybrid water heaters are limited to a combined aggregate of \$1,500 maximum per contract term, and b) radiant hot water/steam circulating or combined water heater/heating system(s) used to heat the home are limited to a combined aggregate of \$1,500 maximum per contract term unless an upgrade/increase is purchased or included in your plan.



## HEATING/AIR CONDITIONING/EVAPORATIVE COOLER/DUCTWORK

**Covered:** Coverage for the Heating System: All parts and components that affect the operation of the following heating systems: forced air (gas, electric, oil) • built-in floor, wall, and electric baseboard heaters • hot water or steam circulating heating systems • heat pumps, including geothermal or water source • package units • mini-split ductless system(s). **Coverage for the Air Conditioning/Evaporative Cooler:** All parts and components that affect the cooling operation of the following air conditioning systems: ducted central electric split and package units • heat pumps, including geothermal or water source • mini-split ductless system(s) • evaporative coolers • built-in wall air conditioners. **Coverage for the Ductwork:** Accessible ducts from heating or cooling unit to connection at register or grill.

*NOTE: When a) a heat pump or split system type of condensing unit has failed and a replacement is covered by the terms of this contract, and b) when necessary, according to federally mandated requirements, FNHW will replace the air handler or evaporative coil, thermostatic expansion valve, and modify the transition, plenum, indoor electrical, duct connection, accessible refrigerant and condensate drain lines.*

**Not Covered:** Solar systems • glycol systems (unless used in geothermal heat pump systems) • cable heat • portable, space, or freestanding heaters • fireplaces, fireplace inserts, wood, grain, pellet, or gas stoves (even if only source of heating) • key valves • chimneys • humidifiers, dehumidifiers, and electronic air cleaners • fuel and water storage tanks • water towers • chillers • gas or propane air conditioners • cooler pads • customized sheet metal • clocks • timers • all outside or underground piping and components for geothermal and/or water source heat pumps, including well pump and components • inaccessible refrigerant and condensate drain lines • condensate drain pump • secondary drain pans • general maintenance and cleaning • improper use of metering devices • failures due to previous sealant or alternative refrigerant use • equipment incompatibility due to differences in size, communicating equipment, technology, refrigerant requirement, or new types of chemicals/materials utilized • motorized registers (i.e., Smart Vents) • ductwork that is inaccessible, improperly sized, collapsed, crushed, damaged by moisture, or where asbestos is present • improperly sized intake (return vents) • insulation • costs for inspections, diagnostic testing, verification, and permits as required by any federal, state, or local law, regulation or ordinance. Unless an upgrade is purchased or included in your contract: heat lamps • zone control and related components, including thermostats • Smart and/or Wi-Fi enabled thermostats • use of cranes or other lifting equipment to repair or replace units and/or system components • systems with improperly matched condensing unit and air handler per manufacturer's specifications • failure due to a mismatch in capacity or efficiency • window units • condenser housing • refrigerant recapture, recovery, and disposal • flues • vents • dampers • non-motorized registers • grills • filters.

**Limits:** Must be main source of heating/cooling to the home, designed for residential application not to exceed 5-ton capacity, and coverage is for the occupied living area only. Ductwork is limited to \$500 per contract term. Unless an upgrade is purchased or included in your contract the access, diagnosis, repair, and replacement of: any oil, diesel, air transfer or water source heat pump (including hydronic and geothermal), radiant hot water/steam circulating heat, or water heater/heating combination system(s) used to heat the home are

limited to a combined aggregate of \$1,500 maximum per contract term.

**Optional Seller's Coverage:** When selected, the access, diagnosis, repair, and replacement of the heating and/or air conditioning system/evaporative cooler and ductwork is limited to a combined aggregate of \$1,500 maximum during the Seller's Coverage term. Ductwork is limited to \$500 per contract term. Furnace failures due to a cracked heat exchanger or combustion chamber are limited to \$500 maximum. All other limits and aggregates apply.

## ELECTRICAL SYSTEM/DOORBELL/SMOKE AND CARBON MONOXIDE DETECTORS

**Covered:** All parts and components that affect operation of the electrical outlets, light switches, main/sub electrical panel, meter base/socket/pedestal, breakers, fuses, interior wiring connections, doorbell, smoke and carbon monoxide detectors.

**Not Covered:** Access • lights • ballasts • fixtures • alarms • intercoms (including integrated doorbell) • circuits • inadequate wiring capacity • inaccessible wiring • rewiring the home • power failure or surge • low voltage wiring • direct current (D.C.) wiring or components. Unless an upgrade is purchased or included in your contract: Wi-Fi enabled components such as but not limited to doorbells.

## TELEPHONE WIRING

**Covered:** Telephone wiring used solely for residential telephone service located within the walls of the main dwelling.

**Not Covered:** Telephone jacks • plugs • lights • transformers and other power units • cover plates • telephone units • answering devices • alarms/intercoms and circuits • telephone fuses • wiring which is the property of a telephone company • audio/video/computer or other cable.

**Limits:** FNHW is not responsible for the cost of gaining access to, or closing access from, the floor or walls either to locate the cause of malfunction or to affect repair or replacement.

## CENTRAL VACUUM SYSTEM

**Covered:** All parts and components that affect operation of the motor, electrical components, and dirt canister.

**Not Covered:** Removable hoses • accessories • clogged pipes.

**Limits:** FNHW is not responsible for the cost of gaining access to, or closing access from, the floor or walls either to locate the cause of malfunction or to affect repair or replacement.

## GARAGE DOOR OPENER

**Covered:** Wiring, motor, switches, track drive assembly, and garage door opener (receiver unit).

**Not Covered:** Garage doors • rollers • guides • safety sensors. Unless an upgrade is purchased or included in your contract: hinges • springs • cables • remote transmitters • key pads • Wi-Fi enabled garage door openers.



# Buyer's Standard Coverage

## CEILING/ATTIC/EXHAUST/WHOLE HOUSE FANS (BUILT-IN)

**Covered:** All parts and components that affect operation. **Not Covered:** Light kits • bulbs • remote control transmitters • Wi-Fi components.

**Limits:** All replacements will be with builder grade standard unless an upgrade is purchased or included in your contract.

## KITCHEN APPLIANCES

**Covered:** All parts and components that affect the primary function of the dishwasher • trash compactor • range/oven/cooktop • built-in microwave ("built-in" per manufacturer's specifications) • kitchen exhaust fan.

**NOTE:** Garbage disposal and instant hot water dispenser are covered under Plumbing System.

**Not Covered:** Racks • rollers • baskets • handles • dials • knobs • shelves • clocks (unless it affects the operation of the range/oven/cooktop) • meat probe assemblies • light kits and switches • indoor barbeque • rotisseries • interior lining • microwave door glass • trim kits • mounting hardware • portable units or countertop units • removable or detachable components or accessories, including buckets • lock and key assemblies • Wi-Fi enabled components • any failures that do not contribute to the appliance's primary function.

**Limits:** Sensi-heat burners replaced with standard burners. When a failed microwave oven cannot be repaired, FNHW will provide Cash in Lieu of replacement. The diagnosis, repair, or replacement is limited to a combined aggregate of \$5,000 maximum per appliance per contract term unless an upgrade is purchased or included in your contract.

## SUBTERRANEAN TERMITE TREATMENT

**Covered:** Treatment only for subterranean termite infestation within the main foundation of the home, including the attached garage. A licensed pest control company will provide partial treatment method, as defined by the Texas Structural Pest Control Board Regulations, to the perimeter of the main foundation and any areas of live termite infestation inside the home.

**Not Covered:** Other types of termites • other pests • infestation in: decks, fencing, any structures outside the confines of the main foundation of the home or attached garage • repair of damage caused by subterranean termites.

**NOTE:** The Contract Holder (either Seller or Buyer) will pay a one-time \$200 Service Trade Call Fee plus applicable sales tax to the Service Provider for subterranean termite treatment. If a termite inspection is requested, a \$75 fee (or less, plus applicable tax) is due at time of inspection. If termite infestation is found, the termite inspection fee will be waived upon payment of the one-time \$200 Service Trade Call Fee (plus applicable sales tax) to the Service Provider. Repeat visits will be provided for up to 12 months from the original date of partial treatment at no additional charge. The Service Provider reserves the right to not provide treatment in instances where there exists customer chemical sensitivity, environmental hazard, and/or access is prevented due to structural design. Other forms and methods of treatment (including treatment of the entire house) may be available from a licensed pest control company at additional cost.

**Limits:** Coverage is only for single-family homes under 5,000 square feet and not available for Condo, Townhouse, Mobile Home, Duplex, Triplex, Fourplex, Guesthouse, Casita, or Accessory Dwelling Unit. Coverage is limited to the treatment methods defined as spot and/or partial under the Texas Structural Pest Control Board Regulations.

## RE-KEY

**Covered:** Re-key of up to six functional keyholes (including deadbolts) and four copies of the new key, one-time per contract term. The current keys for the six keyholes must be available at time of service and must be able to open each respective lock.

**Not Covered:** Master keys • replacement of deadbolts • knobs or associated hardware • broken or damaged locks • padlocks • locks for: sliding glass door, garage door, gate, window, file cabinet, safe, desk, mailbox, High Security, shed • any other services provided by the locksmith.

**Limits:** Coverage is for Buyer only and is not available with renewal contracts. The Contract Holder is responsible for payment directly to the locksmith for any additional services performed.



# Buyer's Coverage Options

Optional coverage may be purchased up to 30 days after the close of escrow provided systems and appliances are correctly installed and in proper, safe, working order. Coverage shall commence upon receipt of fees and will expire when Plan coverage expires. For Duplex, Triplex, and Fourplex Options must be purchased for each unit (see Limits of Liability #9). Many Options for Single Family Homes are available for purchase in multiples, up to a total of four Options, to cover more than one system or appliance. The Options not available for purchase in multiples for Single Family Homes are Pool/Spa Equipment, Outdoor Kitchen, Appliance Limit Upgrade, Well Pump, Septic Tank System/ Sewage Ejector Pump/Grinder Pump, "Pump-It-Up" Limit Upgrade, Limited Roof Leak Repair, Additional Inaccessible/Concrete-Encased and External Pipe Leak, and Manufacturer's Warranty Items. Coverage Options are subject to the same Terms of Coverage and Limits of Liability as your Plan coverage.

## HVAC ZONE CONTROL OPTION

**Covered:** Zone control panel, duct dampers, and thermostat for a central forced air system.

**Not Covered:** Flue damper • draft inducer • motorized registers (i.e., Smart Vents) • Wi-Fi enabled thermostats unless an upgrade is purchased or included in your contract.

**Limits:** The diagnosis, repair, or replacement of the components that affect zone control (i.e., panel, duct dampers, and thermostat) is limited to a combined aggregate of \$500 maximum per contract term.

## PRE-SEASON HVAC TUNE-UP OPTION

**Covered:** Pre-season tune-up for one Air Conditioning/Evaporative Cooler unit between February 1st and April 30th and one Heating unit between September 1st and November 30th (pre-season period). The Service Provider will calibrate the thermostat, test temperature split, check system pressures, check refrigerant levels and add refrigerant as necessary, perform amp draw on condenser, inspect condenser coils and clean as necessary, check contactors, check accessible condensate lines for leaks, clear condensate line stoppages, clean or replace filters (Contract Holder to supply), clean and tighten electrical connections, test capacitors, check heating operation, inspect pilot system, test safety and limit switches, clean burners, and advise Contract Holder if any equipment is improperly installed.

**Not Covered:** Filters • cooler pads • evaporator/indoor coil cleaning, including acid cleaning. Tune-ups outside the Pre-season tune-up period.

**Limits:** Pre-season tune-up service must be requested and performed during the pre-season period. A Service Trade Call Fee (fee) is due for each tune-up requested. If you purchased one Pre-Season HVAC Tune-up Option but would like additional units tuned-up during the FNHW scheduled service appointment, you are responsible to pay the Service Provider directly for each additional unit. When more than one Pre-Season HVAC Tune-up Option is purchased, a fee is due for the tune-up of each unit, even if all tune-ups occur during the same appointment. If a covered service beyond the pre-season tune-up is required, an additional fee is due.

## POOL/SPA EQUIPMENT OPTION

**Covered:** All aboveground and accessible parts and components of the water and electrical lines, filtration, pumping, and heating system (including the pool sweep pump, pump motor, blower motor, timer, and integrated heater control board), saltwater control unit, salt cell, and flow sensor for the saltwater chlorinator.

**Not Covered:** Lights • liners • solar related equipment • heat pumps • gas lines • underground water and electrical lines • control dials • skimmers • water chemistry control equipment (chlorinator, ionizer, ozonator, etc.) • filters • disposable filtration media (sand, diatomaceous earth, filter cartridges, etc.) • ornamental fountain motor and pump • waterfalls and their pumping systems • overflow/negative edge/infinity pool motor and pump • structural and cosmetic defects • cost of access to make repairs or replacements • inaccessible portion of the spa jets • pop-up heads • turbo or motorized valves • spa packs • electronic/computerized controls and control panels (e.g., Aqualink, Compool, or the like) • pool sweeps and related cleaning equipment • salt • inflatable/collapsible/flexible-framed spa/hot tub/aboveground pool and respective equipment • swim jet/resistance pool and respective equipment • damage or failure as a result of chemical imbalance.

**Limits:** The access, diagnosis, repair, or replacement of the saltwater control unit, salt cell, and flow sensor for the saltwater chlorinator is limited to a combined aggregate of \$1,500 maximum per contract term.

## ORNAMENTAL FOUNTAIN MOTOR/PUMP OPTION (including Fountain Motor/Pump in Ponds and Pools)

**Covered:** All aboveground and accessible parts and components of the motor and pump assembly for one of the following fountains: freestanding, pond, or pool, including overflow/negative edge/infinity pool motor and pump. Multiple motors/pumps contained within the fountain will be covered.

**Not Covered:** Lights • liners • solar related equipment • aboveground and underground water, gas, and electrical lines • control dials • water chemistry control equipment (chlorinator, ionizer, ozonator, etc.) • filters • disposable filtration media (sand, diatomaceous earth, filter cartridges, etc.) • waterfalls and their pumping systems • structural and cosmetic defects • cost of access to make repairs or replacements • turbo or motorized valves • electronic/computerized controls and control panels (e.g. Aqualink, Compool, or the like) • salt • damage or failure as a result of chemical imbalance • any other type of motor/pump.

**Limits:** The diagnosis, repair, or replacement of the motors/pumps within the ornamental fountain is limited to a combined aggregate of \$500 maximum per contract term.

## CLOTHES WASHER AND DRYER OPTION (PER SET)

**Covered:** All parts and components that affect the operation of one Clothes Washer and one Clothes Dryer.

**Not Covered:** Trim kits • stacking, connecting, or mounting hardware • all-in-one wash/dry units • portable units • knobs • dials • Wi-Fi enabled components • touch pads • plastic mini tubs • lint screens • venting • dispensers • damage to clothing.

**Limits:** The diagnosis, repair, or replacement per appliance is limited to a combined aggregate of \$5,000 maximum per contract term unless an upgrade is purchased or included in your contract.

## KITCHEN REFRIGERATOR OPTION

**Covered:** Parts and components that affect the cooling operation (compressor, compressor fan, control boards, temperature control, thermostat, condenser coil, evaporator, evaporator fan, defrost system, relay, drain, drain pan, and door switch) of one built-in kitchen refrigerator with freezer unit or one built-in combination of an ALL refrigerator with an ALL freezer unit or one freestanding kitchen refrigerator with freezer, including the unit's icemaker/cold water dispenser. Includes dual compressor units.

**Not Covered:** Ice crusher • hot water dispenser/coffee maker • multimedia center • Wi-Fi enabled components • filters • filter housing • internal thermal shells • insulation • lights • shelves • handles • wine vaults • portable units • any removable/non-removable component that does not affect the primary function • food spoilage. Unless an upgrade is purchased or included in your contract: refrigerant recapture, recovery, and disposal • additional refrigerator • undercounter refrigerator drawers • countertop units • wet bar refrigerator • wine refrigerator • freestanding freezer • freestanding icemaker.

**Limits:** Must be located in the kitchen. In cases where parts are not available for the kitchen refrigerator icemaker/cold water dispenser and respective equipment, FNHW's liability is limited to Cash in Lieu of repair. The diagnosis, repair, or replacement of the kitchen refrigerator is limited to a combined aggregate of \$5,000 maximum per contract term unless an upgrade is purchased or included in your contract.

## ADDITIONAL REFRIGERATOR COVERAGE OPTION

**Covered:** Parts and components that affect the cooling operation (compressor, compressor fan, control boards, temperature control, thermostat, condenser coil, evaporator, evaporator fan, defrost system, relay, drain, drain pan, and door switch) of a total of four units of the following types: undercounter refrigerator drawer, wine refrigerator, freestanding freezer, freestanding icemaker, additional refrigerator or wet bar refrigerator with freezer, including the refrigerator icemaker/cold water dispenser.

**Not Covered:** Units with more than one compressor. Unless mentioned as covered, all Kitchen Refrigerator Option coverage exclusions apply.

**Limits:** This coverage must be ordered in conjunction with the Kitchen Refrigerator Option. In cases where parts are not available for the refrigerator icemaker/cold water dispenser and respective equipment, FNHW's liability is limited to Cash in Lieu of repair. The diagnosis, repair, or replacement is limited to a combined aggregate of \$1,000 maximum per contract term unless an upgrade is purchased or included in your contract.

## OUTDOOR KITCHEN OPTION

**Covered: Outdoor Kitchen Electrical and Plumbing:** Parts and components that affect the primary function of the: outdoor electrical and plumbing (water/waste), faucet, garbage disposal, and ceiling fan. **Outdoor Kitchen Refrigerators:** Parts and components that affect the cooling operation (compressor, compressor fan, control boards, temperature control, thermostat, condenser coil, evaporator, evaporator fan, defrost system, relay, drain, drain pan, and door switch) of up to four of the following: undercounter refrigerator drawer, wine refrigerator, freestanding freezer, freestanding icemaker, additional refrigerator or wet bar refrigerator with freezer, including the refrigerator icemaker/cold water dispenser.

**Not Covered:** Cooktop • ovens • pizza ovens • barbeque equipment or the like • gas lines • dishwashers • misters • entertainment systems • outdoor light fixtures • landscape lighting • access • outdoor refrigerator units with more than one compressor • ice crusher • hot water dispenser • multimedia center • Wi-Fi enabled components • filters • filter housing • internal thermal shells • insulation • lights • shelves • handles • any removable/non-removable component that does not affect the primary function • food spoilage • wine vaults • portable units.

**Limits:** All covered items must serve only the outdoor kitchen, be rated for outdoor use, installed, and located in the outdoor kitchen. The faucet will be replaced with a chrome builder grade standard faucet. If the covered item is part of a combination unit and repair or replacement of the covered item requires replacement of the entire combination unit, coverage will be limited to Cash in Lieu of the amount to repair or replace the covered item as if that were possible without replacing the combination unit. In cases where parts are not available for the refrigerator icemaker/cold water dispenser and respective equipment, FNHW's liability is limited to Cash in Lieu of repair. Refrigerator, wet bar refrigerator, wine refrigerator, freestanding freezer and/or freestanding ice maker must not exceed six cubic feet. The diagnosis, repair, or replacement of the covered outdoor kitchen items is limited to a combined aggregate of \$1,000 maximum per contract term unless an upgrade is purchased or included in your contract. All contract conditions apply.

## APPLIANCE LIMIT UPGRADE OPTION

**Covered:** An additional \$5,000 per unit will be applied toward the standard limitation for the diagnosis, repair, or replacement of Kitchen Appliances, Kitchen Refrigerator, and Clothes Washer and Dryer. An additional \$1,000 aggregate per term will be applied toward the standard limitation for the diagnosis, repair, or replacement of Additional Refrigerator.

**Limits:** The applicable Coverage Options for the Clothes Washer/Dryer, Kitchen Refrigerator, and Additional Refrigerator must be purchased or included in your contract. All other terms and conditions of coverage apply.

## WATER SOFTENER/REVERSE OSMOSIS WATER FILTRATION SYSTEM OPTION

**Covered:** Water Softener/Reverse Osmosis system (for drinking water) and their respective equipment.

**Not Covered:** Leased, rented, or outside units • any and all treatment, purification, or odor control • water purification systems • RO filtration system for pool/spa • iron filtration components and systems • discharge drywells • resin bed replacement • salt • replacement of filters • water filters • pre-filters • filter components • replacement membranes.

**Limits:** The system must be located within the main foundation of the home or garage (inside the load-bearing walls of the structure). The diagnosis, repair, or replacement is limited to a combined aggregate of \$500 maximum per contract term.

## WELL PUMP OPTION

**Covered:** All parts of one well pump; must be utilized as the main source of water to the home.

**Not Covered:** Control boxes • holding or storage tanks • pressure tanks • booster pumps • access to well pump/well pump system • all piping and electrical lines • well casing • re-drilling wells • shared wells • damage due to low water tables.

**Limits:** The diagnosis, repair, or replacement of the well pump is limited to a combined aggregate of \$1,500 maximum per contract term unless an upgrade is purchased or included in your contract.



## SEPTIC TANK SYSTEM/SEPTIC TANK PUMPING/ SEWAGE EJECTOR PUMP/GRINDER PUMP OPTION

**Covered:** All parts and components that affect the operation of one septic tank, and/or waste line from house to tank, and the sewage ejector, aerobic, effluent, or grinder pumps. FNHW will pump the septic tank once during the contract term if the stoppage is due to a full septic tank.

**Not Covered:** Collapsed or broken waste lines outside the foundation except the line from house to tank • stoppages that prevent the effective use of an externally applied sewer cable • any costs associated with locating or gaining/closing access to the septic tank, covered pumps, or a ground-level cleanout • the cost of sewer hook-ups • disposal of waste • chemical treatment of the septic tank and/or waste lines • tile fields and leach beds • leach lines • cesspools • seepage pits • lateral lines • insufficient capacity • basins • access to drain lines from roof vent. Unless an upgrade is purchased or included in your contract: stoppages due to root intrusion • the cost to install a ground-level cleanout, removal of toilets or other access.

**Limits:** When a stoppage is due to a full septic tank, FNHW will pump the septic tank once during the contract term. The diagnosis, repair, or replacement of the covered pumps, septic tank, and/or waste line from house to tank is limited to a combined aggregate of \$500 maximum per contract term unless an upgrade is purchased or included in your contract.

## PUMP-IT-UP LIMIT UPGRADE OPTION

**Covered:** Coverage for the Well Pump: An additional \$1,500 will be applied to the diagnosis, repair, or replacement of the Well Pump.

**Coverage for the Septic Tank System/Sewage Ejector Pump/Grinder Pump:** The diagnosis, repair, or replacement of the covered pumps, and the septic tank and/or waste line from house to tank is increased by \$500 per contract term.

**Not Covered:** Unless mentioned as covered, all Well Pump Option and Septic Tank System/Septic Tank Pumping/Sewage Ejector Pump/Grinder Pump Option coverage exclusions apply.

**Limits:** Only available in conjunction with the purchase of the Well Pump Option and/or Septic Tank System/Septic Tank Pumping/Sewage Ejector Pump/Grinder Pump Option. The diagnosis, repair or replacement of the Well Pump is limited to a combined aggregate of \$3,000 maximum per contract term. The diagnosis, repair, or replacement of the covered pumps, septic tank, and/or waste line from house to tank is limited to a combined aggregate of \$1,000 maximum per contract term. All other terms and conditions of coverage apply.

## ADDITIONAL INACCESSIBLE/CONCRETE-ENCASED AND EXTERNAL PIPE LEAK COVERAGE OPTION

**Covered:** Coverage for Inaccessible/Concrete-encased: The access, diagnosis, repair, or replacement of internal concrete-encased or inaccessible plumbing pipe leaks in water, drain, or gas lines, located under or within the interior of the main foundation of the home and garage (inside the load-bearing walls of the structure) is increased by \$1,000.

**Coverage for External Pipe Leaks:** The diagnosis, repair, or replacement of leaks or breaks in external pipes located outside the foundation of the covered structure, including water, gas, and drain lines that service only the main home, or other structure covered by FNHW, including repair or replacement of exterior hose bibs and/or the main shut off valve, up to \$1,000.

**Not Covered:** Indoor or outdoor sprinkler or irrigation systems • swimming pool, spa, or fountain piping • downspouts • landscape drain lines • collapse of water, drain, or gas lines caused by foreign objects • access to drain lines from roof vent. Unless an upgrade is purchased or included in your contract: faucets • clearing of stoppages due to root intrusion, including the cost to install a ground level cleanout, removal of toilets or other access, as necessary to clear root intrusion.

**Limits:** FNHW will provide access through unobstructed interior walls, ceilings, floors, concrete slabs, and the like, for diagnosis and repair of inaccessible and/or concrete-encased plumbing pipe leaks within the main foundation of the home and garage, and return all access openings to a rough finish, subject to a combined aggregate of \$1,500 maximum per contract term. FNHW is not responsible for trim, texture, paint, wallpaper, tile, carpet, or the like. External Pipe Leak coverage is limited to a combined aggregate of \$1,000 maximum per contract term. Not available for Condos/Townhomes, Mobile Homes, Duplex, Triplex, or Fourplex contracts.

## LIMITED ROOF LEAK REPAIR OPTION **NEW**

**Covered:** Repair of leaks caused by rain to shake, shingle, composition, tile, tar and gravel, or metal roofs located over the occupied living area and attached garage.

**Not Covered:** Cracked or missing tiles, shakes, or shingles • foam roofs • any other material not specifically mentioned as covered • structural leaks or leaks at, adjacent to, or caused by: hail, walking or standing on roof, appendages of any kind including gutters, downspouts, scuppers, flashing, valleys, patio covers, skylights, decks, solar equipment, vents, heating or cooling equipment, antennae, balconies, or chimneys • failure due to lack of normal or preventative maintenance.

**Limits:** The roof must be in good, watertight condition at the start of the contract term. If the deterioration to the affected area of the roof cannot be repaired and requires partial roof replacement, FNHW's liability is limited to Cash in Lieu of the estimated cost of repair as if the repair of that leak were possible. In the event the whole roof has exceeded its life expectancy and must be replaced, this coverage will not apply. Roof diagnosis and repairs for leaks due to rain as a result of normal wear and tear are limited to a combined aggregate of \$1,000 maximum per contract term.

## HOME IMPROVEMENT INSTALLATION OPTION

**Covered:** FNHW will cover the cost of the labor to install one of each of the following: kitchen faucet, bathroom faucet, showerhead, toilet, and interior ceiling fan. A Service Trade Call Fee is due for the installation of each item.

**Not Covered:** Item being installed or replacement item • installation of used or refurbished items/parts • labor to install multiple items or subsequent trips to install a single item • access, code violations, or modifications made necessary for installation. Unless an upgrade is purchased or included in your contract: disposal of replaced equipment.

**Limits:** Coverage is for the cost of labor to install one each of the covered items listed and is limited to one trip for each installation. Available only when not otherwise covered by this contract due to a failure or malfunction and the replacement item is provided by the Contract Holder. If the Service Provider determines the item supplied by the Contract Holder is incorrect, does not meet the specifications for a replacement, such as wrong dimensions, capacity, or the like, the Service Provider will recommend the appropriate item to be purchased. The Contract Holder will be responsible for an additional Service Trade Call Fee for any subsequent service request to install the correct item.

## SMART HOME OPTION

**Covered:** Replacement due to failure of one of each of the following per contract term: Smart and/or Wi-Fi enabled switch, outlet, door lock, or doorbell, thermostat, and garage door opener.

**Not Covered:** Smart and/or Wi-Fi enabled router and/or home hub • motorized registers (i.e., Smart Vents).

**Limits:** Diagnosis, repair, or replacement is limited to a combined aggregate of \$1,000 maximum per contract term.

## EMERGENCY LODGING/PORTABLE AC REIMBURSEMENT OPTION

**Covered:** FNHW will reimburse, upon receiving a copy of an acceptable paid receipt up to the aggregate of \$1,000 per contract term, for a hotel or motel stay if the primary residence is rendered uninhabitable due to covered events beyond the Contract Holder's control, and as a result of one of the following: a) complete loss of heating or cooling for 24 hours or more from the time of the first visit by the Service Provider solely due to a backorder or supply issue that causes a delay in availability of the required parts for the completion of repair, or b) when a sudden break in a water pipe results in flooding (defined as an overflowing of water that leaves standing water in more than one room on the above ground living areas of the residence), and the removal of the water from the residence by a water removal company is delayed by 24 hours or more from the time the documented service request was made to the water removal company.

**Limits:** Reimbursement will be provided for up to a maximum of \$200 per night (including taxes and fees) for a total combined aggregate of \$1,000 maximum per contract term. The Contract Holder may alternatively request up to \$100 per day up to a combined aggregate of \$1,000 maximum per contract term for reimbursement of a portable air conditioning unit or heater rental or purchase. This coverage is not renewable.

## HOMEOWNERS INSURANCE DEDUCTIBLE COVERAGE OPTION

**Covered:** Reimbursement of a Homeowners Insurance deductible for secondary or consequential damages solely as a result of a covered system or appliance failure.

**Not Covered:** Reimbursement of Homeowners Insurance deductible for damages unrelated to system or appliance failure covered by this contract.

**Limits:** Reimbursement toward the Contract Holder's deductible is provided up to a combined aggregate of \$1,000 maximum per contract term upon receipt of an acceptable proof of a Homeowners Insurance deductible for secondary or consequential damages solely as a result of a covered system or appliance failure.

## WATER HEATER TUNE-UP OPTION NEW

**Covered:** Tune-up for one water heater. The Service Provider will visually inspect: water heater and piping for leaks, temperature and pressure relief valve, flue, thermostat, and electrical. As necessary: tighten fittings, clean gas burner assembly, flush the water heater tank or descale a tankless water heater, recommend repairs.

**Not Covered:** Solar units and/or components • holding tanks • secondary damage. Unless an upgrade is purchased or included in your contract: expansion tanks. Unless mentioned as covered, all Plumbing System and Water Heater coverage exclusions apply.

**Limits:** Limited to one water heater tune-up per contract term. A Service Trade Call Fee (fee) is due for each tune-up requested. If you purchased one Water Heater Tune-Up Option but would like additional units tuned-up during the FNHW scheduled service appointment, you are responsible to pay the Service Provider directly for each additional unit. When more than one Water Heater Tune-Up Option is purchased, a fee is due for the tune-up of each unit, even if all tune-ups occur during the same appointment. If a covered service beyond the water heater tune-up is required, an additional fee is due.

## GARAGE DOOR TUNE-UP OPTION NEW

**Covered:** Tune-up for one garage door. The Service Provider will inspect each component; tighten and adjust hardware, tracks, and all moving parts; lubricate or grease moving parts; test the door opening and closing; adjust and balance the door as needed; check the function and safety of the garage door opener and photo eye sensors; note and recommend repairs, as necessary.

**Not Covered:** Unless mentioned as covered, all Garage Door Opener coverage exclusions apply.

**Limits:** Limited to one garage door tune-up per contract term. A Service Trade Call Fee (fee) is due for each tune-up requested. If you purchased one Garage Door Tune-up Option but would like additional units tuned-up during the FNHW scheduled service appointment, you are responsible to pay the Service Provider directly for each additional tune-up. When more than one Garage Door Tune-up Option is purchased, a fee is due for each tune-up, even if all tune-ups occur during the same appointment. If an FNHW covered service beyond the tune-up is required, an additional fee is due.

## MANUFACTURER'S WARRANTY ITEMS OPTION NEW

**Covered:** In cases where the failed covered item is also covered by a manufacturer's warranty, FNHW will cover the labor, and other covered costs when the manufacturer a) does not cover the cost of labor and, b) supplies the part or component.

**Limits:** Available for purchase as a Buyer's Coverage Option with the Comprehensive Plus and Enhanced Plans only. Included for the Buyer in the Enhanced Plus Plan. All terms of coverage, limits, and aggregates apply.

## STRUCTURAL WARRANTY ENDORSEMENT OPTION

**Covered:** FNHW will repair or replace the following structural system components listed as functional on the inspection provided: a) there is an actual or anticipated failure of a covered component, b) the failure will vitally affect the use of the home for residential purposes, and c) the covered component was in place, functional, and permanently installed within the perimeter of the home on the effective date of the contract: foundation, foundation walls, sill plates, girder posts, headers, floor joists, sub floor, sole plates, studs, sheathing, plates and ceiling joists, rafters, roof sheathing, roof boards, partition wall studs, other load-bearing structural components which constitute an integral part of the primary structure.

**NOTE:** The Service Trade Call Fee is \$100 and is due upon claim submission.

**Not Covered:** Failure due to earthquake, land subsidence, soil movement, slope failure, weather, storms, lightning, water, flood, mud, hail, snow, ice, freeze, acts of God or nature, fire, pest damage, people, including theft, riot, vandalism, civil disobedience, war, terrorism, accident, improper construction, design flaw, substandard building materials, manufacturer's recall or defects, modifications that weaken a structural component or that compromise the structural integrity of the dwelling, the failure of any component or system not listed as a covered item, defects discovered prior to the effective date of this endorsement, upgrades required by code, cosmetic defects, consequential loss or damage.

**Limits:** Coverage begins upon FNHW's receipt of the completed home inspection and payment of the additional fee for this endorsement option. Coverage is available for Single-Family detached homes and is not available for Condo, Townhome, Mobile Home, Duplex, Triplex, Fourplex, Guesthouse, Casita, Accessory Dwelling Units (ADU), or renewal term contracts. Coverage is limited to a combined aggregate of \$10,000 maximum per term.

# Comprehensive Plus Plan

Includes the Standard Plan and the following additional items, Coverage Options, and upgrades up to any stated combined aggregate for the applicable covered systems or appliances. Unless mentioned below as covered, all lower-level Plan and Option limits and coverage exclusions apply.

## MISMATCHED SYSTEMS

**Covered:** FNHW will repair or replace a system or component that has failed due to a mismatch in capacity or efficiency.

**Limits:** Coverage does not apply if the heating and/or cooling system or ductwork is undersized or oversized relative to the square footage of area being heated and/or cooled. If the mismatched system violates a code requirement, the \$250 Code Violation limit applies as stated.

## IMPROPER INSTALLATIONS, REPAIRS, OR MODIFICATIONS

**Covered:** FNHW will repair or replace a system or appliance that has failed due to improper installation, repair, or modification.

**Not Covered:** Modifications related to Contract Holder provided items installed under the Home Improvement Installation Option.

**Limits:** If the improper installation, repair, or modification violates a code requirement, the \$250 Code Violation limit applies as stated.

## CODE VIOLATIONS

**Covered:** FNHW will pay to correct code violations and/or code upgrades as necessary to affect FNHW-approved repairs and replacements of covered systems or appliances.

**Not Covered:** Code violations related to Contract Holder provided items installed under the Home Improvement Installation Option.

**Limits:** FNHW will provide coverage up to \$250 per contract term unless an upgrade is purchased or included in your contract.

## EQUIPMENT REMOVAL/DISPOSAL

**Covered:** FNHW will pay the costs to dismantle and dispose of an old appliance, system, or component when FNHW is replacing a covered appliance, system, or component.

## REFRIGERANT RECAPTURE, RECOVERY, AND DISPOSAL

**Covered:** FNHW will pay the costs related to the recapture, recovery, and disposal of refrigerant as required.

## PERMITS

**Covered:** FNHW will pay the cost of obtaining permits for FNHW-approved repairs and replacements.

**Limits:** FNHW will provide coverage up to \$250 per occurrence.

## PLUMBING SYSTEM

**Covered:** Faucets/pot fillers, shower/tub diverters, basket strainers, showerheads, shower arms, interior hose bibs, plumbing hub/manifold, replacement toilets of like quality.

**Not Covered:** Unless an upgrade is purchased or included in the plan: Reverse osmosis water filtration faucet/tap.

**Limits:** Covered items replaced with chrome builder grade standard. Faucets/pot fillers are covered up to a combined aggregate of \$500 maximum per contract term. Toilet replacement will be of like quality up to \$300 per toilet per contract term. Plumbing hub/manifold repair or replacement up to a combined aggregate of \$500 maximum per contract term.

## WATER HEATER

**Covered:** Correct code violation and/or upgrades to the flue or vent as necessary to affect FNHW-approved repairs and replacements.

**Limits:** FNHW will pay to correct code violations and/or code upgrades to the flue or vent as necessary to affect FNHW-approved repairs and replacements of a water heater up to the \$250 Code Violation limit as stated.

## HEATING/AIR CONDITIONING/EVAPORATIVE COOLER

**Covered:** Non-motorized registers, grills, filters, heat lamps, window units, condenser housing; the use of cranes to complete a roof-mounted heating or air conditioning repair/replacement.

**Limits:** FNHW will pay to correct code violations and/or code upgrades to the flue or vent as necessary to affect FNHW-approved repairs and replacements of the heating system up to the stated \$250 Code Violation limit. The use of cranes to complete a roof-mounted heating or air conditioning repair/replacement is limited to \$250 per occurrence.

## GARAGE DOOR OPENER

**Covered:** Hinges • springs • cables • remote transmitters • key pads.

**Not Covered:** Wi-Fi enabled garage door openers, unless an upgrade is purchased or included in your contract.

## CEILING FANS

**Covered:** Replacement ceiling fans will be of like quality.

## DISHWASHER

**Covered:** Racks • rollers • baskets.

## TRASH COMPACTOR

**Covered:** Removable buckets • knobs • lock and key assemblies.

## RANGE/OVEN/COOKTOP

**Covered:** Clocks • rotisseries • racks • handles • knobs • dials • interior lining.

## BUILT-IN MICROWAVE OVEN

**Covered:** Interior lining • door glass • clocks • handles • shelves.

## HOME IMPROVEMENT INSTALLATION OPTION



## Enhanced Plan

Includes the Comprehensive Plus Plan and the following additional Coverage Options and increases lower-level Plan limits up to the stated combined aggregate for the applicable covered systems. Unless mentioned below as covered, all lower-level Plan and Coverage Option limits and exclusions apply.

### SMART HOME OPTION

### CLOTHES WASHER AND DRYER OPTION (Per Set)

### KITCHEN REFRIGERATOR OPTION



## Enhanced Plus Plan

Includes the Enhanced Plan and the following additional Coverage Options and increases lower-level Plan limits up to the stated combined aggregates for the applicable covered systems. Unless mentioned below as covered or increased, all lower-level Plan and Coverage Option limits and exclusions apply.

### MANUFACTURER'S WARRANTY ITEMS OPTION

### WATER SOFTENER/REVERSE OSMOSIS WATER FILTRATION SYSTEM OPTION

### ADDITIONAL INACCESSIBLE/CONCRETE-ENCASED AND EXTERNAL PIPE LEAK COVERAGE OPTION

### STOPPAGES DUE TO ROOTS

**Covered:** Coverage for clearing of stoppages due to root intrusion, including the cost to install a ground level cleanout, removal of toilets, or other access, as necessary to clear root intrusion.

**Not Covered:** Repairs or replacement of collapsed or broken lines located outside the main foundation • excavation • roof vent access.

**Limits:** Coverage is limited up to a combined aggregate of \$250 maximum per contract term. When access is only available via a roof vent, FNHW's liability is limited to Cash in Lieu up to the stated aggregate.

### WATER HEATER EXPANSION TANK

**Covered:** All parts and components that affect the operation of the water heater expansion tank.

### RADIANT HOT WATER/STEAM HEAT

**Covered:** The access, diagnosis, repair, and replacement of any oil, diesel, air transfer or water source heat pump (including hydronic and geothermal), radiant hot water/steam circulating heat, or water heater/heating combination system(s) used to heat the home is increased by \$1,000 over the Standard Plan coverage.

**Limits:** FNHW will provide coverage up to a combined aggregate of \$2,500 maximum per contract term. Must be main source of heating/cooling to the home, designed for residential application not to exceed 5-ton capacity, and coverage is for the occupied living area only.

### CODE VIOLATION/MODIFICATION

**Covered:** Coverage limit increased by \$1,000 over the Comprehensive Plus Plan coverage to make necessary duct, plenum, electrical, plumbing, and carpentry modifications and/or correct code violations as necessary to affect FNHW-approved repairs and replacements of covered systems or appliances.

**Not Covered:** Restoration of wall, ceiling, or floor coverings, cabinets, counter tops, tile, paint, or the like. Code violations or modifications related to Contract Holder provided items installed under the Home Improvement Installation Option. FNHW does not provide coverage to remove or install non-related systems, appliances, or equipment in order to render a covered repair or replacement.

**Limits:** FNHW will provide coverage up to a limit of \$1,250 per contract term for code violations/modifications within the stated combined aggregate for the applicable covered systems and appliances. Coverage for flues and vents remains at the Comprehensive Plus Plan limit of \$250.

# Limits of Liability

The contract provides quality protection against the cost to repair or replace home systems and appliances. It is intended to reduce the Contract Holder's out-of-pocket costs for covered services.

**1.** FNHW's liability is limited to failures of covered systems and appliances due to normal wear and tear during the term of the contract. Coverage is not all-inclusive; there may be situations in which the Contract Holder will be responsible to pay additional costs for parts or services not covered by the contract.

**2.** FNHW reserves the right to obtain a second opinion at its own expense. The Contract Holder may order their own second opinion but shall be responsible for the cost of said opinion.

**3.** FNHW will determine whether a covered item will be repaired or replaced. Replacements will be of similar capacity, efficiency, and features that affect the primary function of the system or appliance, as the item being replaced. FNHW is not responsible for any failures that do not contribute to a system or appliance's primary function including, but not limited to, TVs or radios built into the kitchen refrigerator. FNHW may install a smaller capacity unit, including but not limited to water heaters and furnaces, if the projected output of the replacement unit is similar to, or greater than, the replaced unit. FNHW is not responsible for matching dimensions, brand, or color. FNHW will replace appliances with stainless steel or similar finish with the same finish, limited to applicable contract aggregates. When parts are necessary for completion of service, FNHW will not be responsible for delays that may occur in obtaining those parts. FNHW reserves the right to repair systems and appliances with non-original manufacturer's parts, including rebuilt or refurbished parts. Unless an upgrade is purchased or included in your contract, FNHW is not responsible nor liable for repairs or replacement of items covered by a manufacturer's, distributor's, or other warranty, the disposal cost(s) of appliances, systems, equipment or components of equipment, including recapture, recovery, or disposal of refrigerant. All dollar limits stated in the contract represent all covered costs and include trip charges, access (when noted as covered), diagnosis, repair, attempted repair, or replacement of the covered system or appliance. A combined aggregate is the cumulative total and constitutes FNHW's maximum liability on a covered service, system, appliance, or unit, as applicable, per contract term.

**4.** Unless otherwise noted in the contract, when federal, state, or local regulations, building, or similar code criteria require improvements or additional costs to service a covered system or appliance, including permits, the costs to meet the proper code criteria shall be the sole responsibility of the Contract Holder. FNHW will conduct repairs or replacement of covered systems or appliances after the proper code criteria are met. FNHW is not responsible nor liable for construction, carpentry, or other structural modifications made necessary, nor for equipment incompatibility due to differences in size, communicating equipment, technology, refrigerant requirement, new types of chemicals/materials utilized. FNHW is not responsible to perform service involving contaminants, hazardous or toxic materials, or conditions of asbestos.

**5.** FNHW is not responsible for repairs or replacements due to misuse or abuse, disassembled or missing parts, noise, nor for failures or damage due to: fire, smoke, flood, water, mud, storms, lightning, hail, snow, ice, freeze, earthquake, land subsidence, slope failure, soil movement, structural changes, power failure, surge or overload, inadequate capacity, improper design, cosmetic defects, animals or pests, people, including theft, vandalism, riots, war, and acts of terror, accidents, items where serial numbers have been removed, manufacturer's

warning, recall or defect, or items determined to be defective by the Consumer Product Safety Commission. Unless an upgrade is purchased or included in your contract: failures due to improper previous repair or installation of appliances, systems, or components are not covered; and FNHW will not perform routine maintenance or cleaning of covered items. For example, heating and air conditioning systems require periodic cleaning and/or replacement of filters, and water heaters require periodic flushing, as specified by the manufacturer. FNHW will not repair or replace covered systems and appliances that have not mechanically failed and have been found to solely require routine maintenance or cleaning. The item will be excluded from coverage until proof of maintenance and/or cleaning is provided to FNHW.

**6.** FNHW is not liable for any special, incidental, consequential or secondary damages and/or any personal injury, personal or property damage, relating in any way to any covered service(s), including but not limited to: failure of a covered system or appliance; the service provider's (in-network and out-of-network) failure to provide timely service; delays in securing parts, equipment; service provider (in-network and out-of-network) actions, including misconduct and negligence; or conditions beyond our control, such as labor difficulties and/or weather. Depending on your needs, this warranty product may not be ideal for managed, vacation and/or short-term rental properties.

**7.** FNHW is not responsible for providing access to repair or replace a covered system or appliance unless otherwise noted in your plan. When access is provided under this contract, FNHW will provide access through unobstructed walls, ceilings, floors, concrete slabs, and the like, and will return all openings to a rough finish. FNHW is not responsible for the cost of modifications to existing equipment, or to install different equipment when necessary to repair or replace a covered system or appliance, including but not limited to pipe runs, flues, ductwork, structures, electrical, trim kits, stacking, connecting or mounting hardware, or other modifications. FNHW does not cover portable appliances and systems or equipment designed for commercial use.

**8.** FNHW is not responsible for solar systems and components, power walls or energy/power storage systems, electronic/computerized, Wi-Fi enabled, or remote energy management systems including but not limited to lighting, energy, security, pool/spa, entertainment/media/audio, appliances, Smart and/or Wi-Fi enabled thermostats, or zone control and related components, including thermostats unless an upgrade is purchased or included in your contract.

**9.** Common systems and appliances are not covered except in the case of a Duplex, Triplex, or Fourplex dwelling, and unless every unit is covered by FNHW. Buyer's Coverage Options are only available when purchased for each unit except for the following: Pool/Spa Equipment, Outdoor Kitchen, Appliance Limit Upgrade, Well Pump, Septic Tank System/Sewage Ejector Pump/Grinder Pump, "Pump-It-Up" Limit Upgrade. If the contract is for a dwelling in a building of five units or more, only the items contained within each individual unit are covered, and common systems and appliances are excluded.



**10.** If the contract is cancelled by the Contract Holder within the first 30 days of coverage, the Contract Holder will receive a full refund less any service costs incurred for services rendered. If the contract is cancelled after 30 days by either the Contract Holder or FNHW, the Contract Holder will receive a prorated refund of the paid contract fee for the unexpired term, less service costs incurred, and less a \$50 administrative fee. Cancellation by FNHW includes, a) non-payment of contract fees, b) fraud or misrepresentation of facts material to the issuance of this contract, c) when the safety or well-being of FNHW, any employee of FNHW, a Service Provider, or any property of FNHW or of the Service Provider is harmed or threatened by the Contract Holder or their representative, d) when the contract is for Seller's Coverage and close of escrow does not occur, e) when it is determined at any time that the Buyer's contract will not be purchased through FNHW, the Seller's contract will be immediately cancelled, f) upon mutual agreement between Contract Holder and FNHW. For cancellation of a renewal term, where no service costs have been incurred and where permitted by law, the Contract Holder may be entitled to a prorated refund of the paid contract fee for the unexpired term less a \$50 administrative fee. For cancellation of a renewal term on a payment plan, where services have been rendered and costs incurred by FNHW, the Contract Holder is responsible to pay the lesser of either the service costs incurred by FNHW or the unpaid annual contract fee, plus a \$50 administrative fee. FNHW will bill or charge the Contract Holder any balance owed through the same method supplied by the Contract Holder for previous installments, or direct bill if such a method is not available.

*NOTE: All Contract Holder's requests for cancellation must be submitted in writing to FNHW for consideration.*

**11.** FNHW may, at its sole discretion, provide Cash in Lieu of repair or replacement of a covered system or appliance in the amount of FNHW's actual cost to repair or replace such a system or appliance, based on FNHW's negotiated rates with our suppliers and Service Providers, less any Service Trade Call Fees or other fees owed, and less any attempted repair and/or service costs incurred by FNHW. Cash in Lieu will be provided for systems or appliances where FNHW's cost to repair or replace exceeds the aggregate or limit and may be less than retail. FNHW is not responsible for work performed once the Contract Holder accepts Cash in Lieu of service. Should the Contract Holder opt for repairs or replacement, the Cash in Lieu offer will no longer be available for that service work order. Once Cash in Lieu is issued, FNHW will close the service work order and an acceptable proof of repair or replacement must be received by FNHW for continued coverage of the item.

**12.** The contract may be renewed at the sole discretion of FNHW, subject to prevailing rates and terms. With a 12-month renewal payment plan, unless you notify FNHW prior to the expiration of the contract, the contract will automatically renew, and you will be charged the prevailing fees. If the covered property changes ownership prior to the expiration of the contract, the Contract Holder may call 1-800-862-6837 to transfer coverage to the new owner for the remainder of the current contract term.

**13.** Coverage on lease options is available for the lessor only. Contract fee is due and payable to FNHW upon execution of the lease and continues for the length of the contract term. See Terms of Coverage #5.

**14.** FNHW is not responsible under any circumstances for the diagnosis, repair, removal, or remediation of mold, mildew, rot, fungus, or damages resulting from the same, even when caused by, or related to, the malfunction, repair, or replacement of a covered system or appliance.

**15.** Obligations of FNHW under this service contract are backed by the full faith and credit of FNHW.

Texas Residents: This contract is issued pursuant to a license granted by the Texas Department of Licensing and Regulation, and complaints in connection with this contract may be filed online at [www.tdlr.texas.gov/complaints](http://www.tdlr.texas.gov/complaints). The purchase of a home warranty contract is optional and similar coverage may be purchased through other residential service companies or insurance companies authorized to transact business in Texas.

**NOTICE: YOU, THE BUYER, HAVE OTHER RIGHTS AND REMEDIES UNDER THE TEXAS DECEPTIVE TRADE PRACTICES – CONSUMER PROTECTION ACT, WHICH ARE IN ADDITION TO ANY REMEDY WHICH MAY BE AVAILABLE UNDER THIS CONTRACT. FOR MORE INFORMATION CONCERNING YOUR RIGHTS, CONTACT THE CONSUMER PROTECTION DIVISION OF THE ATTORNEY GENERAL'S OFFICE, YOUR LOCAL DISTRICT OR COUNTY ATTORNEY, OR THE ATTORNEY OF YOUR CHOICE.**

Buyer's Signature \_\_\_\_\_ Date \_\_\_\_\_



# Warranty Coverage Dollar Limitations

FNHW service contracts have reasonable dollar limitations on coverage. Although the sample contract provides specific details, here is a quick reference for your convenience. All coverage limits are in the aggregate unless otherwise specified.

Texas Buyer's Coverage Limits	Limits per Term	Limits per Unit or Occurrence*
<b>Standard Plan Limits</b>		
Kitchen Appliances		\$5,000
Ductwork	\$500	
Heat Pump/Hybrid Water Heater	\$1,500	
Radiant Hot Water/Steam, Combo Water Heater/Heating Units, Geothermal Heat Pumps, Water Sourced, Air Transfer, Diesel, Oil, or Hydronic Systems	\$1,500	
Concrete-Encased Inaccessible Pipe Leaks	\$500	
<b>Comprehensive Plus Plan Limits (Includes Standard Plan Limits)</b>		
Code Violations	\$250	
Permits		\$250
<b>Plumbing System:</b>		
Faucets/Potfillers	\$500	\$300
Toilet		
Plumbing Hub/Manifold	\$500	
<b>Heating/Air Conditioning/Evaporative Cooler:</b>		
Flues and Vents (Code Violation)	\$250	\$250
Crane for HVAC Roof Mounted Equipment		
<b>Enhanced Plus Plan Limits (Includes Comprehensive Plus Plan Limits)</b>		
Stoppages Due to Roots	\$250	
Radiant Hot Water/Steam Heat Combo Water Heater/Heating Units, Geothermal Heat Pumps, Water Sourced, Air Transfer, Diesel, Oil, or Hydronic Systems	\$2,500	
Code Violation/Modification	\$1,250	

\*See contract plan limits for details.

<b>Seller's Coverage Option Limits (Access, Diagnosis, Repair or Replacement Limits during the Seller's Coverage Period)</b>		
Heating and/or Air Conditioning System/Evaporative Cooler		\$1,500
Cracked Heat Exchanger or Combustion Chamber		\$500
Ductwork		\$500



Texas Buyer's Option Limits	Limits per Term	Limits per Unit
HVAC Zone Control Option	\$500	
Pool/Spa Equipment Option (Salt Equip)	\$1,500	
Ornamental Fountain Motor/Pump Option (Including Fountain Motor/Pump in Ponds and Pools)	\$500	
Clothes Washer and Dryer Option (Per Set)	\$5,000	
Kitchen Refrigerator Option	\$5,000	
Additional Refrigerator Coverage Option	\$1,000	
Outdoor Kitchen Option (Includes Outdoor Refrigerators)	\$1,000	
Appliance Limit Upgrade Option		\$5,000
Appliance Limit Upgrade Option for Additional Refrigerator	\$1,000	
Water Softener/Reverse Osmosis Water Filtration System Option	\$500	
Well Pump Option	\$1,500	
Septic Tank System/Septic Tank Pumping/ Sewage Ejector Pump/Grinder Pump Option	\$500	
<b>Pump-It-Up Limit Upgrade Option:</b>		
Well Pump	\$3,000	
Septic Tank System/Pump	\$1,000	
<b>Additional Inaccessible/Concrete-Encased and External Pipe Leak Coverage Option</b>		
Concrete-Encased Leak	\$1,500	
External Pipe Leak	\$1,000	
Limited Roof Leak Repair Option	\$1,000	
Smart Home Option	\$1,000	
Emergency Lodging/Portable AC Reimbursement Option	\$1,000	
Homeowners Insurance Deductible Coverage Option	\$1,000	
Structural Warranty Endorsement Option	\$10,000	

# Terms of Coverage

**1.** If a covered item fails during the contract term, the Contract Holder must place a service request at [www.homewarranty.com](http://www.homewarranty.com) or by calling 1-800-308-1420. "Contract Holder" includes anyone designated in the FNHW system as the Contract Holder's representative. Upon receipt of a service request, FNHW will contact a qualified, independent Service Provider within 3 hours during normal business hours and 48 hours on weekends and holidays. Our assigned Service Provider will then call the Contract Holder directly to schedule a mutually convenient appointment during normal business hours. The Contract Holder is responsible to inform FNHW should the assigned Service Provider not make contact. FNHW will determine what service requests constitute an emergency and will make reasonable efforts to expedite emergency service. The Contract Holder is responsible for any additional fees, including overtime, for non-emergency services requested outside normal business hours, or any non-emergency service dispatched as an emergency at the Contract Holder's request. FNHW is not responsible for satisfying HOA/High Rise Building CC&R requirements for any/all vendor qualifications. FNHW encourages the Contract Holder to take reasonable measures to prevent secondary damage caused by a failed system or appliance.

**NOTE:** *Should the Contract Holder contract directly with others, or do the work themselves, FNHW will not reimburse that cost.*

**2.** When FNHW requests or approves the Contract Holder to obtain an Independent Out-of-Network Service Provider to perform a diagnosis: 1) the Independent Out-of-Network Service Provider must be qualified, insured, charge fair and reasonable rates for parts and services, and where required by law, be licensed. 2) Prior to servicing, the Contract Holder must contact FNHW at 1-800-208-3151 with the Independent Out-of-Network Service Provider's diagnosis, breakdown of services required, and costs. 3) Failure to contact FNHW may result in denial of coverage. 4) **When FNHW requests** that the Contract Holder obtain an Independent Out-of-Network Service Provider, the covered repairs or replacement will be authorized if work can be completed at an agreed upon rate. If FNHW does not agree with the bid provided by the Out-of-Network Service Provider, FNHW reserves the right to request a second opinion or, if the Contract Holder prefers, FNHW may authorize the repair and reimburse at FNHW's In-Network Service Provider's price, which may be less than the Independent Out-of-Network Service Provider's price. 5) **When the Contract Holder requests** to use an Independent Out-of-Network Service Provider solely to satisfy HOA/High Rise Building CC&R requirements, or, if the Contract Holder does not want to wait for an available appointment with an FNHW Service Provider, FNHW will authorize reimbursement at the FNHW In-Network Service Provider's price and will not re-dispatch to an In-Network Service Provider for that service request. 6) FNHW is not responsible for work performed by the Out-of-Network Service Provider. 7) Upon completion of the FNHW authorized services, the Contract Holder must pay the Independent Out-of-Network Service Provider and provide FNHW with a copy of an acceptable, paid, and itemized receipt within 30 days of service completion for reimbursement. 8) FNHW will deduct any fees owed from the reimbursement and close the Service Work Order. 9) Contract Holder will be solely responsible for any difference in the FNHW authorized reimbursement amount and the costs of the Out-of-Network Service Provider.

**3. Service Trade Call Fee (fee):** The Contract Holder is required to pay a Service Trade Call Fee for each trade service request, and each tune-up service request, submitted to FNHW. For example, if a Contract Holder needs both a plumber and an appliance technician, or, when a Contract Holder purchases two (or more) of the same Tune-up Option (i.e., Pre-Season HVAC, Water Heater Maintenance, or Garage Door Maintenance) and wants both (or all) units tuned-up on the same service appointment, each will require a separate fee. Your specific fee will be listed on the Declaration of Coverage sent to you upon receipt of payment. The fee is due once the Contract Holder requests service and is due at that time regardless of whether, a) the requested service is covered or denied, b) the diagnosis results in a complete or partial exclusion of coverage, c) the Service Provider is en route to the home and the Contract Holder cancels the appointment, d) Contract Holder fails to provide the necessary access to perform the service request, including not being home at the time of the prearranged appointment. Failure to pay a fee will result in suspension of coverage until the proper fee is paid. Upon receipt of that payment, coverage will be reinstated for the remainder of the contract term.

**4. Service work** is warranted for the same malfunction (without an additional Service Trade Call Fee) for 30 days. A new fee will be due after the 30-day warranty or for any unrelated malfunction. The 30-day warranty only applies to malfunctions that are reported to FNHW during the term of the contract.

**5. Buyer's Coverage** begins upon close of escrow and continues for thirteen months, provided the contract fee is paid at the close of escrow. When the contract fee has not been received by FNHW, a request for service will be dispatched once contract payment can be verified by the closing agency. On weekends and holidays, a request for service will be dispatched once the Contract Holder agrees to specific terms and conditions presented to them at the time of the service request. Coverage Options may be purchased up to 30 days after the close of escrow provided systems and appliances are correctly installed and in proper, safe, working order. Renewal coverage shall commence upon receipt of fees or after the previous contract term expires, whichever is later, and will expire after one year. The Contract Holder must call for service prior to the expiration of this contract. Failure to pay a fee will result in suspension of coverage until the proper fee is paid. Upon receipt of that payment, coverage will be reinstated for the remainder of the contract term. Your specific term dates will be listed on the Declaration of Coverage sent to you upon receipt of payment.

**6. New Construction Coverage:** Not available.

**7. This contract covers single-family dwellings under 5,000 square feet, Duplex, Triplex, and Fourplex homes. Resale, homes 5,000 sq. ft. or more, dwellings containing five or more units, Guesthouses, Casitas, Accessory Dwelling Units (ADU), or similar structures are covered if the appropriate fee is paid. Coverage for homes 10,000 sq. ft. or more is not available.** Guesthouses, Casitas, Accessory Dwelling Units (ADU), or similar structures are only available with the purchase of coverage for the main home and require an additional, separate contract with additional Coverage Options purchased as necessary. Covered dwellings cannot be used as a business, or for commercial purposes, such as but not limited to daycare centers, nursing care homes, fraternity/sorority houses, real estate companies, etc.

**8.** The contract covers only those parts, components, systems, and appliances specifically mentioned as covered and excludes all others. We recommend that the Contract Holder review their contract completely. Covered systems and/or appliances must be located within the main foundation of the home or garage except for exterior heat pump equipment, electrical panels mounted on an external wall of the covered property, exterior pressure regulator, waste/stop valves, water heaters; when purchased or included in your plan, external pipe leak, well pump, air conditioner/evaporative cooler, pool/spa equipment, ornamental fountain, outdoor kitchen items, sewage or grinder pump, and outdoor septic tank system equipment. All Coverage and Coverage Options are subject to the additional charges, limitations, and conditions mentioned in the contract.

**9.** Seller's Coverage, or Optional Seller's Coverage, is available only in conjunction with the purchase of Plan Coverage for the Home Buyer and includes Standard Plan Coverage only for the Seller. Seller's Coverage term begins upon issuance of a confirmation number by FNHW and continues for 180 days, close of escrow, or termination of listing, whichever comes first. Should it be determined at any time that the Buyer's Contract will not be purchased through FNHW, the Seller's Coverage will be immediately cancelled. Seller's Coverage may be extended at FNHW's sole discretion.

*NOTE: The Seller's Coverage is not available on homes in excess of 5,000 square feet, For Sale by Owner properties, Duplex, Triplex, Fourplex, Guesthouses, Casitas, Accessory Dwelling Units (ADU), or Buyer's Coverage Options. Pre-existing conditions are not covered. All other limits and aggregates apply.*

**10.** Covered systems and appliances must be correctly installed and in proper, safe, working order at the start of contract coverage or they are not covered under the home warranty contract. Known or unknown defects of covered items found at the time of any inspection of the home will be excluded until an acceptable proof of repair or replacement is received by FNHW. Coverage for a pre-existing condition is excluded for Seller's term and renewal contracts. Unknown pre-existing conditions will be covered if, at the time coverage began, the defect or malfunction would not have been known to the buyer, seller, agent, or home inspector by a visual inspection and by operating the system or appliance. A visual inspection of the covered item verifies that it appears structurally intact and without damage or missing parts that would indicate inoperability. Operating the covered system or appliance is defined as turning the item on and off to ensure that it is operational and, while turned on, the item operates without causing damage, irregular sounds, smoke, or other abnormal outcomes.

**11.** After the effective date of coverage FNHW will repair or replace covered systems and appliances that mechanically malfunction due to insufficient maintenance, rust, corrosion, or sediment, unless otherwise noted in your contract.





## Resolution of Disputes

**MANDATORY ARBITRATION.** With the exception of individual disputes that meet the jurisdictional limitations of small claims court, this provision constitutes an agreement to arbitrate disputes on an individual basis. Any party may bring an individual action in small claims court instead of pursuing arbitration.

Any claim, dispute, or controversy, regarding any contract, tort statute, or otherwise (“Claim”), arising out of or relating to this Agreement, any service provided pursuant to this agreement, its issuance, a breach of any agreement provision, any controversy or claim arising out of the transaction giving rise to this agreement, or the relationships among the Parties hereto shall be resolved by one arbitrator through binding arbitration administered by the American Arbitration Association (“AAA”), under the AAA Commercial or Consumer, as applicable, Rules in effect at the time the Claim is filed (“AAA Rules”). Copies of AAA Rules and forms can be located at [www.adr.org](http://www.adr.org).

The arbitration will take place in the same county in which the property covered by the Home Warranty Contract is located. The arbitrator’s decision shall be final, binding, and non-appealable. Judgment upon the award may be entered and enforced in any court having jurisdiction. This clause is made pursuant to a transaction involving interstate commerce and shall be governed by the Federal Arbitration Act. By entering into this Agreement, the Parties acknowledge that they are giving up the right to a jury trial, and the right to participate in any class action, private attorney general action, or other representative or consolidated action, including any class arbitration or consolidated arbitration proceeding. Neither party shall sue the other party other than as provided herein, or for enforcement of this clause or of the arbitrator’s award: any such suit may be brought only in Federal District Court for the District or, if any such court lacks jurisdiction, in any state court that has jurisdiction. The arbitrator, and not any federal, state, or local court, shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, unconscionability, arbitrability, enforceability, or formation of this Agreement, including any claim that all or any part of the Agreement is void or voidable. However, the preceding sentence shall not apply to the clause entitled “Class Action Waiver.” This arbitration agreement will survive the termination of this Home Warranty Contract. As noted above, a party may elect to bring an individual action in small claims court instead of arbitration, so long as the dispute falls within the jurisdictional requirements of small claims court.

**CLASS ACTION WAIVER.** Any Claim must be brought in the parties’ individual capacity, and not as a plaintiff or class member in any purported class, collective, representative, multiple plaintiff, or similar proceeding (“Class Action”). The parties expressly waive any ability to maintain any Class Action in any forum. The arbitrator shall not have authority to combine or aggregate similar claims or conduct any Class Action nor make an award to any person or entity not a party to the arbitration. Any claim that all or part of this Class Action Waiver is unenforceable, unconscionable, void, or voidable may be determined only by a court of competent jurisdiction and not by an arbitrator. **THE PARTIES UNDERSTAND THAT THEY WOULD HAVE HAD A RIGHT TO LITIGATE THROUGH A COURT, TO HAVE A JUDGE OR JURY DECIDE THEIR CASE, AND TO BE PARTY TO A CLASS OR REPRESENTATIVE ACTION, HOWEVER, THEY UNDERSTAND AND CHOOSE TO HAVE ANY CLAIMS DECIDED INDIVIDUALLY THROUGH ARBITRATION.**

**AGREEMENT.** This Agreement constitutes the entire agreement and complete understanding between the parties and supersedes all prior and contemporaneous agreements and understandings of the parties. No modifications or amendments to this Agreement are effective unless in writing and signed by both parties.

---

This Thirteen Month Major Systems and Appliance Warranty is issued and administered by Fidelity National Home Warranty Company (FNHW), a Texas licensed home protection company. The real estate agent offering this program does so as a service to protect their client’s best interest. They receive no commission or compensation from Fidelity National Home Warranty.

# Texas Home Warranty Application

**\$85 Service Trade Call Fee**

## A. SELECT PLAN COVERAGE

Call 1-800-862-6837 for prices on homes over 5,000 sq. ft. and/or not in a real estate transaction.

	Single Family Home	Condo/TH/MH
<b>Standard Plan</b> Seller's Coverage Guesthouse/Casita/Accessory Dwelling Units: ≤ 750 sq. ft. Guesthouse/Casita/Accessory Dwelling Units: > 750 sq. ft.	<input type="checkbox"/> \$540 <input type="checkbox"/> \$75 <input type="checkbox"/> \$425 <input type="checkbox"/> \$470	<input type="checkbox"/> \$490 <input type="checkbox"/> \$75
<b>Comprehensive Plus Plan</b> See plan information on page 12. Seller's Coverage (for Standard Plan Coverage) Guesthouse/Casita/Accessory Dwelling Units: ≤ 750 sq. ft. Guesthouse/Casita/Accessory Dwelling Units: > 750 sq. ft.	<input type="checkbox"/> \$650 <input type="checkbox"/> \$75 <input type="checkbox"/> \$485 <input type="checkbox"/> \$515	<input type="checkbox"/> \$600 <input type="checkbox"/> \$75
<b>Enhanced Plan</b> See plan information on page 13. Seller's Coverage (for Standard Plan Coverage)	<input type="checkbox"/> \$745 <input type="checkbox"/> \$75	<input type="checkbox"/> \$670 <input type="checkbox"/> \$75
<b>Enhanced Plus Plan</b> See plan information on page 13. Seller's Coverage (for Standard Plan Coverage)	<input type="checkbox"/> \$885 <input type="checkbox"/> \$75	<input type="checkbox"/> \$815 <input type="checkbox"/> \$75

	Duplex	Triplex	Fourplex	5+ units (per unit)
<b>Standard Plan</b>	<input type="checkbox"/> \$735	<input type="checkbox"/> \$1,035	<input type="checkbox"/> \$1,285	<input type="checkbox"/> \$440
<b>Comprehensive Plus Plan</b>	<input type="checkbox"/> \$885	<input type="checkbox"/> \$1,235	<input type="checkbox"/> \$1,535	<input type="checkbox"/> \$535

## B. SELECT BUYER'S COVERAGE OPTIONS

To determine costs of items below for Duplex, Triplex or Fourplex, multiply cost by the number of units.

HVAC Zone Control	<input type="checkbox"/> \$75	"Pump-It-Up" Limit Upgrade	<input type="checkbox"/> \$75
Pre-Season HVAC Tune-Up	<input type="checkbox"/> \$25	Enhanced Slab Leak Limit/ External Pipe Leak	<input type="checkbox"/> \$100
Pool/Spa Equipment	<input type="checkbox"/> \$225	Limited Roof Leak Repair	<input type="checkbox"/> \$100
Ornamental Fountain Motor & Pump (Per Fountain)	<input type="checkbox"/> \$80	Limited Roof Leak Repair (Multiple Units up to 4)	<input type="checkbox"/> \$160
Clothes Washer/Dryer (Per Set)	<input type="checkbox"/> \$90	Home Improvement Installation	<input type="checkbox"/> \$85
Clothes Washer/Dryer/ Refrigerator	<input type="checkbox"/> \$125	Smart Home	<input type="checkbox"/> \$80
Kitchen Refrigerator (Including Dual Compressors)	<input type="checkbox"/> \$60	Emergency Lodging/Portable AC Reimbursement Option	<input type="checkbox"/> \$75
Additional Refrigerator Coverage (Only Available with Purchase of Kitchen Refrigerator Option)	<input type="checkbox"/> \$60	Homeowners Insurance Deductible Coverage	<input type="checkbox"/> \$30
Outdoor Kitchen	<input type="checkbox"/> \$100	Water Heater Tune-up	<input type="checkbox"/> \$20
Appliance Limit Upgrade	<input type="checkbox"/> \$100	Garage Door Tune-up	<input type="checkbox"/> \$15
Water Softener/Reverse Osmosis Water Filtration System	<input type="checkbox"/> \$75	Manufacturer's Warranty Items (Not Available with Standard Plan)	<input type="checkbox"/> \$10
Well Pump	<input type="checkbox"/> \$100	Structural Warranty Endorsement Option (Single Family Homes Only)	<input type="checkbox"/> \$200
Septic Tank System/Sewage Ejector Pump/Grinder Pump	<input type="checkbox"/> \$75		

## C. TOTAL PLAN COST (A+B)

\$

### Property & Buyer/Seller Information:

ADDRESS OF PROPERTY TO BE COVERED \_\_\_\_\_

CITY \_\_\_\_\_

STATE \_\_\_\_\_

ZIP \_\_\_\_\_

BUYER'S NAME \_\_\_\_\_

BUYER'S PHONE \_\_\_\_\_

BUYER'S EMAIL \_\_\_\_\_

SELLER'S NAME \_\_\_\_\_

SELLER'S PHONE \_\_\_\_\_

**Initiating Real Estate Company:** AGENT REPRESENTS:  BUYER  SELLER  BOTH **ORDERED BY:**  AGENT  TRANSACTION COORDINATOR (TC)  CLOSING COMPANY

AGENT'S NAME \_\_\_\_\_

COMPANY NAME \_\_\_\_\_

TC'S NAME \_\_\_\_\_

COMPANY PHONE \_\_\_\_\_

COMPANY ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_

STATE \_\_\_\_\_

ZIP \_\_\_\_\_

FAX \_\_\_\_\_

EMAIL \_\_\_\_\_

### Cooperating Real Estate Company:

AGENT'S NAME \_\_\_\_\_

COMPANY NAME \_\_\_\_\_

PHONE \_\_\_\_\_

AGENT'S EMAIL \_\_\_\_\_

TC'S NAME \_\_\_\_\_

TC'S EMAIL \_\_\_\_\_

### Title/Escrow Co.:

COMPANY NAME \_\_\_\_\_

ESCROW OFFICER'S NAME \_\_\_\_\_

PHONE \_\_\_\_\_

EMAIL \_\_\_\_\_

COMPANY STREET ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_

STATE \_\_\_\_\_

ZIP \_\_\_\_\_

FAX \_\_\_\_\_

ESCROW # \_\_\_\_\_

Est. Close Date \_\_\_\_\_

### ACCEPTANCE OF COVERAGE AND AUTHORIZATION OF PAYMENT:

Applicant has read the terms and conditions contained herein and accepts the coverage and authorizes closing company to pay FNHW directly upon close of sale.

### WAIVER OF COVERAGE:

In waiving this program, applicant agrees to hold harmless their real estate broker and/or agent against liability resulting from failure of major systems and appliances that would have been covered by FNHW.

**Confirmation No.** \_\_\_\_\_

SIGNATURE \_\_\_\_\_

DATE \_\_\_\_\_

# Warranty Plans at a Glance

Bundle & Save!

**\$85 Service Trade Call Fee**

HOME BUYER COVERAGE *	STANDARD PLAN	COMPREHENSIVE PLUS PLAN	ENHANCED PLAN	ENHANCED PLUS PLAN
Single Family	\$540	\$650	\$745	\$885
Condo/Townhome/Mobile	\$490	\$600	\$670	\$815
Duplex	\$735	\$885	N/A	N/A
Triplex	\$1,035	\$1,235	N/A	N/A
Fourplex	\$1,285	\$1,535	N/A	N/A
<b>Home Seller Coverage: Single Family and Condo/Townhome/Mobile Home</b>	\$75	\$75**	\$75**	\$75**
COVERED				
Plumbing System & Stoppages	◆	◆	◆	◆
Toilets	◆	◆	◆	◆
Sump Pump (Perm. Installed)	◆	◆	◆	◆
Built-in Jetted Bathtub	◆	◆	◆	◆
Water Heater	◆	◆	◆	◆
Recirculating Hot Water Pump	◆	◆	◆	◆
Pressure Regulator	◆	◆	◆	◆
Garbage Disposal	◆	◆	◆	◆
Instant Hot Water Dispenser	◆	◆	◆	◆
Heating System & Ductwork	◆	◆	◆	◆
Air Conditioning/Evaporative Cooler	◆	◆	◆	◆
Electrical System, Doorbell	◆	◆	◆	◆
Smoke & Carbon Monoxide Detectors	◆	◆	◆	◆
Telephone Wiring	◆	◆	◆	◆
Central Vacuum System	◆	◆	◆	◆
Garage Door Opener	◆	◆	◆	◆
Ceiling/Whole House/Exhaust/Attic Fans	◆	◆	◆	◆
Kitchen Exhaust Fan	◆	◆	◆	◆
Dishwasher	◆	◆	◆	◆
Range/Oven/Cooktop	◆	◆	◆	◆
Built-in Microwave Oven	◆	◆	◆	◆
Trash Compactor	◆	◆	◆	◆
Subterranean Termite Treatment	◆	◆	◆	◆
Re-Key (Buyer Only)	◆	◆	◆	◆
Comprehensive Items		◆	◆	◆
Home Improvement Installation Option		◆	◆	◆
Smart Home Option			◆	◆
Washer/Dryer/Refrigerator Option			◆	◆
Manufacturer's Warranty Items <b>NEW</b>				◆
Water Softener/Reverse Osmosis Filtration System Option				◆
Enhanced Slab Leak Limit/ External Pipe Leak				◆
Stoppages Due to Roots				◆
Water Heater Expansion Tank				◆
Radiant/Hot Water/Steam Heat Aggregate Increase				◆
Code Violation/Modification Aggregate Increase				◆

HOME BUYER COVERAGE OPTIONS	
HVAC Zone Control	\$75
Pre-Season HVAC Tune-Up	\$25
Pool/Spa Equipment	\$225
Ornamental Fountain Motor and Pump (Per Fountain)	\$80
Clothes Washer/Dryer (Per Set)	\$90
Clothes Washer/Dryer/ Refrigerator	\$125
Kitchen Refrigerator (Including Dual Compressors)	\$60
Additional Refrigerator Coverage (Only Available with Purchase of Kitchen Refrigerator Option)	\$60
Outdoor Kitchen	\$100
Appliance Limit Upgrade	\$100
Water Softener/Reverse Osmosis Water Filtration System	\$75
Well Pump	\$100
Septic Tank System/Sewage Ejector Pump/Grinder Pump	\$75
"Pump-It-Up" Limit Upgrade	\$75
Enhanced Slab Leak Limit/ External Pipe Leak	\$100
Limited Roof Leak Repair <b>NEW</b>	\$100
Limited Roof Leak Repair (Multiple Units up to 4) <b>NEW</b>	\$160
Home Improvement Installation	\$85
Smart Home	\$80
Emergency Lodging/Portable AC Reimbursement Option	\$75
Homeowners Insurance Deductible Coverage	\$30
Water Heater Tune-up <b>NEW</b>	\$20
Garage Door Tune-up <b>NEW</b>	\$15
Manufacturer's Warranty Items (Not Available w/Standard Plan) <b>NEW</b>	\$10
Structural Warranty Endorsement Option (Single Family Homes Only)	\$200

\*See page 19 for Guest Home/ADU coverage. \*\*See application for Seller's Coverage details.



By Fidelity National Home Warranty

homewarranty.com  
1-800-TO-COVER