

MLS Showing Instructions and Property Information

Property is still available with no approved application if the home is still available on the Main Street Renewal website www.msrenewal.com. Home is first come, first serve through deposit payment after approval. We accept several approved applications, and the home is first come, first serve through the first deposit payment received after approval. Additional questions regarding the property or status of your clients' application must be directed to the Main Street Renewal Houston Branch leasing team at (346) 297-1788 or email houstonleasing@msrenewal.com. If you are at the property and have access issues call (855) 206-8983.

Electric Door Lock/Lockbox Instructions

Main Street Renewal (MSR) homes are **Go and Show** and use either a Rently Blue/Oaks Bluetooth electronic lock (Installed on the door) or Rently lockbox (Hanging Lockbox), which uses a specific pin code to provide entry to the home. As a realtor you are provided an exclusive pin code to access the property. **Please do not share this pin code to your clients.**

Registration/First Time Calling from a New Mobile Device

1. Dial (888) 889-8357 from your mobile device that needs to be registered. **Do not call** the number on the sign under the box as that is for prospective renters.
2. When prompted, dial **80969#**. Do not provide this code to clients as this is for agents only.
3. Next, dial the Rently Serial Number and dial **#**. This is found on the top of the lockbox.

Calling from a Registered Mobile Device

1. Dial (888) 889-8357.
2. Dial **1#** if you need access to a lockbox for the MSR market that your mobile device is registered with.
 - a. If you need to access a lockbox for a different MSR market, dial **2#** and follow the instructions for [Registration/First Time Calling from a New Mobile Device](#).

Property Access Times – this property can be accessed during this time only - Monday to Sunday 8:00 am ~ 8:00 pm CDT. If you are having issues accessing the property, please call (855) 206-8983.



Application Process

Applications must be submitted through our official website at <https://msrenewal.com>. [Qualification requirements](#), [HCV Qualification Requirements](#), [application information](#) and our [pet policy](#) are available on our official website.

- Main Street Renewal only accepts applications through the online portal.
- All prospects may apply online at <https://www.msrenewal.com> by searching for the property and clicking on Apply Now.
- While there are no applicable sections on the application for an agent, **please advise your client to specify that they used an agent during the application process** once the branch leasing team confirms their application.
- Alternatively, an agent may email us at houstonleasing@msrenewal.com with the name of the client and that their application has been submitted.

Broker/Agent FAQ

MSR properties can be self-toured by the applicant without agent assistance; representation information can be found on our website at <https://www.msrenewal.com/agents> or call (855) 206-8983.

Your clients can follow the self-tour process on the [website](#).