

## How To Pay Your Bill

Online: Pay by credit card or bank account  
[myaccount.greenmountain.com](https://myaccount.greenmountain.com)

Check: Make check payable to Green Mountain Energy Company.

Date Due	5/30/2024
Amount Due	\$72.57

Bill Payment Assistance Program  
 Donation Amount: \$1, \$5, \$10

\$

Amount  
 Enclosed

\$

## GREEN MOUNTAIN ENERGY COMPANY

P.O. BOX 660305  
 DALLAS TX 75266 - 0305



13850 SHERI HOLLOW LN  
 HOUSTON TX 77082-3314

Account #: [REDACTED]

Invoice #: 1 [REDACTED]

Page 2 of 2

## Important Information

Green Mountain Energy Company ( PUCT License 10009 ) is the nation's longest serving renewable energy retailer. Although we cannot promise that renewable energy will go directly to your home, the voluntary renewable portion of the electricity you purchase is added to the grid on your behalf and displaces power that's typically generated from more polluting resources.

CenterPoint, your transmission and distribution service provider, maintains the poles and wires that deliver generic power from the grid to meet your minute by minute consumption. Therefore, you will continue to receive the same reliability of service as you always have. CenterPoint will provide your metering and emergency services, so for metering and other routine services or if your power goes out, please call 1-800-332-7143.

**Notice to Customers** -- If you believe this bill includes unauthorized charges, you should contact Green Mountain Energy to dispute those charges. If not satisfied with our review, you may file a complaint with the Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, 512-936-7120 or toll-free in Texas at 1-888-782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at 512-936-7136 or toll-free at 1-800-735-2988.

**CENTERPOINT ENERGY UPDATE** - The last time CenterPoint Energy changed its rates affecting the Delivery Charges line item on this account was 04/01/2024.

**Future Pricing Information:** To obtain information about the price that will apply on your next bill, please contact one of our Customer Care representatives at 1-866-785-4668.

## Detail Of Charges And Credits

**Electric Service Identifier:** [REDACTED]  
**Service Address:** 13850 SHERI HOLLOW LN  
 HOUSTON TX 77082-3314

**Billing Period From 04/12/2024 To 05/13/2024**

Product: Renewable Rewards® Essential

We would like to make you aware that the energy charge you pay has changed this month, which is in accordance with your Terms of Service, and can be found in the Current Electricity Charges Detail on the invoice. You can call or visit us on the web to see what other plans are available for you.

Meter Number:	188133211
Current Meter Read 5/13/2024	46874
Previous Meter Read 4/12/2024	46376
kWh Usage	498
Days in Cycle:	31
Base Charge	\$9.95
Energy Charge 498 kWh @ \$0.144432 /kWh	71.93
GME Renewable Rewards Credit 261 kWh @ \$-0.144432 /kWh	- 37.70
CenterPoint Energy Delivery Charges	24.50
Gross Receipts Tax Reimbursement	1.37
Sales Tax 1.00%	0.70
The average price you paid for electricity service this month (per kWh):	\$0.214
<b>Current Charges</b>	\$70.75
Late Payment Penalty	1.82
Previous Amount Due	\$36.32
Payment 05/04/2024	-36.32
Balance Forward	0.00
Balance Forward: Non-Electricity	0.00
<b>Amount Due</b>	<b>\$72.57</b>

**Bill Payment Assistance Program** - This program provides assistance to customers who, as a result of hardship, need help paying their energy bills. It is funded by customer contributions. If you wish to contribute, enter the amount of your donation in the space provided. You may add the donation to your total payment or submit it separately.

