

Important Information

Green Mountain Energy Company (PUCT License 10009) is the nation's longest serving renewable energy retailer. Although we cannot promise that renewable energy will go directly to your home, the voluntary renewable portion of the electricity you purchase is added to the grid on your behalf and displaces power that's typically generated from more polluting resources.

CenterPoint, your transmission and distribution service provider, maintains the poles and wires that deliver generic power from the grid to meet your minute by minute consumption. Therefore, you will continue to receive the same reliability of service as you always have. CenterPoint will provide your metering and emergency services, so for metering and other routine services or if your power goes out, please call 1-800-332-7143.

Notice to Customers -- If you believe this bill includes unauthorized charges, you should contact Green Mountain Energy to dispute those charges. If not satisfied with our review, you may file a complaint with the Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, 512-936-7120 or toll-free in Texas at 1-888-782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at 512-936-7136 or toll-free at 1-800-735-2988.

Detail Of Charges And Credits

Electric Service Identifier: 1008901044787231703100

Service Address: 6918 PEMBROUGH LN
KATY TX 77494-7040

Billing Period From 08/08/2023 To 09/07/2023

Product: Renewable Rewards® 36

Thanks for being part of our community. **Your current plan is effective through your meter read on or after July 8, 2025.** We'll be in touch about your plan options before then, and you can always call us at 1-866-785-4668.

Meter Number: 190391318

Current Meter Read 9/7/2023 65066

Previous Meter Read 8/8/2023 63768

kWh Usage 1,298

Days in Cycle: 30

Energy Charge 1298 kWh @ \$0.159000 /kWh \$206.38

GME Renewable Rewards Credit 697 kWh @ \$-0.159000 /kWh - 110.82

The average price you paid for electric service this month (per kWh): \$0.159

Current Charges \$95.56

Previous Amount Due -\$1,575.81

Payment 0.00

Balance Forward -1,575.81

Balance Forward: Non-Electricity 0.00

Credit Balance -\$1,480.25

Bill Payment Assistance Program - This program provides assistance to customers who, as a result of hardship, need help paying their energy bills. It is funded by customer contributions. If you wish to contribute, enter the amount of your donation in the space provided. You may add the donation to your total payment or submit it separately.

¹ Estimate based on the product's eligible new renewable content and applicable carbon dioxide (CO₂) emission rate from the U.S. Environmental Protection Agency's Emissions and Generation Resource Integrated Database (eGRID).

Important Information

Hurricane Preparedness Guidelines:

IF YOU ARE UNDER A HURRICANE WARNING, FIND SAFE SHELTER RIGHT AWAY

When a hurricane is 36 hours from arriving:

- Turn on your TV or radio in order to get the latest weather updates and emergency instructions.
- Restock your emergency preparedness kit. Include food and water sufficient for at least three days, medications, a flashlight, batteries, cash, and first aid supplies. <https://www.ready.gov/build-a-kit>

When a hurricane is 18-36 hours from arriving

- Bookmark your city or county website for quick access to storm updates and emergency instructions.
- Bring loose, lightweight objects inside that could become projectiles in high winds (e.g., patio furniture, garbage cans); anchor objects that would be unsafe to bring inside (e.g., propane tanks); and trim or remove trees close enough to fall on the building.

When a hurricane is 6-18 hours from arriving

- Turn on your TV/radio, or check your city/county website every 30 minutes in order to get the latest weather updates and emergency instructions.
- Charge your cell phone now so you will have a full battery in case you lose power.

When a hurricane is 6 hours from arriving

- If you're not in an area that is recommended for evacuation, plan to stay at home or where you are and let friends and family know where you are.
- Close storm shutters, and stay away from windows. Flying glass from broken windows could injure you.
- Turn your refrigerator or freezer to the coldest setting and open only when necessary. If you lose power, food will last longer. Keep a thermometer in the refrigerator to be able to check the food temperature when the power is restored.

Survive DURING

- If told to evacuate, do so immediately. Do not drive around barricades.
- If sheltering during high winds, go to a FEMA safe room, ICC 500 storm shelter, or a small, interior, windowless room or hallway on the lowest floor that is not subject to flooding.
- If trapped in a building by flooding, go to the highest level of the building. Do not climb into a closed attic. You may become trapped by rising flood water.

Be safe AFTER

- Listen to authorities for information and special instructions.
- Do not touch electrical equipment if it is wet or if you are standing in water. If it safe to do so, turn off electricity at the main breaker or fuse box to prevent electric shock.
- Avoid wading in flood water, which can contain dangerous debris. Underground or downed power lines can also electrically charge the water.

