

JOB # 101174

CUSTOMER REQUEST FORM

WARRANTY SERVICE

Date Called: _____

Appt. Date: 10/11/13

Time: 4:58

NAME: James D. [unclear] ORIGINAL CUSTOMER Y/N Y

ADDRESS: 10117 [unclear]

HOME #: _____ WORK#: _____ CELL#: _____ EMAIL: _____

CUSTOMER COMMENTS: _____

SINKHOLES _____ PATCHES _____ CRACKS _____ DOOR(S) _____ WATER SEEPAGE _____ STANDING WATER _____ DRAINAGE _____ PUMP _____
BASEMENT WALL MOVEMENT OTHER: _____

INSPECTED BY: SG DATE INSPECTED: 10/17/13 CRACK PREVIOUSLY REPAIRED? Y/N _____

PRINT FIRST NAME & LAST NAME

EXISTING CRACKS? OLD/NEW 8/N

READINGS TAKEN: _____

WARRANTY WORK NEEDED? NO ADJ _____ REPLACE _____

NEW WORK NEEDED? Y/N (N)

ESTIMATE AMT\$ _____

OTHER: _____ CONTRACT PROVIDED: Y/N _____ IF Y, CUSTOMER SIGN: Y/N _____

REASON NEW WORK NEEDED _____

NOT IN AREA REPAIRED _____

DESCRIBE WORK NEEDED: NO ADJ NEEDED

OK TO TRANSFER

DRIVE WAY MOVING INDEPENDENTLY OF HOME

LEFT TURNED FOR NEXT OWNER

ESTIMATED HRS TO COMPLETE: _____ CUSTOMER SIGNATURE: _____ DATE: _____

SCHEDULED WORK DATE: _____ TIME: _____
SERVICE NEEDED? CALL TO SCHEDULE

(By CREW SUPERVISOR) _____ # OF DAYS: _____ # OF CREW: _____

DATE COMPLETED: _____ SPV: _____ # OF HRS/CM: _____ TOTAL HRS _____

FIELD NOTES: _____

NEED TO GO BACK: _____ NO / YES _____ SCHEDULE DATE: _____ TIME: _____
(SPV CALL OFFICE TO SCHEDULE) _____ MO DAY YR _____

REASON FOR GO BACK: _____

OTHER NOTES: _____

TECHNICIAN SIGNATURE: _____ CUSTOMER SIGNATURE _____

DATE 10/17/13 DATE _____

Request for Warranty Transfer

(Must be completed prior to the sales of the property)

To facilitate the transfer of your Olschan Warranty to any new owner it is important to notify the buyer of repairs performed on the property and include the conditions of warranty transfer as part of your Seller's Disclosure. Olschan can assess the repairs covered by this warranty in advance of the sale and assessments are good for 90 days.

Installation Date: 8/13/2018

Certificate#: 2018-0481

Transfer Request Date: _____ Purchase Date: _____

Current Owner Name: Ignacia Olivares & Concepcion Guerrero

Current Owner's Phone#: _____

Current Owner's Email: _____

New Owner's Name: _____

New Owner's Phone#: _____

New Owner's Email: _____

Address of Installation: 6035 Clymer Meadow, Missouri City, TX 77459

Upon satisfaction of the following conditions, the warranty will be transferred by Owner to a subsequent purchaser of the Property. Representation of the Warranty to prospective buyers must disclose these conditions of transfer:

- 1) Owner must provide Contractor an Olschan Request for Warranty Transfer signed by both the New Owner and Prior Owner prior to the sale/purchase of the Property.
- 2) At Contractor's discretion, Contractor must be permitted access to the property to assess the repairs covered by this Warranty to determine if any intervening situations (see Warranty Terms and Provisions) have occurred that must be corrected prior to transfer or that may have voided the warranty.
- 3) Contractor must be paid a \$100 transfer fee
- 4) The terms, conditions and provisions of the contract and warranty must be provided to new Owner

Upon satisfaction of the foregoing conditions and contractor's approval of the repair of any intervening situations identified by the assessment, a written Confirmation of Transfer will be provided to the New Owner by contractor. Failure to comply with all of these requirements within 90 days of the sale/purchase will result in the warranty being voided.

The **New Owner must provide the following items** and is acknowledging receipt of these items by signing below:

- 1) A copy of the original contract for the work performed with Terms and Conditions
- 2) A copy of the scope of Work showing the areas repaired
- 3) A copy of the Warranty certificate with Terms and Provisions

Contractor and Owner agree that any dispute or lawsuit arising out of this Agreement and Warranties shall be resolved by mandatory and binding arbitration pursuant to the arbitration laws in accordance with this agreement and the rules of the American Arbitration Association (AAA). Parties may arbitrate with an agreed upon arbitrator. If unable to agree, binding arbitration shall be administered by AAA. All costs shall be divided equally among the parties

Signature of former Property Owner _____ Date _____

Signature of New Property Owner _____ Date _____

Olshan

Since 1933

Foundation Solutions

Shannon Gibbs, CST

National CFRS

NDS Drainage Certified Contractor

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