

myaccount.greenmountainenergy.com

Account Information

Account #: 15283090-7

Referral ID: KSKOXKC

Invoice #: 321001506223

Customer Name: ALICIA DE LOS SANTOS

Service Address: 6918 PEMBROUGH LN KATY TX 77494-7040

ESI ID: 1008901044787231703100

Your Environmental	Impact
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kWh Electricity Used	1,298
CO ₂ Emissions Avoided (pounds) ¹	1,692
Which is like the annual CO ₂ absorbed by this many young trees	178

YOU ARE MAKING A DIFFERENCE!

Choosing renewable energy helps protect the environment. Customers like you have avoided more than 81.9 billion pounds of CO_2 . Thanks for being a part of it!

Information Only - Do Not Pay Credit Balance
-\$ 1,480.25

Billing Summary

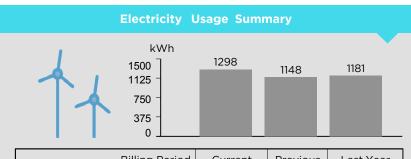
Product Renewable Rewards* 36

Previous Amount Due -\$1,575.81

Payments 0.00

Current Electricity Charges 95.56

Credit Balance -\$1,480.25



Billing Period	Current	Previous	Last Year
Billing Days	30	29	32
Average High Temperature	102 ° F	100 ° F	93°F
Average Daily Usage (kWh)	43	40	37

Log in to My Account to see detailed usage history.

Thank you for choosing to be part of the Green Mountain community. For more information about residential electric service please visit www.powertochoose.com.

Questions

Lights Out? Report power outages by calling CenterPoint at 1-800-332-7143

We're Here to Help Contact us at: 1-866-785-4668 Daily 7 am - 10 pm CST

INFORMATION ONLY - DO NOT PAY YOUR ACCOUNT HAS A CREDIT BALANCE

Account #: 15283090-7

Credit Balance -\$ 1,480.25



ALICIA A DE LOS SANTOS 6918 PEMBROUGH LN KATY TX 77494-7040

Important Information

Green Mountain Energy Company (PUCT License 10009) is the nation's longest serving renewable energy retailer. Although we cannot promise that renewable energy will go directly to your home, the voluntary renewable portion of the electricity you purchase is added to the grid on your behalf and displaces power that's typically generated from more polluting resources.

CenterPoint, your transmission and distribution service provider, maintains the poles and wires that deliver generic power from the grid to meet your minute by minute consumption. Therefore, you will continue to receive the same reliability of service as you always have. CenterPoint will provide your metering and emergency services, so for metering and other routine services or if your power goes out, please call 1-800-332-7143.

Notice to Customers -- If you believe this bill includes unauthorized charges, you should contact Green Mountain Energy to dispute those charges. If not satisfied with our review, you may file a complaint with the Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, 512-936-7120 or toll-free in Texas at 1-888-782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at 512-936-7136 or toll-free at 1-800-735-2988.

Detail Of Charges And Credits

Electric Service Identifier: 1008901044787231703100

Service Address: 6918 PEMBROUGH LN KATY TX 77494-7040

Billing Period From 08/08/2023 To 09/07/2023

Product: Renewable Rewards® 36

Thanks for being part of our community. <u>Your current plan is effective through your meter read on or after July 8, 2025</u>. We'll be in touch about your plan options before then, and you can always call us at 1-866-785-4668.

Credit Balance	-\$1,480.25
Balance Forward: Non-Electricity	0.00
Balance Forward	-1,575.81
Previous Amount Due Payment	-\$1,575.81 0.00
Current Charges	\$95.56
The average price you paid for electric service this month (per	kWh): \$0.159
GME Renewable Rewards Credit 697 kWh @ \$-0.159000 /kWh	- 110.82
Days in Cycle: Energy Charge 1298 kWh @ \$0.159000 /kWh	30 \$206.38
kWh Usage	1,298
Previous Meter Read 8/8/2023	63768
Current Meter Read 9/7/2023	65066
Meter Number:	190391318

Bill Payment Assistance Program - This program provides assistance to customers who, as a result of hardship, need help paying their energy bills. It is funded by customer contributions. If you wish to contribute, enter the amount of your donation in the space provided. You may add the donation to your total payment or submit it separately.

¹ Estimate based on the product's eligible new renewable content and applicable carbon dioxide (CO₂) emission rate from the U.S. Environmental Protection Agency's Emissions and Generation Resource Integrated Database (eGRID).

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Important Information

Hurricane Preparedness Guidelines:

IF YOU ARE UNDER A HURRICANE WARNING, FIND SAFE SHELTER RIGHT AWAY

When a hurricane is 36 hours from arriving:

- Turn on your TV or radio in order to get the latest weather updates and emergency instructions.
- Restock your emergency preparedness kit. Include food and water sufficient for at least three days, medications, a flashlight, batteries, cash, and first aid supplies. https://www.ready.gov/build-a-kit

When a hurricane is 18-36 hours from arriving

- Bookmark your city or county website for quick access to storm updates and emergency instructions.
- Bring loose, lightweight objects inside that could become projectiles in high winds (e.g., patio furniture, garbage cans); anchor objects that would be unsafe to bring inside (e.g., propane tanks); and trim or remove trees close enough to fall on the building.

When a hurricane is 6-18 hours from arriving

- Turn on your TV/radio, or check your city/county website every 30
 minutes in order to get the latest weather updates and emergency
 instructions.
- Charge your cell phone now so you will have a full battery in case you lose power.

When a hurricane is 6 hours from arriving

- If you're not in an area that is recommended for evacuation, plan to stay at home or where you are and let friends and family know where you are.
- Close storm shutters, and stay away from windows. Flying glass from broken windows could injure you.
- Turn your refrigerator or freezer to the coldest setting and open only when necessary. If you lose power, food will last longer. Keep a thermometer in the refrigerator to be able to check the food temperature when the power is restored.

Survive DURING

- If told to evacuate, do so immediately. Do not drive around barricades.
- If sheltering during high winds, go to a FEMA safe room, ICC 500 storm shelter, or a small, interior, windowless room or hallway on the lowest floor that is not subject to flooding.
- If trapped in a building by flooding, go to the highest level of the building. Do not climb into a closed attic. You may become trapped by rising flood water.

Be safe AFTER

- Listen to authorities for information and special instructions.
- Do not touch electrical equipment if it is wet or if you are standing in water. If it safe to do so, turn off electricity at the main breaker or fuse box to prevent electric shock.
- Avoid wading in flood water, which can contain dangerous debris.
 Underground or downed power lines can also electrically charge the water.