



September 8, 2023

Dear Residents,

As a resident of CA of Harmony you receive internet access and home alarm monitoring through what is termed a "bulk service" agreement between your community association (HOA) and Astound. The agreement was put in place in July 2008 with the intention of providing high quality services to residents at a low rate.

The HOA Board of Directors and Astound have agreed as follows:



1. The term of the Bulk Services Agreement was renewed and extended for an additional three (3) years beginning January 1, 2023 through December 31, 2025.
2. The Bulk Services Fee shall remain at \$756 through December 31, 2025.

<u>Year</u>	<u>Bulk Rate</u>	<u>Internet Speed</u>	<u>Security</u>
2023	\$63.00	1000 down / 40 up mbps	Security Service
2024	\$63.00	1000 down / 40 up mbps	Security Service
2025	\$63.00	1000 down / 40 up mbps	Security Service

3. Any bulk service customer who chooses to discontinue receiving the bulk service through the group HOA assessment will be free to "opt out" between the dates October 1st and October 31st. Opting out during this time will discontinue service for the following year and will not be charged a Bulk Assessment. In the event that a resident does not 'opt out' by October 31st of the pertinent year. Then such Resident shall be subject to the Bulk Services Agreement and Bulk Service Fee.

<u>Year</u>	<u>Opt Out Date</u>	<u>Effective Billing Date</u>
2023	October 31, 2022	January 1, 2023
2024	October 31, 2023	January 1, 2024
2025	October 31, 2024	January 1, 2025

4. Attached is a form for opting out. The form must be completed and dropped off at The Thicket management office located at 3811 Everly Bend Drive Spring, Tx 77386. The form may also be emailed to harmony@associa.us **NO LATER THAN 5:00 PM WEDNESDAY, NOVEMBER 1st, 2023.**