



(<https://www.inframark.com>).

PAY MY BILL ([HTTP://WWW.PAYMYINFRAMARKBILL.COM](http://www.paymyinframarkbill.com))

Search...



CUSTOMER PORTAL (/CUSTOMERS/)

About Us (<https://www.inframark.com/water-operations/>)

- Our Mission (<https://www.inframark.com/water-operations/our-mission/>)
- Leadership (<https://www.inframark.com/water-operations/leadership/>)
- Pure Partnership (<https://www.inframark.com/water-operations/pure-partnership/>)
- Success Stories (<https://www.inframark.com/water-operations/success-stories/>)
- Corporate Brochure (/wp-content/uploads/2018/02/Inframark_Brochure_Final_web.pdf)

Our Solutions (<https://www.inframark.com/our-solutions/>)

- Water (<https://www.inframark.com/our-solutions/water/>)
- Wastewater (<https://www.inframark.com/our-solutions/wastewater/>)
- Infrastructure Management Services (<https://www.inframark.com/our-solutions/infrastructure-management-services/>)

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- Municipal Utility Districts (<https://www.inframark.com/clients/municipal-utility-districts/>)
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- Military (<https://www.inframark.com/careers/military/>)

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- Press & Announcements (<https://www.inframark.com/category/press-announcements/>)
- INFRAblog (<https://www.inframark.com/infrablog/>)
- Publications (<https://www.inframark.com/news-innovations/publications/>)

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- Local Contacts (<https://www.inframark.com/contact-us/local-contacts/>)
- Supplier Relationships (<https://www.inframark.com/contact-us/supplier-relationships/>)

MONTGOMERY COUNTY MUD 111

[Home \(https://www.inframark.com/\)](https://www.inframark.com/) » [Customer Portal \(https://www.inframark.com/customers/\)](https://www.inframark.com/customers/) » [Districts, HOAs, and Cities we Service \(https://www.inframark.com/customers/our-districts/\)](https://www.inframark.com/customers/our-districts/) » Montgomery County MUD 111

DOCUMENTS

- [Service Agreement \(/wp-content/uploads/2018/09/Garbage-Info/MC-MUD-111.pdf\)](https://www.inframark.com/wp-content/uploads/2018/09/Garbage-Info/MC-MUD-111.pdf)
- [Welcome Packet \(/wp-content/uploads/2018/09/welcome-packet/MC-MUD-111.pdf\)](https://www.inframark.com/wp-content/uploads/2018/09/welcome-packet/MC-MUD-111.pdf)
- [Water Quality Drinking Report \(https://www.inframark.com/wp-content/uploads/2023/05/MCMUD-111.pdf\)](https://www.inframark.com/wp-content/uploads/2023/05/MCMUD-111.pdf)

RATES

RESIDENTIAL WATER RATES

0-10,000 gallons	\$20.00
10,001-15,000 gallons	\$1.50 /1000 gallons
15,001 - 20,000	\$1.75 / 1000 gallons
20,001 - 25,000	\$2.00 / 1000 gallons
25,001 - 30,000	\$2.50 / 1000 gallons
30,001 + thereafter	\$3.50 / 1000 gallons

RESIDENTIAL SEWER

Flat Rate includes Garbage	\$52.07
LSGCD Fees	\$0.0935/1000

FEES

Residential Deposit \$100 Prior

Application Fee \$39.16 Prior

- If your bill is paid after the due date on bill, you will be subject to a late fee.
- If a check payment is returned unpaid by your bank (for any reason) you may be subject to a returned item fee.
- If a delinquent letter is issued due to delinquency, you may be subject to a delinquent letter fee.
- If a delinquent tag is issued you may be subject to a delinquent tag fee.
- If turned off for nonpayment, you will be subject to a reconnect fee and may be subject to an additional deposit.
- If a request is made for service to be temporarily turned off you will be subject to a fee to resume service.

Contact Us

CUSTOMER SERVICE

(281) 579-4500

EMAIL:

MUDCustomerService@Inframark.com
(<mailto:MUDCustomerService@Inframark.com>)

HOURS OF OPERATION (Closed for Major Holidays):

MON-FRI 8:00 AM – 5:00 PM (CST)



FOR EMERGENCIES AND AFTER-HOUR ASSISTANCE

(281) 398-8211, 1-800-990-0608

HOURS OF OPERATION: 24/7

Payment Options

Online: [PayMyInframarkBill.com](https://www.paymyinframarkbill.com)

(<http://www.paymyinframarkbill.com>)

QR Readers “InstaPay” (Credit/Debit Card or Electronic Check)

GARBAGE

Garbage Service is provided by MC MUD111. Please contact your garbage provider below regarding pickup days.

Garbage Service provider:

Texas Pride- 281-342-8178

[Garbage Info \(/wp-content/uploads/2018/09/Garbage-Info/MC-MUD-111.pdf\)](https://www.mc-mud.com/wp-content/uploads/2018/09/Garbage-Info/MC-MUD-111.pdf)

Automatic Meter Reading (AMR) / Smart Meter

- **[Smart Meter Intro.mov](https://drive.google.com/file/d/1Jsrng2prYeY2oawvHSj6_DYxDWbhRWZ4/view)**
(https://drive.google.com/file/d/1Jsrng2prYeY2oawvHSj6_DYxDWbhRWZ4/view).
- **[Smart Meter Account Signup.mov](https://drive.google.com/file/d/1Jsrng2prYeY2oawvHSj6_DYxDWbhRWZ4/view)**
(https://drive.google.com/file/d/1Jsrng2prYeY2oawvHSj6_DYxDWbhRWZ4/view).
- **[Smart Meter Leak Alert.mov](https://drive.google.com/file/d/1PFBfJaDEozo-hU6i7LvNr2BxO94VRhAQ/view)** (<https://drive.google.com/file/d/1PFBfJaDEozo-hU6i7LvNr2BxO94VRhAQ/view>).
- **[Smart Meter Review Water Usage.mov](https://drive.google.com/file/d/11kM3owFcVH_NsYAeLHimyUKekSNZfKo/view)**
(https://drive.google.com/file/d/11kM3owFcVH_NsYAeLHimyUKekSNZfKo/view).
- **[What is AMR or "Smart Meter"](https://www.inframark.com/wp-content/uploads/2018/09/what-is-amr-or-smart-meter.pdf)** (<https://www.inframark.com/wp-content/uploads/2018/09/what-is-amr-or-smart-meter.pdf>).
- **[EyeOnWater Signup](https://www.eyeonwater.com/signup)** (<https://www.eyeonwater.com/signup>).

In-Person: Checks, Money Order or Cashier's Check **ONLY**

Phone: (281) 579-4500 (Select Option 1)

Mail-In:

Name of District

P O Box 4728 Dept 60____

Houston, TX 77210-4728

Check Free Payment Option

[CheckFreePay.com](https://www.checkfreepay.com)

(<https://www.checkfreepay.com/info/payinperson>).

to find a location near you. Scroll to bottom of page to enter your zip code.(must have copy of your bill)

Auto Draft (please click on "**PAY MY BILL**" at the top of page to register your account)

*Credit/Debit Card payments, convenience fee of 3% of payment amount

*Electronic Check, convenience fee of \$1.00

*There is a 24 hr. waiting period to initiate electronic payments for districts requiring startup fee payment prior to service

Payment Locations

Katy Office

2002 West Grand Parkway North

Katy, TX 77449

Office Hours: 8:00 AM – 5:00 PM (CST)

(Payment lobby and payment drop box located on the Northside of the building)

(<http://www.paymyinframarkbill.com/>)
service/)

(<https://www.inframark.com/customers/faq/>)

(<https://www.inframark.com/customers/faq/>)

Austin Office

Please visit your district's page for the nearest office location.

Paseo Del Este

13034 Eastlake Blvd., Ste. D-E

El Paso, TX 79928

Office Hours: 8:00 AM – 5:00 PM (MT)

North Texas Office

9550 Helms Trail, Ste. 800

Forney, TX 75126

Office Hours: 8:00 AM – 5:00 PM (CST)

email: CSNTO@inframark.com

Horizon Office

14100 Horizon Blvd

Horizon City, TX 79928

Office Hours 8:00 AM -5:00 PM (MT)

**YOUR
ACCOUNT**

**START OR STOP
SERVICE**

**FREQUENTLY ASKED
QUESTIONS**

(<https://www.inframark.com/customers/how-to-read-your-water-meter/>)

(<https://www.inframark.com/customers/how-to-read-your-water-meter/>)

(<https://www.inframark.com/customers/how-to-read-your-water-meter/>)

**DISTRICTS, HOAs, CITIES
WE SERVICE**

**EMERGENCIES
& ALERTS**

**IDEAS &
HOW-TOS**



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NEWS & INNOVATIONS (<https://www.inframark.com/category/press-announcements/>)

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