



an NRG company


P.O. Box 3765, Houston, TX 77253
Reliant Energy Retail Services, LLC (PUCT Certificate #10007)

BANK DRAFT

Reliant Account: 13 333 479 - 7		
Referral ID: JU5VEUJ		
Billing Date: 09/01/2022	Date Due: 09/19/2022	Draft Amount: \$ 376.20

DO NOT PAY - Account will be drafted on 09/19/2022

Account Information


Invoice Number: **395 000 522 910** 

Customer Name: JAMIE M JONES

Service Address: 215 FOX SQUIRREL CT
PINEHURST TX 77362-4132

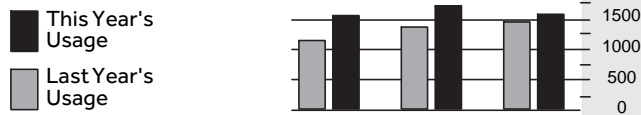
Questions or comments? We're available 24/7

 **713.207.7777** or toll-free **1.866.222.7100**
TDD Device for Hearing Impaired: **1.888.467.3542**

 Chat online at **reliant.com**

 **For outages or emergencies call CenterPoint Energy at 1-800-332-7143**

Electricity Usage Summary



Billing Period	JUN	JUL	AUG
Billing Days	29	32	29
Electricity Used (kWh)	1,624	1,792	1,652
Average High Temp	96°	96°	94°

*Temp Source: National Weather Service Region: Coastal Texas

Track your electricity usage and costs, review your history, see projected bill amounts and pay your bill online. Learn more at reliant.com/myaccount.

Reliant makes it easier than ever to support solar energy, no panels required. Sign up with Make It Solar, and 100% of your electricity usage will be matched with renewable energy certificates (RECs). Visit reliant.com/makeitsolar

Account Summary

Previous Amount Due	204.20
Payment	0.00
Balance Forward	\$204.20

Reliant Simple Solar Sell Back Flex with Average Billing

29 Day Billing Period From 08/02/2022 To 08/31/2022

Energy Charge	1,652 kWh @ \$0.159000/kWh	262.67
Solar Grid Credit (08/02-08/31)	12 kWh @ \$-0.159000/kWh	-1.91

Current Charges **260.76**

Current Average Billing Amount \$172.00

AMOUNT DUE \$376.20

After payment of your Amount Due, your Deferred Balance will be **\$323.78**
(See reverse for details)

Understanding your bill:
Go to reliant.com/bill for easy how-to information.

Thank you for being our customer.

For more information about residential electric service please visit www.powertochoose.com



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Houston, TX 77253-3765

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JAMIE M JONES
215 FOX SQUIRREL CT
PINEHURST TX 77362-4132



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01210000133334797400000037620000003762000

TX12

10601/21201

Account Information

Service Address

ESID	Customer Name	Service Address
1008901011901056150115	JAMIE M JONES	215 FOX SQUIRREL CT PINEHURST TX 77362-4132

Electric Usage Detail

Meter Number	Billing Days	Previous Meter Read	Current Meter Read	kWh Multiplier	kWh Usage	Electric Charges
192239800	14	97,028 (08/02/2022)	97,876 (08/16/2022)	1	848	\$260.76
1339613659	15	0 (08/16/2022)	804 (08/31/2022)	1	804	\$0.00

The average price you paid for electric service this month (per kWh) = \$0.159

Average Billing - You are enrolled in our Average Billing Program, which gives you the benefits of paying a predictable amount for electricity each month. After payment of your Amount Due, your Deferred Balance will be **\$323.78**. The Deferred Balance is the cumulative difference between your monthly Average Billing amount and your actual bill amount. Deferred credit balances offset the higher costs during high usage months, while deferred debit balances are offset during the lower usage months.

Future Pricing Information: To obtain information about the price that will apply on your next bill, please contact one of our Customer Care representatives at 1-866-222-7100 or chat with us online at reliant.com.

Notice to Customers -- The practice of adding charges for unrequested products or services is known as "cramming" and is prohibited by law. If you believe that any charge for a product or service appears on your bill has not been authorized by you, call Reliant at 1-866-222-7100 and request an investigation of this charge. If you are dissatisfied with our investigation, you may file a complaint with the Public Utility Commission of Texas (PUCT) at PO Box 13326, Austin, Texas, 78711-3326. PUCT phone number: Local (512) 936-7120, Toll-free in Texas (888) 782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136 or toll-free at 1-800-735-2988.

Multiple Bills Notice-- You are receiving more than one invoice in a 30-day period for operational reasons. Please remit the total amount shown by the due date indicated on this invoice. If you require additional time to pay, please contact one of our customer care representatives at 1-866-222-7100. We apologize for any inconvenience this may have caused you.



Moving? Take us with you.

Transfer your Reliant electricity service to your new address in 3 steps. Visit reliant.com/transferservice or the Reliant app for details and to schedule your transfer.



* C.A.R.E. - We're proud to offer the Community Assistance by Reliant Energy (C.A.R.E.) program to assist Reliant customers facing financial hardship in paying their electricity bills. This program is possible thanks to Reliant and customer contributions. To help neighbors in need, you can add a donation to your paper bill payment or log in to reliant.com to add a donation to your online bill payment. To learn more, visit reliant.com/aboutcare.

**SUPPORT SOLAR ENERGY.
NO PANELS REQUIRED.**

make it SOLAR



With no changes to your existing plan and zero long-term commitment, it's easy to add Make It Solar to your electricity plan. House or apartment, own or rent, it's easy to do your part for the environment without the added cost of installing solar panels.



You use electricity the way you normally do



Solar farms create electricity



Reliant retires solar renewable energy certificates (RECs) that match your usage



You support clean solar energy and reduce your carbon footprint

Choose one of these easy ways to Make It Solar

- Visit reliant.com/makeitsolar
- Call 1-855-384-5960
- Scan the QR code on the right
- Complete and return the Enrollment Form below



Make It Solar Enrollment Form

Please return a completed copy in the enclosed envelope. To enroll in Make It Solar, sign, detach and return this form with your Reliant bill payment.

YES! I authorize Reliant to enroll my account in Make It Solar (E004) for \$9.99/month.

By signing the form below, I agree to enroll in the Reliant Make It Solar program, and I agree to the terms on the reverse side of this page.

X

Signature

Printed Name

Date

/ /

This document explains the terms and conditions that apply to your participation in the Make It Solar program and the purchase of solar renewable energy certificates. Participation in the Make It Solar program is optional and will not impact your agreement to purchase electricity service from Reliant.

Billing and Payment

By electing to participate in the Make It Solar program, you agree that Reliant may include the cost on your Reliant monthly bill until you cancel your participation. Reliant will apply all payments you make on your bill first to the amounts you owe us for electricity service, then to any amounts owed for security service, then to the Make It Solar program.

Qualifying Plans; Changing or Canceling Your Electricity Plan

The Make It Solar program is available if a customer is enrolled in a qualifying Reliant electricity plan, as determined by Reliant ("Qualifying Plan"). Qualifying plans do not include electricity plans with renewable content greater than the statewide average for renewable content (content information is available in the plan's Electricity Facts Label).

Enrollment in the Make It Solar program will continue until your retail electric service with Reliant is discontinued, or until you are no longer enrolled in a qualifying Reliant electricity plan, at which time your enrollment in the Make It Solar program will be canceled. Enrollment in the Make It Solar program will continue if you move from one Qualifying Plan to another without a discontinuation of electric service by Reliant.

Canceling or Changing Your Participation in the Program

You may cancel your participation in the Make It Solar program at any time without penalty by calling 1-866-222-7100. Cancellation will be processed by the next business day and will be effective at the end of your then-current program month. Changes will be reflected on your Reliant bill in up to two billing cycles. Your participation in the Make It Solar program will be automatically canceled after 70 days of nonpayment of the program fee or upon cancellation of your electricity service with Reliant.

Changes to the Program Terms and Conditions

Reliant reserves the right to discontinue the Make It Solar program at any time. Once written notice has been provided, Reliant has the sole discretion to make any changes to the program, including the Make It Solar Terms and Conditions, at any time.

Solar Renewable Energy Certificates

With your purchase of this product, you are supporting cleaner energy by matching 100% of your monthly paid usage with an equivalent amount of solar renewable energy certificates (RECs), which will be retired by Reliant. RECs may be procured from solar facilities within and outside of Texas at Reliant's discretion. You will not have electricity from a specific generation facility delivered directly to your service address, but your purchase ensures that solar energy equal to 100% of your paid monthly usage is produced using solar resources.

Limitation of Liability; Disclaimer of Warranties

Reliant will use commercially reasonable efforts to match 100% of your electricity usage with solar renewable energy certificates in support of the Make It Solar program. Reliant will not be liable for damages associated with any delay or failure to perform as a result of a force majeure event that prevents us from performing our obligations in whole or in part. Neither Reliant nor you shall be liable for any indirect, special, consequential, incidental or punitive damages for claims arising under this program. Reliant makes no representations or warranties, and we expressly disclaim all other warranties, written or oral, express or implied, including any warranty of merchantability or fitness for a particular purpose.

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PUCT Certificate #10007.

ESIID: 1008901011901056150115

Account Number: 000013333479



Customer Name: JAMIE M JONES

Billing Address: 215 FOX SQUIRREL CT
PINEHURST TX 77362-4132

Service Address: 215 FOX SQUIRREL CT
PINEHURST TX 77362-4132

Promo Code: BMP0T3	Form Type: 3PG
Campaign Code: 22G4AR00VD	Invoice Code: MIS_011

RELIANT
PO BOX 650475
DALLAS TX 75265-0475

