



PEST CONTROL DOWN TO A SCIENCE.®



Prepared For
Bruce Vanbroskirk
February 1, 2023

Wesley Pitre
Orkin Residential Services
Phone: (409) 673-6962
Email: Wesley.pitre@rollins.com



CUSTOMER INFORMATION

SERVICE INFORMATION

Bruce Vanbroskirk

Customer Name

1003 Louise Dr.

Address

Nederland

City

TX

State

77627

Zip

Email

(409) 727-0393

Home Phone Number

Business Phone Number

Extension

BILLING INFORMATION

1003 Louise Dr.

Billing Address

Nederland

City

TX

State

77627

Zip

Notes



TREATMENT/INSPECTION REPORT

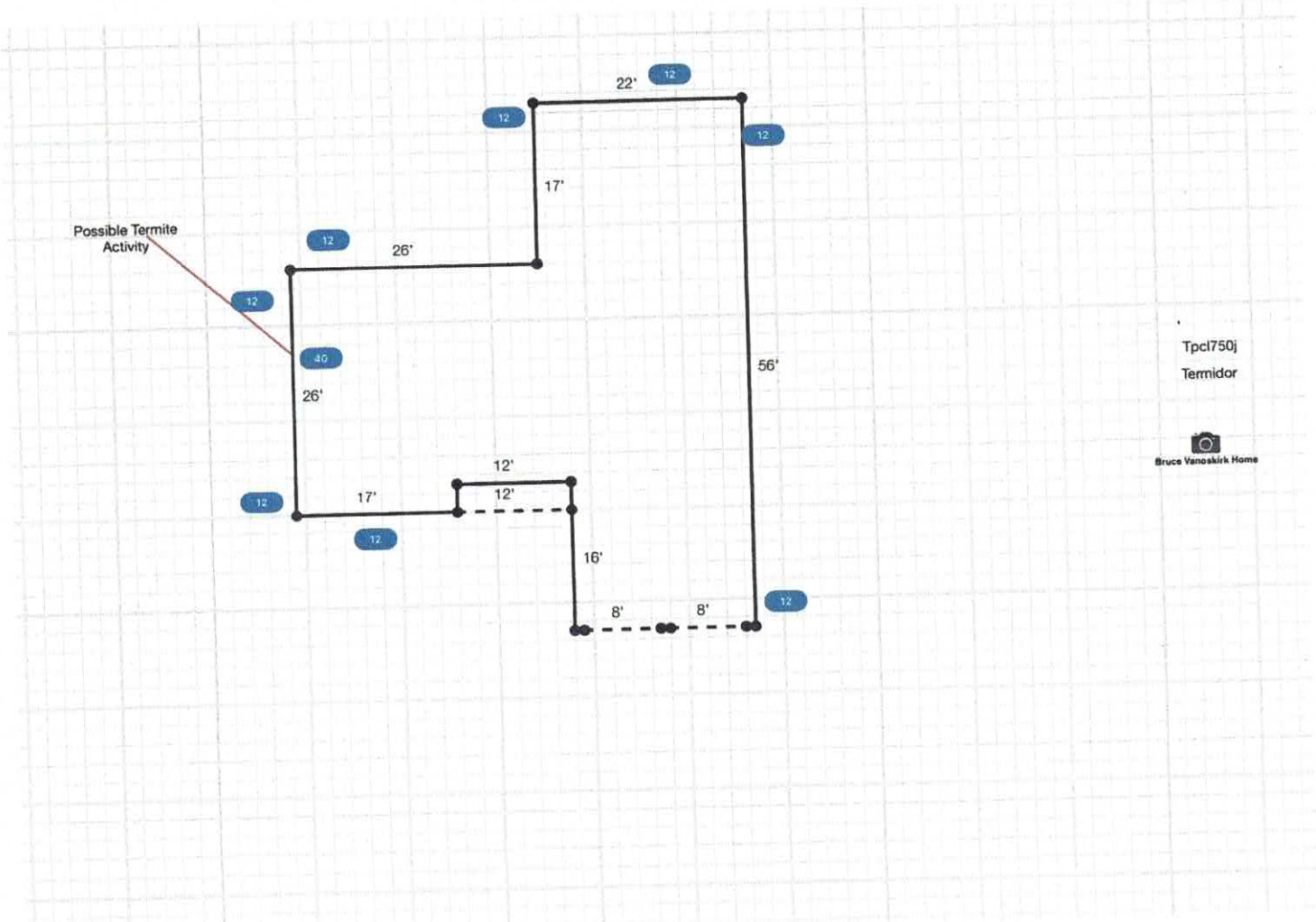
Graph Description: Main

Name Bruce Vanbroskirk Email _____
 Treating Address 1003 Louise Dr. City/State Nederland, TX Zip 77627
 Home Phone (409) 727-0393 Business Phone _____
 Inspected By Wesley Pitre
 Pest Control Yes No Treatment Scheduled Date _____ Date Inspected Feb 1, 2023

This report is limited to a visual inspection of the exposed structure. There may be hidden infestations and/or damage that are not evident from a visual inspection. The purpose of this treatment/inspection report is to document areas of concern from the interior and exterior inspection. Specifically: (1) Visible conditions conducive to infestation; (2) Visible evidence of infestation, damage, or past infestations. This report is not valid for real estate transactions. This report DOES NOT INCLUDE MOLD or any mold-like conditions. Mold is generally not a wood destroying organism and is outside the scope of this report. If you wish your property to be inspected for mold or mold-like conditions, please contact the appropriate mold professional.

GRAPH KEY
 Key indicated general area and is not precise. Insect evidence and conditions may be widespread.

Structure LF 214 Treatment LF 186 Square F _____ 1 Block = 2 Feet



IMPORTANT: if visible evidence of active or previous infestation or damage is noted by the inspector during the inspection of your property, it should be evaluated by a licensed building contractor of customer's choice for damage. **BECAUSE IT IS HIGHLY PROBABLE CUSTOMER COULD HAVE HIDDEN DAMAGE IN THE STRUCTURE. ORKIN IS NOT RESPONSIBLE FOR PRE-EXISTING DAMAGE.** This Treatment/Inspection Report is based on visible evidence of readily accessible areas and does not make any attempt to reveal damage which may be present. No attempt to remove insulation, carpeting, paneling, etc. to search for hidden damage was made. **IF VISIBLE EVIDENCE OF ACTIVE OR PREVIOUS INFESTATION IS REPORTED, IT SHOULD BE ASSUMED THAT SOME DEGREE OF DAMAGE IS PRESENT.** Placement of the Bait Stations is for the Initial Service and may change during future monitoring service (if applicable). This Treatment/Inspection Report may be updated at the time of treatment reinspection.



MAP LEGEND

40

Foam treatment for wall voids

12

Trench and rod



EXTERIOR - TREATMENT/INSPECTION REPORT

Graph Description: Main

Bruce Vanbroskirk

Customer Name

February 1, 2023

Date

1003 Louise Dr. Nederland , TX 77627

Address

Fumigation Only

Roof Type

Eave Height (ft)

Square Feet

Peak Height (ft)

Cubic Feet

Distance to Closest Building (ft)

Moisture Reading % - Basement / Crawl

Left Front

Right Rear

Right Front

Ctr Front

Left Rear

Ctr Back

1. Type Foundation:

- Hollow Block
- Double Brick
- Triple Brick
- Foam (ICF)
- Wood
- Tile Block
- Hollow with Brick
- Solid Pour
- Stone
- Brick Veneer

2. Type Construction:

- Basement
- Supported Slab
- Monolithic Slab
- Combination
- Crawlspace
- Stem Wall
- Manufactured Home
- Floating Slab
- Piers Only

3. Type Siding:

- Shingle
- Wood
- Vinyl
- Stucco on Block Pour
- Stucco on Frame or Wire Mesh
- Metal
- EIFS
- Brick Veneer
- Other

4. Clearance From Soil (in inches):

Front Right Left Rear

Well, cistern, pond, lake spring located within 25 feet of the structure to be treated Yes No
 If yes indicate on this Inspection/Treatment Report (graph) and follow the Treatment Protocol for Well(s), Cistern(s), Lake(s), or Spring(s), as detailed in the Special Treatment Protocols section of the Termite Treatment Expectations Manual.



INTERIOR - TREATMENT/INSPECTION REPORT

Graph Description: Main

Bruce Vanbroskirk

Customer Name

February 1, 2023

Date

1003 Louise Dr. Nederland , TX 77627

Address

1. Heating System Design:

- Plenum
 Sub-Slab Ducts
 Overhead
 Radiant
 Conventional

2. HVAC Located In Attic:

- Yes

3. Is the Attic Accessible:

- Yes

Pull Down Stairs

4. Insulation (in approved markets)

	Attic	Crawl Space
Current R-value		
Type	Blown	
Additional Insulation Recommended	<input type="checkbox"/> Yes	<input type="checkbox"/> Yes

5. Other

- Recessed Lighting
 Soffit Venting
 Tube/Knob Wiring
 Exposed Exhaust Fan
 Whole House Fan
 Chimney or Flue
 Kneewall
 Open Area or Cavity
 Water Supply
 Sump Pump
 Powerbox



INSPECTION IMAGES - TREATMENT/INSPECTION REPORT

Graph Description: Main



Bruce Vanoskirk Home



Bruce Vanoskirk Home



Bruce Vanoskirk Home



Bruce Vanoskirk Home



Bruce Vanoskirk Home



Bruce Vanoskirk Home



Bruce Vanoskirk Home



ADDITIONAL SERVICES & MONEY BACK GUARANTEE

ADDITIONAL SERVICES

We would be happy to submit a proposal for any of the additional services below, upon your request.

- ◆ Termite Control
- ◆ Carpenter Ant Control
- ◆ Leafstopper
- ◆ ComfortZone
- ◆ OrkinTherm
- ◆ Bed Bug Control
- ◆ Mosquito Control
- ◆ Wildlife control (groundhogs, skunks, etc.)
- ◆ DryZone

A separate service agreement would be required for the above additional pests and services.

MONEY BACK GUARANTEE

Your satisfaction is our goal. If you aren't completely satisfied, we will work with you until you are. If pests return between treatments, Your Orkin Man will return at no extra charge. And if we're unable to solve your pest problem, we'll refund your last service payment as long as you're a customer. More importantly, you can call your Orkin Man anytime you have a problem and we'll work to solve it.



ORKIN: PEST CONTROL DOWN TO A SCIENCE.

Founded in 1901, Atlanta-based Orkin, LLC serves more than 1.7 million clients through more than 400 locations across the world. We'd like to put our century of pest research and real-world results to work for you. Our goal is to get to know your property inside and out in order to customize an Integrated Pest Management (IPM) program to fit the unique needs of your home – so you can breathe easier when it comes to pest control.

WHY CHOOSE ORKIN?

Our pest specialists have extensive experience and receive world-class training, so they understand the unique challenges you face.

- ◆ **Expertly Trained** – Your Orkin Man stays up to speed on the latest technology and treatments through rigorous training at the Rollins Learning Center.
- ◆ **Customized Solutions** – We design a program tailored to your specific needs and the specific condition of your property.
- ◆ **Our Service Philosophy** – Every treatment your Orkin Man performs is held to the standards of the Orkin Points of Service to ensure you complete satisfaction.
- ◆ **Security** – Orkin is bonded, and our pest specialists are screened and randomly drug tested to allay security concerns.

OUR IN-HOUSE CONVENIENT PAYMENT PLAN

Rollins Acceptance Company

We know this is an unexpected investment to help protect your home, so we offer a convenient payment solution.

- ◆ **Affordable Monthly Payments**
- ◆ **Immediate Approval For Your Home**
- ◆ **90-Days-Same-As-Cash Option Available Upon Approval**
- ◆ **100% Financing Available Upon Approval**



WOOD INFESTING AND TERMITE SPECIAL NON-GUARANTEE RETREAT AGREEMENT

- TERMS:** Balance is due in full upon completion of work. Failure to pay by such time constitutes default and entitles Orkin to start collection proceedings. Customer agrees to pay Orkin's collection costs, including court costs and reasonable attorneys' fees as allowed by law. Orkin reserves the right to charge a fee for dishonored checks and checks returned unpaid up to the maximum permitted by law. This Agreement shall not be in effect for more than thirty (30) days.
- DISCLAIMER OF GUARANTEE:** Orkin is performing a service and expressly disclaims any guarantee of any kind, whether express or implied for any injury or damage related to the service performed. Customer expressly releases Orkin from any claims for termite or wood destroying organisms damage or repair. Customer also waives and releases Orkin from liability for any claim or injuries, damages, or losses of whatever nature or type related to mold or fungal growth.
- TRANSFER:** This Agreement may not be transferred.
- MEDIATION/ARBITRATION:** Any controversy or claim arising out of or relating to this agreement, or the services performed by Orkin under this Agreement or any other Agreement, regardless of whether the controversy or claim arose before or after the execution, transfer or acceptance of this Agreement, including but not limited to any tort and statutory claims, and any claims for personal or bodily injury or damage to real or personal property, shall be settled by binding arbitration. Unless the parties agree otherwise, the arbitration shall be administered under the rules of the American Arbitration Association ("AAA") and shall be conducted by AAA. If administered under the AAA rules, a claim shall be determined under the AAA supplementary procedures for consumer related disputes in cases where such procedures are applicable. Any other controversy or claim shall be determined under the AAA commercial arbitration rules. The Customer and Orkin agree that the arbitrator shall follow the substantive law, including the terms and conditions of this Agreement. The arbitrator's powers to conduct any arbitration proceeding under this Agreement shall be limited as follows: Any Arbitration proceeding under this Agreement will not be consolidated or joined with any action or legal proceeding under any other Agreement or involving any other premises, and will not proceed as a class action, private attorney general action or similar representative action. Either party has the right to require a panel of three (3) arbitrators, but in the absence of the parties' agreement, the requesting party shall be responsible for the cost of the additional arbitrators. Either party may request at any time prior to the hearing that the award be accompanied by a reasoned opinion. The award rendered by the arbitrator(s) shall be final and binding on all parties, except that a party may within 30 days of the original award request an arbitral appeal to an appeal tribunal, constituted in the same number and by the same process as the initial arbitrator(s). The appealing party shall be responsible for the filing fee and other arbitration fees and costs subject to award by the appeal tribunal under applicable law. The appeal tribunal shall review all questions of law and fact under a clearly erroneous standard. The award of the appeal tribunal shall be final and binding. Judgment may be entered on the award in any court having jurisdiction thereof. Customer and Orkin acknowledge and agree that this arbitration provision is made pursuant to a transaction involving interstate commerce and shall be governed by the Federal Arbitration Act. Before having recourse to arbitration, Customer and Orkin each agrees to try in good faith to settle any controversy or claim by at least four (4) hours of mediation administered under the AAA commercial mediation rules with Orkin agreeing to pay the costs of the mediation. The AAA may be contacted at the toll-free number 800.778.7879, or through the following website: <http://www.adr.org>.
- CHEMICAL INFORMATION WARNING:** Customer shall notify all persons on the premises that Orkin will be applying pesticides or termiticides in and around the premises, and that virtually all pesticides and termiticides have some odor which may be present for a short time after application. If Customer knows of any person on the premises who believes they have a sensitivity to pesticides or termiticides or who has a medical condition affected by pesticides or termiticides, then Customer shall so notify Orkin in writing. At Customer's request, Orkin will provide information about the chemicals to be used in treating the premises.
- LIMITATION OF LIABILITY:** Customer expressly waives any claim for economic, compensatory, or consequential damages relating to the existence of termites or termite damage, including without limitation claims for increased costs, loss of use, business interruption, diminution of value, or any 'stigma' damage due to the presence of termites or termite damages. The Customer acknowledges that Orkin is performing a service and except for any damage to the structure caused by Orkin in the performance of its services, Customer waives any claim for damages, including property damage. Customer agrees that under no circumstances shall Orkin be held liable for any amount greater than the amount paid by the Customer to Orkin for the termite service to be provided. Nothing in this Agreement shall be construed as depriving the customer of remedies available under applicable state consumer protection laws.
- ENTIRE AGREEMENT:** This Agreement and the attached Treatment Report shall be the entire Agreement between Customer and Orkin. No other agreements, understandings or representations, whether written or oral, with respect to the Agreement shall be binding as they shall be merged into and superseded by this Agreement. Customer warrants and acknowledges that Customer has not relied on or been induced by any other agreements, understandings or representations, whether written or oral, in signing this Agreement. The terms of the Agreement stated herein may not be amended or altered unless a written change is approved and signed by a Corporate Officer of Orkin. No other employees or agents of Orkin have authority to amend or alter any part of this Agreement. If any provision or portion thereof, of this Agreement is found to be invalid or unenforceable, it shall not affect the validity or enforceability of any other part of this Agreement. Provided, however, that as to paragraph 4, MEDIATION/ARBITRATION, if the sentence precluding the arbitrator from conducting an arbitration proceeding as a class, representative or private attorney general action is found to be invalid or unenforceable then the entirety of paragraph 4 shall be deemed to be deleted from this Agreement.

Customer Initials

CANCELLATION: CUSTOMER MAY CANCEL THIS AGREEMENT AT ANY TIME PRIOR TO MIDNIGHT OF THE THIRD DATE OF THIS TRANSACTION.

Bruce Vanboskirk 6/26/24
 Customer Date
1003 Louise Dr.
 Street Address (Treated Premises)
Nederland **Texas** **77627**
 City State Zip Code
(409) 727-0393
 Home Phone Work Phone
 County Name _____ Is this within the City Limits? Yes No

Bruce Vanboskirk
 Billing Name (if different)
1003 Louise Dr.
 Billing Address (if different)
Nederland **Texas** **77627**
 City State Zip Code

Type of structure to be treated _____
 Service to be provided (include specific pests to be treated, occasional invaders and problem areas):
 Liquid booster around foundation

PAYMENT: For the service provided under this Agreement, I agree to pay ORKIN, INC. ("Orkin") the following amount at the time of service:	
Service Charge	\$ <u>1,665.00</u>
Minus Adjustments <	\$ _____ >
Sales/Service Tax	\$ <u>137.37</u>
Other fees	\$ _____
Total Amount Due	\$ <u>1,802.37</u>
Less Amount Paid <	\$ _____ >
Remaining Balance	\$ <u>1,802.37</u>
BALANCE DUE UPON COMPLETION OF WORK	

- METHOD OF PAYMENT:**
- FINANCED - See Separate Finance Agreement
 - CASH
 - CHECK # _____
 - PAYMENT OPTION FORM
 - P.O. # _____

Wesley R. Pitre 6962793
 Inspector Name (PRINT) Applicator's License # or Certification #
(409) 673-6962
 Branch Telephone Number
tpcl710J
 Business License # and Letter
6/26/24
 Date

11165 East Tex Freeway
 Branch Street Address
Nederland **Texas** **77627**
 City State Zip Code
[Signature]
 Customer's Signature
6/26/24
 Date

CONSUMER INFORMATION SHEET

The structural pest control industry is regulated by the Texas Department of Agriculture (TDA), Structural Pest Control Service (SPCS), P.O. Box 12847, Austin, TX 78711-2847. TDA licenses the businesses, certified applicators technicians, and registers apprentices who perform structural pest control work. Certified applicators and technicians must pass a written examination in order to receive their licenses.

Pesticides must be registered with the United States Environmental Protection Agency (EPA) and TDA before they may be used in Texas. EPA registration is not a finding of product safety. Pesticides are designed to kill or control pests. Your risk of harm depends upon the degree of your exposure and your individual susceptibility.

Specific health and safety information varies between pesticides and types of exposures and is available on the label information or SDS sheet, which can be supplied to you upon request from the licensed applicator. Take precautions when a treatment has been performed to avoid exposure to vulnerable individuals. Pesticides may be harmful if swallowed, inhaled, or absorbed through the skin. Avoid breathing dust or spray mist and any unnecessary contact with treated surfaces. If you desire specific information on precautions, refer to the pesticide label. The law requires that the application procedures specified on the label be followed.

If you have questions about the application, contact the business or person making the application. If you suspect a violation of the law regarding structural pest control, contact the SPCS. In case of a health emergency, seek immediate medical attention.

Pest Control signs must be posted prior to treatment in many instances. The signs should be posted in an area of common access at least 48 hours prior to treatment. The information sign will allow you to contact someone who can tell you what pesticide is being used.

If you are contracting for pest control services due to a home solicitation, you have the right to cancel the contract within 72 hours. You may exercise this right by notifying the pest control company that you do not wish to receive their service.

For general information on pesticides, contact the National Pesticide Information Center 1-800-858-7378

For information concerning structural pest control laws, contact the Structural Pest Control Service at: 866-918-4481.

For information concerning the formulation and registration of pesticides, contact the TDA pesticide registration at (512) 463-7407 or 800-835-5832.

For non-emergency health information relating to pesticides, contact Texas Department of State Health Services (512) 458-7111.

REQUIRED BY THE TDA STRUCTURAL PEST CONTROL SERVICE



Customer Name _____ (SAME AS ON AGREEMENT)
 Customer Address 1003 Louise Dr. Nederland Texas 77627

6/26/24
ENTER DATE OF TRANSACTION

NOTICE OF CANCELLATION

YOU MAY CANCEL THIS TRANSACTION, WITHOUT ANY PENALTY OR OBLIGATION, WITHIN THREE BUSINESS DAYS FROM THE ABOVE DATE.
 IF YOU CANCEL, ANY PROPERTY TRADED IN, ANY PAYMENTS MADE BY YOU UNDER THE AGREEMENT OR SALE, AND ANY NEGOTIABLE INSTRUMENT EXECUTED BY YOU WILL BE RETURNED WITHIN 10 BUSINESS DAYS FOLLOWING RECEIPT BY THE SELLER OF YOUR CANCELLATION NOTICE, AND ANY SECURITY INTEREST ARISING OUT OF THE TRANSACTION WILL BE CANCELLED.
 IF YOU CANCEL, YOU MUST MAKE AVAILABLE TO THE SELLER AT YOUR RESIDENCE, IN SUBSTANTIALLY AS GOOD CONDITION AS WHEN RECEIVED, ANY GOODS DELIVERED TO YOU UNDER THIS AGREEMENT OR SALE; OR YOU MAY, IF YOU WISH, COMPLY WITH THE INSTRUCTIONS OF THE SELLER REGARDING THE RETURN SHIPMENT OF THE GOODS AT THE SELLER'S EXPENSE AND RISK.
 IF YOU DO MAKE THE GOODS AVAILABLE TO THE SELLER AND THE SELLER DOES NOT PICK THEM UP WITHIN 20 DAYS OF THE DATE OF YOUR NOTICE OF CANCELLATION, YOU MAY RETAIN OR DISPOSE OF THE GOODS WITHOUT ANY FURTHER OBLIGATION. IF YOU FAIL TO MAKE THE GOODS AVAILABLE TO THE SELLER, OR IF YOU AGREE TO RETURN THE GOODS TO THE SELLER AND FAIL TO DO SO, THEN YOU REMAIN LIABLE FOR PERFORMANCE OF ALL OBLIGATIONS UNDER THE AGREEMENT.
 TO CANCEL THIS TRANSACTION, MAIL OR DELIVER A SIGNED AND DATED COPY OF THIS CANCELLATION NOTICE OR ANY OTHER WRITTEN NOTICE, OR SEND A TELEGRAM, TO ORKIN, LLC.

AT 11165 East Tex Freeway Beaumont Texas 77713 NOT LATER
(Address of Seller's place of business - Orkin Office)

THAN MIDNIGHT OF _____ I HEREBY CANCEL THIS TRANSACTION.
Date - Three Business Days After Date of Transaction

Date Buyer's Signature **Bruce Vanboskirk** Buyer's Name (Print)

ORKIN CAN BEGIN WORK AS SOON AS POSSIBLE. PERMISSION, HOWEVER, SHALL NOT BE CONSTRUED AS A WAIVER OF ANY OF MY RIGHTS UNDER THIS NOTICE OF CANCELLATION.

YES NO Bruce Vanboskirk 6/26/24
Buyer's Signature Date

LOCATION