



an NRG company

P.O. Box 3765, Houston, TX 77253
Reliant Energy Retail Services, LLC (PUCT Certificate #10007)

BANK DRAFT

Reliant Account: **13 333 479 - 7**
Referral ID: **JU5VEUJ**

Billing Date: 10/01/2022	Date Due: 10/17/2022	Draft Amount: \$ 182.00
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DO NOT PAY - Account will be drafted on 10/17/2022

Account Information

Invoice Number: **307 001 210 810**

Customer Name: JAMIE M JONES

Service Address: 215 FOX SQUIRREL CT
PINEHURST TX 77362-4132

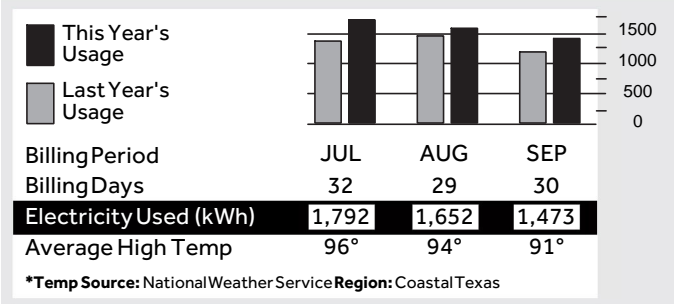
Questions or comments? We're available 24/7

713.207.7777 or toll-free **1.866.222.7100**
TDD Device for Hearing Impaired: **1.888.467.3542**

Chat online at **reliant.com**

For outages or emergencies call CenterPoint Energy at 1-800-332-7143

Electricity Usage Summary



Track your electricity usage and costs, review your history, see projected bill amounts and pay your bill online. Learn more at reliant.com/myaccount.

You have the power to make a difference with our EcoShareSM program. It's an easy way to reduce your carbon footprint and support local clean energy efforts. Sign up today at 1-855-823-2663 or at reliant.com/reliantecoshare.

Account Summary

Previous Amount Due	376.20
Payment 09/12/2022	-204.20
Payment 09/19/2022	-172.00
Balance Forward	\$0.00

Reliant Simple Solar Sell Back Flex with Average Billing
30 Day Billing Period From 08/31/2022 To 09/30/2022

Energy Charge 1,473 kWh @ \$0.159000/kWh 234.21

Solar Grid Credit (08/31-09/30) 59 kWh @ \$-0.159000/kWh -9.38

Current Charges 224.83

Current Average Billing Amount \$182.00

AMOUNT DUE \$182.00

After payment of your Amount Due, your Deferred Balance will be **\$366.61**
(See reverse for details)

Understanding your bill:
Go to reliant.com/bill for easy how-to information.

Thank you for being our customer.

For more information about residential electric service please visit www.powertochoose.com



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Houston, TX 77253-3765

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JAMIE M JONES
215 FOX SQUIRREL CT
PINEHURST TX 77362-4132



0200080914134

01210000133334797600000018200000001820070

TX12

3693773873

Account Information

Service Address

ESID	Customer Name	Service Address
1008901011901056150115	JAMIE M JONES	215 FOX SQUIRREL CT PINEHURST TX 77362-4132

Electric Usage Detail

Meter Number	Billing Days	Previous Meter Read	Current Meter Read	kWh Multiplier	kWh Usage	Electric Charges
1339613659	30	804 (08/31/2022)	2,277 (09/30/2022)	1	1,473	\$234.21

The average price you paid for electric service this month (per kWh) = \$0.159

Average Billing - You are enrolled in our Average Billing Program, which gives you the benefits of paying a predictable amount for electricity each month. After payment of your Amount Due, your Deferred Balance will be **\$366.61**. The Deferred Balance is the cumulative difference between your monthly Average Billing amount and your actual bill amount. Deferred credit balances offset the higher costs during high usage months, while deferred debit balances are offset during the lower usage months.

Future Pricing Information: To obtain information about the price that will apply on your next bill, please contact one of our Customer Care representatives at 1-866-222-7100 or chat with us online at reliant.com.

Notice to Customers -- The practice of adding charges for unrequested products or services is known as "cramming" and is prohibited by law. If you believe that any charge for a product or service appears on your bill has not been authorized by you, call Reliant at 1-866-222-7100 and request an investigation of this charge. If you are dissatisfied with our investigation, you may file a complaint with the Public Utility Commission of Texas (PUCT) at PO Box 13326, Austin, Texas, 78711-3326. PUCT phone number: Local (512) 936-7120, Toll-free in Texas (888) 782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136 or toll-free at 1-800-735-2988.



Moving? Take us with you.

Transfer your Reliant electricity service to your new address in 3 steps. Visit reliant.com/transferservice or the Reliant app for details and to schedule your transfer.



* C.A.R.E. - We're proud to offer the Community Assistance by Reliant Energy (C.A.R.E.) program to assist Reliant customers facing financial hardship in paying their electricity bills. This program is possible thanks to Reliant and customer contributions. To help neighbors in need, you can add a donation to your paper bill payment or log in to reliant.com to add a donation to your online bill payment. To learn more, visit reliant.com/aboutcare.

Hurricane Preparedness: Hurricane Season is June 1 - Nov. 30

Preparedness Checklist:

- Make an Evacuation Plan. Find activated evacuation routes here: DriveTexas.org or by dialing (800) 452-9292. Call 2-1-1 to find out if you live in an evacuation zone.
- Sign-Up for Emergency Alerts. Make sure your device is enabled to receive Wireless Emergency Alerts (WEAs).
- Prepare an Emergency Supply Kit. Learn how to build an emergency kit here: <https://www.ready.gov/build-a-kit>
- Review Your Home Insurance Policy.
- Register with State of Texas Emergency Assistance Registry (STEAR): <https://STEAR.tdem.texas.gov/> or by dialing **2-1-1** if you live in evacuation zone and:
 - have a disability or medical needs and do not have a car or other vehicle to use in an evacuation.
 - have a disability or medical needs and do not have friends or family to help in an evacuation. ****STEAR Registry information collected is confidential****

Hurricane Preparedness Online Resources:

Texas Division of Emergency Management Website: www.tdem.texas.gov

Texas Department of State Health Services: www.texasready.gov

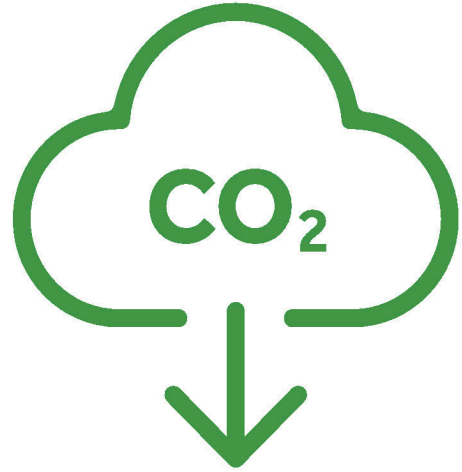
American Red Cross: www.redcross.org

U.S. Department of Homeland Security: www.ready.gov

Office of the Texas Governor Greg Abbott: www.gov.texas.gov

Support conservation projects throughout Texas

Reliant EcoShareSM participants have reduced their carbon footprints and **raised more than \$2 million** to help EarthShare Texas support environmental and conservation charities across the state.



How Reliant EcoShareSM works:

- Choose from two levels of participation starting at \$3.95 per month
- No need to change your current Reliant electricity plan
- No cancellation fee

Reliant EcoShareSM Gold - \$5.95/month

- Reliant donates \$2 to EarthShare Texas
- Purchases 1,000 pounds of carbon offsets on your behalf

Reliant EcoShareSM Silver - \$3.95/month

- Reliant donates \$1 to EarthShare Texas
- Purchases 500 pounds of carbon offsets on your behalf

You have the power to make a difference, and signing up is easy! Call **1-855-823-2663** or visit reliant.com/reliantecoshare today.



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Reliant EcoShareSM Enrollment Form

Please return a completed copy in the enclosed envelope. To enroll in Reliant EcoShareSM, sign, detach and return this form with your Reliant bill payment.

YES! I authorize Reliant to enroll my account in Reliant EcoShareSM Gold (R002) for \$5.95/month.

YES! I authorize Reliant to enroll my account in Reliant EcoShareSM Silver (R001) for \$3.95/month.

By signing the form below, I agree to enroll in the Reliant EcoShareSM program, and I agree to the terms on the reverse side of this page.

X

Signature

Printed Name

Date

/ /

Terms and Conditions

Participation in Reliant EcoShareSM at either the Gold or Silver level is optional and will not impact your agreement to purchase electricity service from Reliant. Your participation will be reflected on your Reliant bill within two billing cycles. Only available to customers in Texas. Reliant Pay as you Go customers are not eligible for Reliant EcoShareSM

Billing and Payment

By electing to participate in the program, you agree that Reliant may include the cost of Reliant EcoShareSM based upon the participation level you have selected on your Reliant monthly bill until you notify us that you wish to cancel your participation in Reliant EcoShare. Reliant will apply all payments you make on your bill first to the amounts you owe us for electricity service.

Cancelling or Changing Your Participation in the Program

You may cancel your participation in Reliant EcoShare at any time without penalty by calling 1-866-RELIANT. Your participation in Reliant EcoShare will be automatically cancelled for non-payment of the program fee.

Charitable Donation

A portion of the price for Reliant EcoShare will be donated by Reliant to EarthShare Texas. There will be a \$1 monthly donation at the Silver Level and \$2 at the Gold Level. Donation will be made after receipt of payment of the monthly Reliant EcoShare price.

Carbon Offsets

Your participation in Reliant EcoShare includes the purchase of carbon reductions represented by carbon offsets. Reliant will purchase and retire 500 pounds of CO₂ at the Silver Level and 1,000 pounds of CO₂ at the Gold Level through the use of any carbon offset issued under any approved standard such as the Climate Action Reserve or Voluntary Carbon Standard or other standards respected for their environmental integrity approved from time to time at the sole discretion of Reliant. Your purchase of carbon offsets does not actually reduce the CO₂ emissions associated with your electricity usage but will represent a real, verifiable reduction in greenhouse gases from other sources of emissions that will offset the effect of CO₂ generated as a result of using electricity or other daily activities, such as driving a car.

Solar Installation Incentives

A portion of the monthly funds will be used to offer incentives to help Texas homeowners with solar panel installations. This amount may vary monthly based on the price of carbon offsets and the amounts set aside for contributions to EarthShare.

Changes to the Program Terms and Conditions

Reliant reserves the right to discontinue Reliant EcoShare at any time. Once written notice has been provided, Reliant has the sole discretion to make any changes to the program at any time. Reliant may also change Reliant EcoShare Terms and Conditions —including the monthly price for participation levels —at any time.

Limitation of Liability; Disclaimer of Warranties

Reliant will use commercially reasonable efforts to purchase and retire carbon offsets in support of Reliant EcoShare. Reliant will not be liable for damages associated with any delay or failure to perform as a result of a force majeure event that prevents us from performing our obligations in whole or in part. Neither Reliant nor you shall be liable for any indirect, special, consequential, incidental or punitive damages for claims arising under this program. Reliant makes no representations or warranties, and we expressly disclaim all other warranties, written or oral, express or implied, including any warranty of merchantability or fitness for a particular purpose.

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ESIID: 1008901011901056150115

Account Number 000013333479



Customer Name: JAMIE M JONES

Billing Address: 215 FOX SQUIRREL CT
PINEHURST TX 77362-4132

Service Address: 215 FOX SQUIRREL CT
PINEHURST TX 77362-4132

Promo Code:	Form Type:
BMQNCB	3PG

Campaign Code:	Invoice Code:
22H1AR00VD	ECO_012

RELIANT
PO BOX 650475
DALLAS TX 75265-0475

