



August 16, 2018

John Johnson  
10095 Hidden Creek Falls Lane  
Brookshire, TX 77423

Claim 20556325

Our Warranty Administration team has made the determination to approve your claim. Owens Corning will issue a credit for 32 squares of Oakridge Owens Corning shingle product, 6 bundles of Supreme Hip & Ridge shingles and 3 bundles of Starter Strip Shingles.

To view Owens Corning products that qualify for replacement, click on or go to <http://www.owenscorning.com/> The labor and accessory portion of the claim will be handled via issuance of a joint check payable to yourself and one of the roofing contractors listed below. The total labor check will be \$5600.00. Any additional work performed by the contractor, product upgrades or work performed by a contractor other than those listed below will be your responsibility.

Only the contractors listed below are authorized by Owens Corning to perform work at our expense under this claim.

- Roosevelt Roofing (713) 471-6721
- Punum Roofing (281) 850-1193
- Professional Roof Applicators (281) 377-9180

Once you have selected one of the above-mentioned contractors and the retail location that can supply the Owens Corning shingles indicated, complete the form below in its entirety and fax this page to us at: 1-800-824-9472 or email: [OCQS@OWENSCORNING.COM](mailto:OCQS@OWENSCORNING.COM).

To ensure timely processing, it is imperative your name, address and claim number are included in the communication along with all information requested below.

Within 10-15 business days of providing the requested information, you should expect to receive a settlement letter including a credit memo number (authorizing the supplier to release the Owens Corning material to you or your contractor) and a joint labor check (if applicable) via mail. Owens Corning is not responsible for verifying or coordinating material availability. For any additional questions or further assistance, please contact us at 1-800-ROOFING (1-800-766-3464)

Sincerely

*Melinda*

Product Quality Representative  
Owens Corning Sales, LLC  
An Authorized Representative of Owens Corning Roofing and Asphalt, LLC

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Claim # 20556325

Supplier Name: West End Roofing, Siding & Windows

**\*\*Note! Confirm supplier handles Owens Corning shingles; once credit issued, supplier cannot be changed**

Street Address: 6410 Calvacade Street

City State Zip: Houston, TX 77026 Phone: 713, 688-9726

Email Address: cid.espejel@alliedbuilding.com

Contractor Name: Roosevelt Roofing

Street Address: 11811 N. Fwy, suite 500

City State Zip: Houston, TX 77060 Phone: 713, 471-6721

Email Address: darin@rooseveltgc.com

Contractor Name: Darin Lee

9/12/18  
Approved  
*Darin B. Johnson*



DETACH BEFORE DEPOSITING

8527614

Owens Corning Sales, LLC

P.O. BOX 13950, DURHAM NC 27709

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VENDOR

ON BEHALF OF

OC Roofing & Asphalt, LLC

CLAIMSROOF

Special handling instructions!!!

Reference Number	Ref. Doc Date	Gross Amount	Discount Amount	Net Amount
20556325-4487	09/14/2018	5,600.00	0.00	5,600.00

Vend#	Check#	Date	Gross	Disc.	Net
CLAIMSROOF	000024561809	14/2018	5,600.00	0.00	5,600.00

*10/4/18  
 SIGNED OVER  
 TO  
 RUSSELL*